

## Operational Management Plan

### Temporary Summer Screen on the Piazza – Summer of Sport 2024

#### Dates & hours of operation:

- Monday to Friday from 28<sup>th</sup> June 2024 – 27<sup>th</sup> September 2024 for the times of 08:00 – 20:00.
- Saturday/Sunday - Only for the weekends of the sporting finals, other important sporting events or a family film, otherwise the screen will be off.
- Between 08.00-12.00 there will be no noise from the screen it will just show the BBC/Sky news. From 12.00 - 20.00 we will show sport, adverts, or the BBC/Sky news with sound on.

#### The screen:

- Plans attached with the size/dimensions/visuals of the screen and CAD drawings
- There is a technician onsite weekly and they will also have remote access to ensure no operational issues with the screen.
- Barriers will be placed around the screen when not in use (between 20.00 – 08.00)
- Noise limits levels will be within the set tolerance as mentioned in the professional sound measurement testing. Noise level monitor will be onsite.
- The screen will remain in situ overnight.
- The screen should be installed on 28<sup>th</sup> June and taken down by 27<sup>th</sup> September.

#### Seating provisions:

- Chairs – 35 chairs, these are normally placed in the Piazza (they are not specific to the screen)
- Astro Turf – 1 piece of turf (4m x 7m)

#### Management of the Piazza:

- The Central Saint Giles Security and Cleaning service providers will have visible presence on the Piazza keeping the area clean and tidy.
- We operate a no alcohol policy on the Piazza. Only the retail units are allowed to serve alcohol and anyone who purchases from these retail units must stay within their demise when consuming it.
- We have 24-hour security onsite including CCTV with regular external patrols at night. For this event there will be a dedicated officer on the Piazza during the day and in general we have 6 officers per day and 4 officers per night 24/7. If we experience any anti-social

behaviour, depending on the situation the persons involved would be asked to leave our premises, and if they did not comply or the situation escalated, we would call the local police.

- There is an onsite management team of 3 personnel who are based onsite and oversee all aspects of the screen build, screen content and de-rig.

Residents:

- Residents will be notified of the screen and its duration as per previous years. An email will be sent to both managing agents to disseminate to the individual tenants.
- We will provide residents with the contact details (email & phone) for security/building management if they wish to contact us for any reason in relation to the screen so they will be able to log any potential issues/complaints with us.