



**From:** Wendy Chen <[REDACTED]>  
**Sent:** 11 February 2024 22:21  
**To:** Elaine Quigley <[REDACTED]>  
**Cc:** Lloyd Hatton (Councillor) <[REDACTED]> Nanouche Umeadi (Cllr) <[REDACTED]>  
**Subject:** Camden Council: Planning Application 2023/5338/P, 2023/5339/P and 2024/0091/L

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Dear Elaine Quigley,

I write to make the following OBJECTIONS:-

For Planning Application 2023/5338/P  
OBJECTIONS

The proposed distribution pipework would severely and irreversibly harm the exterior appearance of both A and B Blocks. This planning application should therefore be unconditionally refused.

For Planning Application 2023/5339/P  
OBJECTIONS

The proposed new radiators, skirtings and other alterations would severely and irreversibly harm all the 520 listed interiors. This planning application should therefore be unconditionally refused.

For Planning Application 2024/0091/L

**OBJECTIONS**

The proposed work would severely and irreversibly disfigure the exterior of the building along with the interior of the 520 flats. This application for Listed Building Consent should be unconditionally refused.

I have lived on the estate for [REDACTED]. There are frequent problems with the heating & hot water and the Council is very slow to get them fixed. And lately, the breakdown of the heating has been so bad, especially during winter as it is now, and the concrete walls make the flat extremely freezing cold.

Camden has a long track record of never doing any maintenance work to the heating & the boiler room during the summer months. So come winter, when things start to get blocked in the pipework, then they start to get GEM, the contractors to sort it out. By then there are so many flats that has the problem that they seemed to be overwhelmed or understaffed and many residents are left without heating & hot water for weeks. I was left without heating for 3 weeks in November/December 2023. I have claimed for a rebate, but have not had a positive response yet.

I do not believe that the new system will ever be correctly maintained and based in Camden's track record, I believe breakdowns and faults will continue to happen.

At the time of viewing the pilot flats, the new systems were not actually operating. I am in a 2-bed flat and there was no pilot done. On top of this, the pilots were shown in the summer months. So it is not representative of how effective it is to heat up the flat in the winter. Putting a few radiators to heat up a concrete wall flat would take a lot of radiators/heat.

I don't trust the HIU (Heat Interface Unit). It has valves that constantly go on and off to maintain the temperature. It makes a continuous small noise & if installed in the bedroom cupboard, the noises will be all-night long. The new radiators will leave me with cold walls which will cause condensation and black mould.

So in conclusion, all three applications are wrong in principle and in every part. I ask that all three be refused.

Yours sincerely,  
Wendy Chen  
113J Rowley Way

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