

# Parking Programme Manager

**Salary Range:** £52,282-£59,895

**Location:** 5 Pancras Square

**Reports to:** Head of Parking Operations



# About the role

As the Parking Programme Manager, you will be responsible for managing a broad programme of projects and policy work that is designed to deliver some of Camden's key policy ambitions. The role is a pivotal one in delivering Camden's wider transport, environmental and air quality policies that seek to improve the health, mobility and day to day lives of Camden citizens. This role is responsible for managing and shaping how this is all delivered.

This role will also be managing a team that is key in changing how services are delivered across Parking Operations and works closely with the wider management team in the service to do this. These changes are key to constantly improving how we deliver for the Citizens of Camden. You will have responsibility for the strategic development of this part of the service and for ensuring that the Programme of Works is delivered to budget and to time.

You will be expected to engage with other service areas across the Council potentially supporting and/or managing projects for those service areas. The role may require engagement with other key stakeholders such as central and local government, suppliers, industry groups and organisations.

This role forms part of a wider management team within Parking Operations and you will be expected to assist in guiding the direction of the service in line with wider Council policy commitments. As well as the team of officers you will be managing you will also be responsible for managing relationships with internal and external partners. You will be engaging with elected members, drafting reports for authority meetings and produce materials that you or others will present at various meetings and forums.

# The things you'll achieve

If successful in being appointed to this role you will in a very short space of time have:

- Delivered a number of projects from across the programme.
- Along with colleagues you will have identified a number of new projects to be added to the future programme of works.
- Increased your profile across the council as well as that of the service.
- Taken part in some really challenging and fruitful conversations with members of the community.
- Built relationships with key stakeholders across the borough and beyond.
- Gained some operational experience of a service that is often misunderstood.
- Developed your programme management skills in an environment that is both challenging and rewarding.
- Delivered some real tangible changes for the Citizens of Camden that will improve health and mobility.

# About you

## **Experience**

Good experience of project or programme management.

Experience and understanding of local government.

Experience of building effective partnerships with key stakeholders including elected members.

Experience of working in practitioner forums to represent the interest of the Authority and bring best practice and emerging issues to the attention of the Head of Parking Operations.

Knowledge of Capital budgets ensuring that projects are delivered on time and to cost.

## **You have**

You will have excellent analytical skills, that supports the accurate interpretation and distillation of complex information.

Strong communication and report writing skills.

The ability to manage conflicting priorities and deadlines.

Some knowledge of parking and traffic legislation, though not essential.

Knowledge of the evolving technological landscape.

The ability to build relationships with external agencies

Knowledge of procuring new products and services that deliver programme objectives effectively.

# Other important stuff...

## **People management**

You will be managing two direct reports, and indirectly another two.

## **Work environment**

This role will involve hybrid working - you'll work predominantly from our main offices, 5PS, in Kings Cross and be expected to work at least one day a week in the office. The service also operates from a number of other locations in the borough and from time to time there may be need to work from there.

## **Who you will be working with**

You will be joining the Parking Operations Service and be reporting directly to Peter, the Head of Service. You will also be working closely with those other managers who form the senior management team.

## **The application process**

To apply for this job please follow the "Apply" link. In the 'Why you?' section of the application you will be required to demonstrate how you meet the role criteria noted in the Job Profile under the "About You" section.

The interview process will involve a panel interview lasting an hour as well as a reasoning test directly related to the role itself.

# Who we are

## Diversity & Inclusion

At Camden, we value and celebrate difference and encourage diversity in all respects. Our diverse workforce ensures we represent our communities to the best of our ability and enables us to make better decisions. Because of this, we particularly welcome applications from Black, Asian and those of other non-white ethnicities, those who identify as LGBT+, neurodiverse and disabled people.

## Agile working

At Camden we view work as an activity, not a place. We focus on performance, not presenteeism. We create trusting relationships; we embrace innovation rather than bureaucracy and we value people. Collaboration is the Camden way, silo working isn't.

## Asking for Adjustments

Camden is committed to making our recruitment practices as accessible as possible for everyone. This includes making adjustments or changes for disabled people, neurodiverse people or people with long-term health conditions. If you would like us to do anything differently during the application, interview or assessment process, including providing information in an alternative format, please contact us on 020 7974 6655, at [resourcing@camden.gov.uk](mailto:resourcing@camden.gov.uk)

