

JOB PROFILE

Job Title: West Hampstead Environment Officer

Job Grade: L4 Z1

About Camden

'Camden is building somewhere everyone can thrive, by making our borough the best place to live, work, study and visit. Because, we're not just home to UK's fast-growing economy. We're home to the most important conversations happening today. And we're making radical social change a reality, so that nobody gets left behind. Here's where you can help decide a better future for us all.

About the role

New developments in an area creates additional footfall and can add pressures on existing infrastructure to maintain environmental standards. This role focuses on delivering environmental improvements within the West Hampstead area using innovation and testing and learning new ideas to improve the public realm. The majority of the role is street based and will require the post-holder to carry out enforcement actions in relation to fly tipping and business waste compliance and manage any enforcement casework through to prosecution. This post will be an enhanced service in West Hampstead working alongside other teams to deliver local priorities.

A key part of the role will be to find long term solutions to problems by managing projects which test new behaviour change initiatives and physical changes to the public realm to achieve compliance and improve the street scene. Robust enforcement action will be required against those who continue to litter and fly tip. They will be required to regularly meet Councillors, community groups, residents, businesses visitors to find out about their priorities feedback on actions taken and provide high quality expert advice and guidance with an aim of finding and implementing long term solutions.

The role requires an action/outcome centred approach, and the ability to make decisions, be flexible, adaptable as well as thrive in an atmosphere of change and challenges. You must also have the personal commitment to continuous improvement by being proactive and innovative and actively participate and promote a positive ethos and that positive behaviours are embedded into the local community behaviour, improving the local environmental quality.

The role also requires a commitment to working over 7 days a week including weekends and evenings.

About you

- Deliver innovative projects to change behaviour and improve the public realm for residents' visitors and businesses.
- Ensure waste compliance and take robust enforcement through to prosecutions to improve the public realm.
- Use innovation to create clean streets, improve recycling, encourage business to move to a circular economy
- Develop strong external partnerships with our external partners, in order to deliver our objectives and common targets/goals together by gaining trust and support.

Skills and experience

- Problem solving
- Contract management experience.
- Environmental Crime enforcement knowledge
- Project management experience.
- The ability to cope with deadlines, conflicting demands and unexpected problems and high levels of work related pressure.
- Knowledge of relevant legislation for the role i.e. Environmental Protection Act 1990, Anti-Social behaviour Crime and Policing Act 2014.
- Excellent negotiation and conciliation skills based on practical experiences and the ability to inspire trust and confidence in a client-centred environment.
- Excellent interpersonal and communication skills.
- Experience of working with multiple stakeholders to ensure complete satisfaction.

Over to you

We're ready to welcome your ideas, your views, and your rebellious spirit. Help us redefine how we're supporting people, and we'll redefine what a career can be. If that sounds good to you, we'd love to talk

Is this role Politically Restricted?

Some posts at Camden are politically restricted, which means individuals holding these posts cannot have active political role. For a list of all politically restricted roles at Camden [click here](#).

Diversity & Inclusion

At Camden, we value and celebrate difference and encourage diversity in all respects. Our diverse workforce ensures we represent our communities to the best of our ability and enables us to make better decisions. Because of this, we particularly welcome applications from

Black, Asian and Ethnic Marginalised groups, those who identify as LGBT+, neurodiverse and disabled people. For further information on our commitment to Diversity and Inclusion please go to

Agile working

At Camden we view work as an activity, not a place. We focus on performance, not presenteeism. We create trusting relationships, we embrace innovation rather than bureaucracy and we value people. Collaboration is the Camden way, silo working isn't.

At Camden we are proud to be one of Hire Me My Way's inaugural campaign supporters. Hire Me My Way is a national campaign led by Timewise, designed to increase the volume of good quality jobs that can be worked flexibly in the UK (www.HireMeMyWay.org.uk). Hire Me My Way aims to treble the number of available good quality flexible jobs to 1 million by 2020.

Asking for Adjustments

Camden is committed to making our recruitment practices barrier-free and as accessible as possible for everyone. This includes making adjustments or changes for disabled people, neurodiverse people or people with long-term health conditions. If you would like us to do anything differently during the application, interview or assessment process, including providing information in an alternative format, please contact us on 020 7974 6655, at resourcing@camden.gov.uk or post to 5 Pancras Square, London, N1C 4AG,