

Application No:	Consultees Name:	Received:	Comment:	Response:
2024/0094/P	Andrew Darwin	12/02/2024 18:00:16	OBJNOT	<p>I am a resident on Holmes Road and over the years have raised hundreds of complaints with The Stay Club about their students noisy and antisocial behaviour late in the evening (after midnight). This business is not suited to a residential area with high density residential accommodation. The students come and go in large groups through the middle of the night. Despite many attempts with direct dialogue with the staff, the business has not been able to effect any change in their residents behaviours. Adding even more students to this unbearable situation will only make matters worse. The building owner has tried on several attempts to grow this site but has always been refused. The business operator has shown they are unable and/or unwilling to put procedures and policies in place that are effective in eliminating or even reducing late night noise disturbances. Furthermore we have seen occasional bookings on booking.com for their facilities being offered to non-students which is against their planning permission for their type of business. Summer is the most unbearable time with large groups of students gathering outside and their own staff have admitted many times that they are not responsible for their residents behaviour once outside the front door. Recently a coach pulled up outside our bedroom window at 3.30am and circa 40 students all noisily brought all their luggage out in the middle of the night and departed. This total lack of accountability and ownership speaks volumes as to why they should not be allowed to have even more students in this building. If anything, based on their total lack of respect for the neighbours and neighbourhood, they should be forced to reduce their student numbers instead until they can demonstrate they can operate their business with respect to the local community. It is worth noting that the adjacent Mary Brancker House student accommodation does not attract anywhere near the same level of issues as The Stay Club.</p>

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**Total: 6**