

4. **Resident privacy and peaceful enjoyment:** the extreme queues have significantly impacted nearby local residents, particularly the elderly and those with children, who in the Summer were often not able to get into their homes as entire pavements at the weekend were blocked by customers. Given the queues over winter we fully expect the worst once spring arrives. Signs are used to direct queues (and these are simply left on the pavement overnight as if they belong on the pavement) but this rarely helps without staff members being involved. Images of houses often appear on instagram with happy captions about queues which is very distressing.

Signature ..... 

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Date 28/1/24