
From: Kate Hulme [REDACTED]
Sent: 31 January 2024 10:24
To: Planning
Subject: 2023/4899/P

[REDACTED]

Dear Planning Team

[REDACTED]

I am not myself affected by the noise and queues from It's Bagels and I do not begrudge them their success - in fact I am delighted when a small business hits upon a formula that resonates with consumers.

However I do know that residential neighbours in Chamberlain Street and residential and commercial neighbours on Regents Park Road are suffering as a result of the takeaway business. The manager at Nicolas next door is very upset as the queue often blocks the entrance to her shop and it stops people coming in. A resident who lives above the shops is very upset that her property is posted on social media regularly and that she has to fight through the queue as she leaves her front door with her kids. This week I saw a blind man with a white cane struggling to get past the people waiting for their bagels outside the hatch as they were blocking his path.

I have sympathy with their plight and feel that the management of Its Bagels should have to engage with them more constructively as part of their planning application which involves them continuing to do business through the takeaway window. I am sure that creative solutions can be found but it requires empathy and engagement from both sides. At the moment it doesn't sound like that engagement is very forthcoming from the business side.

Best wishes.

Kate.

Sent from my iPhone