



The Planning Inspectorate

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Your Ref:

Our Ref: APP/X5210/C/23/3331243

Ms Karina Wujek
London Borough of Camden
Development Management
2nd Floor
5 Pancras Square
London
N1C 4AG

20 February 2024

Dear Ms Wujek,

Town and Country Planning Act 1990
Appeal by Silk Route Import & Export Ltd
Site Address: Green Village Deli, 57 Belsize Road, LONDON, NW6 4BE

No appellant final comments were submitted on this appeal(s) for cross-copying.

We wanted to take this opportunity to let you know that we currently have a significant backlog of Enforcement and LDC cases awaiting a site visit/oral event. We apologise for the inconvenience this causes but please be assured that once a site visit/oral event is arranged we will contact you with more details including a date/time for the event.

How long will I have to wait for an event date?

Unfortunately, we can't give an accurate date when we can allocate an Inspector and set an event date, but please be assured we are doing everything we can to process your appeal as quickly as possible. For some cases this might be longer depending on the complexity of the issues and availability of Inspectors with the particular specialisms required. Please also be assured that we are also putting new measures in place to deal with the current delays including the recruitment of additional resources to help recover performance over the coming months.

Our average handling times on GOV.UK provide a useful reference for how long appeals take from submission to decision.

How do you allocate Inspectors to cases?

We generally allocate Inspectors to cases in chronological order (oldest first). However, Inspectors work geographically, and to make best use of their time, we sometimes need to prioritise newer cases within a certain region. This may appear that cases are 'leapfrogging' older cases, however this ensures we make the best use of the Inspector's time while they are conducting other site visits in the area.

We are unable to respond to any queries on delays, but we will be in touch as soon as possible. Please use our [customer contact form](#) if you need further any assistance.

Thank you for your patience and we hope to be in contact shortly.

Yours sincerely,

Cat Rosie

Cat Rosie

<https://www.gov.uk/government/publications/planning-inspectorate-privacy-notice>

Where applicable, you can use the internet to submit documents, to see information and to check the progress of cases through the Planning Portal. The address of our search page is - www.planningportal.gov.uk/planning/appeals/online/search