

## **Job Profile**

**Job Title: Environment Education & Enforcement officer**

**Job Grade: L4 Z1**

### **About Camden**

Camden is building somewhere everyone can thrive, by making our borough the best place to live, work, study and visit. Because, we're not just home to UK's fast-growing economy. We're home to the most important conversations happening today. And we're making radical social change a reality, so that nobody gets left behind. Here's where you can help decide a better future for us all.

### **About the role**

The Environment Education & Enforcement Officer role helps to deliver a customer focused Education & Enforcement programme to maintain and protect the local environment. The majority of the role is street based and requires the post-holder to carry out Education and Enforcement actions to achieve compliance and behaviour change to ensure our streets and public spaces support the health and wellbeing of everyone who uses them.

This role is fixed term for 1 year, 9 months years to address emerging environmental and public realm issues including dock less bike hire and e-scooter hire management, monitoring of planning sites in terms of compliance with approved Construction Management Plans (CMPs)/delivery routes, domestic wood burning, vehicle engine idling, illegal ice cream trading and illegal street trading. The post will work alongside an existing team of Senior Education and Enforcement Officers and have regular cross service tasking meetings to target areas of need and test different approaches to find long term solutions.

They will also be required to manage their own casework through to prosecution and provide high quality and expert advice/guidance to Councillors, community groups, residents, businesses visitors to meet our priorities relating to dock less bike hire/e-scooter hire management, planning & safety relating to CMPs, air quality, illegal street trading and other emerging environmental quality issues.

The role requires an action/outcome centred approach, experience and the ability to make decisions and be flexible, adaptable as well as thrive in an atmosphere of change and organisational challenges. You must also have the personal commitment to continuous improvement by being proactive and innovative and actively participate and promote a positive team ethos.

The role also requires a commitment to work flexibility including the need to occasionally work over weekends and evenings.

### **About you**

- Drive environmental compliance by participating in, and using innovation to deliver projects using tasking and intelligence to raise awareness, change behaviour and increase compliance through robust enforcement through to prosecutions.
- Work closely with partners and stakeholders to explore options to change behaviour and ensure our streets and public spaces support the health and wellbeing of everyone who uses them
- Comfortable engaging with the public to ensure compliance with environmental regulations
- Develop strong external partnerships with our external partners, including (for example) operators of our dockless bike hire and e-scooter trial systems, in order to deliver our objectives and common targets/goals together by gaining trust and support.

### **Skills and experience**

- Excellent negotiation and conciliation skills based on practical experiences and the ability to inspire trust and confidence in a client-centred environment.
- Excellent interpersonal and communication skills.
- Environmental enforcement knowledge and awareness of relevant legislation for the role i.e. Environmental Protection Act 1990, Anti-Social behaviour Crime and Policing Act 2014.
- Project management experience.
- The ability to cope with deadlines, conflicting demands and unexpected problems and high levels of work related pressure.
- Knowledge
- Experience of working with multiple stakeholders to ensure complete satisfaction.

### **Over to you**

We're ready to welcome your ideas, your views, and your rebellious spirit. Help us redefine how we're supporting people, and we'll redefine what a career can be. If that sounds good to you, we'd love to talk

### **Is this role Politically Restricted?**

Some posts at Camden are politically restricted, which means individuals holding these posts cannot have active political role. For a list of all politically restricted roles at Camden [click here](#).

### **Diversity & Inclusion**

We want Camden Council to be a great place to work and to ensure that our communities are represented across our workforce. A vital part of this is ensuring we are a truly inclusive organisation that encourages diversity in all respects, including diversity of thinking. We particularly welcome applications from Black, Asian and those of Other Ethnicities, LGBT+, disabled and neurodiverse communities to make a real

difference to our residents so that equalities and justice remains at the heart of everything we do. Click [Diversity and Inclusion](#) for more information on our commitment.

### **Agile working**

At Camden we view work as an activity, not a place. We focus on performance, not presenteeism. We create trusting relationships, we embrace innovation rather than bureaucracy and we value people. Collaboration is the Camden way, silo working isn't.

At Camden we are proud to be one of Hire Me My Way's inaugural campaign supporters. Hire Me My Way is a national campaign led by Timewise, designed to increase the volume of good quality jobs that can be worked flexibly in the UK ([www.HireMeMyWay.org.uk](http://www.HireMeMyWay.org.uk)). Hire Me My Way aims to treble the number of available good quality flexible jobs to 1 million by 2020.

### **Asking for Adjustments**

Camden is committed to making our recruitment practices barrier-free and as accessible as possible for everyone. This includes making adjustments or changes for disabled people, neurodiverse people or people with long-term health conditions. If you would like us to do anything differently during the application, interview or assessment process, including providing information in an alternative format, please contact us on 020 7974 6655, at [resourcing@camden.gov.uk](mailto:resourcing@camden.gov.uk) or post to 5 Pancras Square, London, N1C 4AG,