

Senior Project Manager (Mental Health Transformation)

Salary Range: £52,282-£59,895

Grade: Level 5, Zone 1

12-month fixed term role or secondment

Location: Hybrid – Office based (Camden) with opportunity to work from home

Reports to: Programme Lead (ASC Transformation), Supporting People Strategy



About the role

The Adult Social Care (ASC) Transformation sub-team (in Supporting People Strategy) is central to supporting ASC in their delivery of ambitions set out in the Support People, Connecting Communities Plan. The team is being expanded to reflect the scale, pace and complexity of the ambitious programme in the year ahead. This is a 12-month fixed term role focussed on project managing and leading on aspects of the Mental Health Transformation project but may also be deployed flexibly on other business needs and priorities.

Following a recent review of the mental health s75 arrangements, the mental health transformation project will take forward the recommendations from the review to implement a new model of integrated working in mental health with both ASC and the mental health trust going through parallel change processes.

This role will be pivotal in the planning, delivery and embedding of the social care changes in Adults mental health. A key part of the project and the role will be co-production with Camden staff who are currently seconded to the Mental Health Trust. The post holder will lead on the recording and use of data workstreams, which will see recording of social care activity by practitioners move from mental health systems to direct recording on Mosaic. They will also take a lead role in developing relationships across the mental health trust and the local authority, engaging with frontline staff to ensure the successful delivery of robust recording and monitoring arrangements and implementation of systems to support the new model of care.

They will lead and manage work across two organisations and play a key role in ensuring the organisations are joined up in their parallel changes. This will include a high level of understanding of the details of the mental health trust's plans as well as those of the local authority, how these plans align and ensuring that the local authority is sighted on the direction of travel and that any issues or risks are effectively managed. You will work closely with the Head of Mental Health Transformation in ASC and may be required to deputise for them and/or the Head of Service (Head of ASC Neighbourhoods) on occasion in relation to day-to-day aspects of the project.

The things you'll achieve

- Build credible relationships with project leads and sponsors and key stakeholders and influence the political and senior leadership of the organisation, as well as residents and partners as appropriate – including working in partnership with senior leaders and staff in the mental health trust, which will be critical to lead on elements of the project.
- Lead on planning and delivery of organisational change, including management of complex transformation projects with implications across the mental health partnership ensuring that projects are scoped effectively and deliver benefits and impact which can be measured
- The successful delivery of the new model of integrated working in mental health with new structures, and processes fully implemented including recording via ASC case management systems ensuring effective operational management of staff and the service. Develop the capability of staff, organisations and residents to design, deliver, embed, scale and evaluate change and improvement work.
- Empower staff and partners and embed innovative approaches to drive high standards, quality and value for money whilst ensuring that the Council delivers its statutory duties that relate to Adult Social Care
- Obtain feedback from established mechanisms and channels to assess the quality and effectiveness of projects and identify changes to improve quality and outcomes and/or deliver better value for money.

About you

Experience

- Substantial experience of successfully managing and delivering projects on time and within budget using sound project management methodology (waterfall and/or agile) in a complex environment – either within ASC or a similar setting.
- Experience of project planning, drafting engaging communications, business case development and report-writing
- Experience of implementing case recording, data monitoring and reporting systems
- Good knowledge and understanding of ASC (including care and support needs of people with mental ill health) and/or people focused demand led services.
- Experience in managing resources and effectively planning & prioritising work.

You have

Commitment and passion to support adult social care services in implementing a relational and strengths based approach in how we work with residents, ensuring lived experience informs the design and delivery of change. You will have excellent written and verbal communication skills, with the ability to analyse data to present complex information and recommendations in a clear manner to a range of audiences, and to develop and implement and use clear planning frameworks and approaches.

You will be able to build and maintain effective working relationships at all levels across the organisation and across health and care partnerships in order to influence and get things done.

You will have expertise in engagement and co-design with the workforce to inform the planning, implementing and embedding of measurable change and improvement.

Other important information...

People management

This role will not directly line manage any staff but will be required to manage work, people and resources day to day on individual projects or programmes of work for which they are responsible, including directing work across two organisations.

Work environment

Hybrid working – including some work from our main offices, 5PS, in Kings Cross (currently on average at least two days a week in the office). The role will be expected to co-locate with services when working on specific projects and work.

Who you will be working with

You will be joining a wonderful team of project managers and programme and project support staff, reporting to the Programme Lead. You will work collaboratively with the team, the wider Supporting People Strategy Team and for the mental health transformation project will work directly and have dotted line relationship with the Head of Mental Health Transformation, in Adult Social Care.

The application process

The recruitment process will include an interview and a technical test.

Who we are

Diversity & Inclusion

At Camden, we value and celebrate difference and encourage diversity in all respects. Our diverse workforce ensures we represent our communities to the best of our ability and enables us to make better decisions. Because of this, we particularly welcome applications from Black, Asian and those of other non-white ethnicities, those who identify as LGBT+, neurodiverse and disabled people.

Agile working

At Camden we view work as an activity, not a place. We focus on performance, not presenteeism. We create trusting relationships, we embrace innovation rather than bureaucracy and we value people. Collaboration is the Camden way, silo working isn't.

Asking for Adjustments

Camden is committed to making our recruitment practices as accessible as possible for everyone. This includes making adjustments or changes for disabled people, neurodiverse people or people with long-term health conditions. If you would like us to do anything differently during the application, interview or assessment process, including providing information in an alternative format, please contact us on 020 7974 6655, at resourcing@camden.gov.uk

