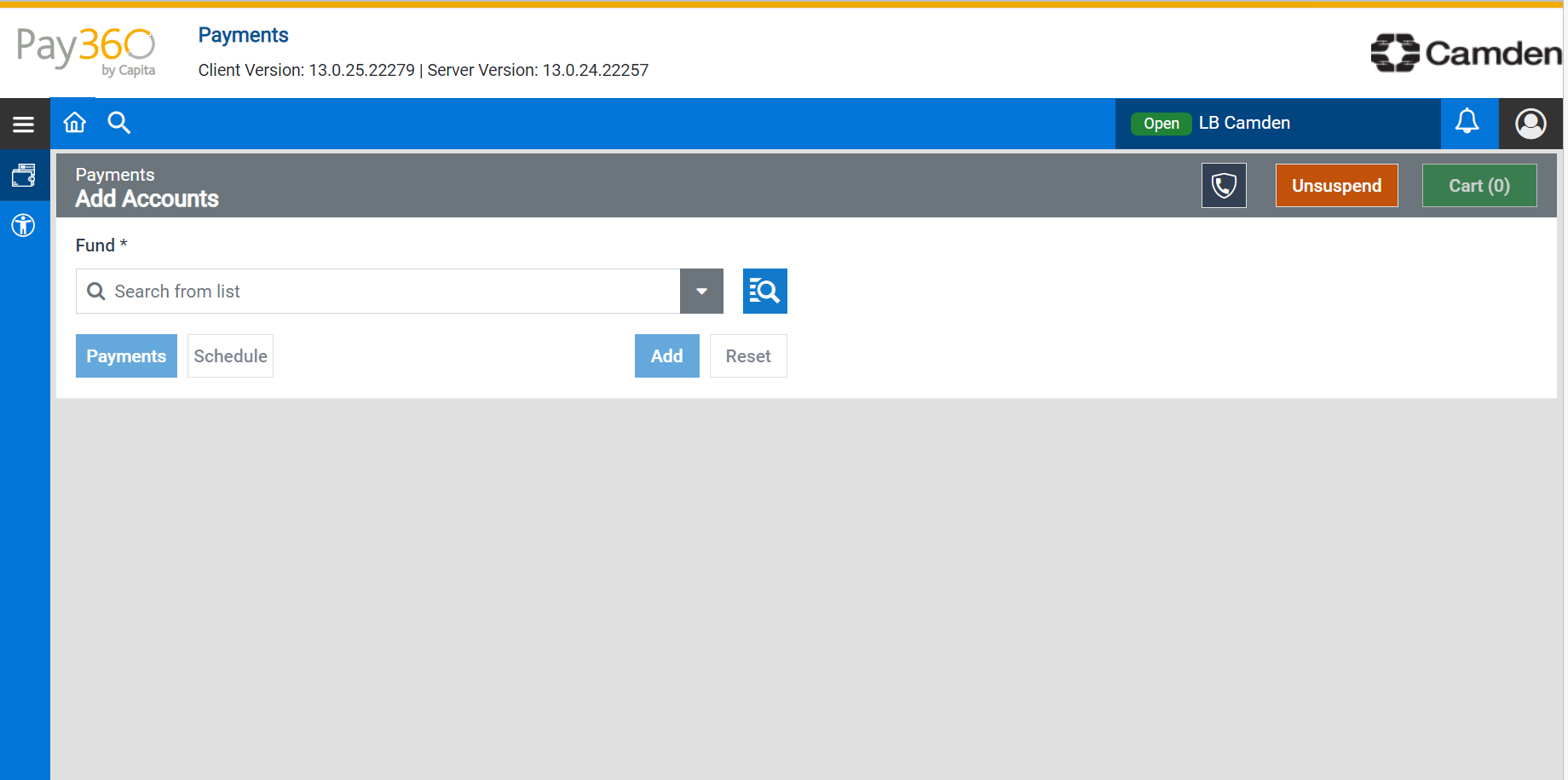
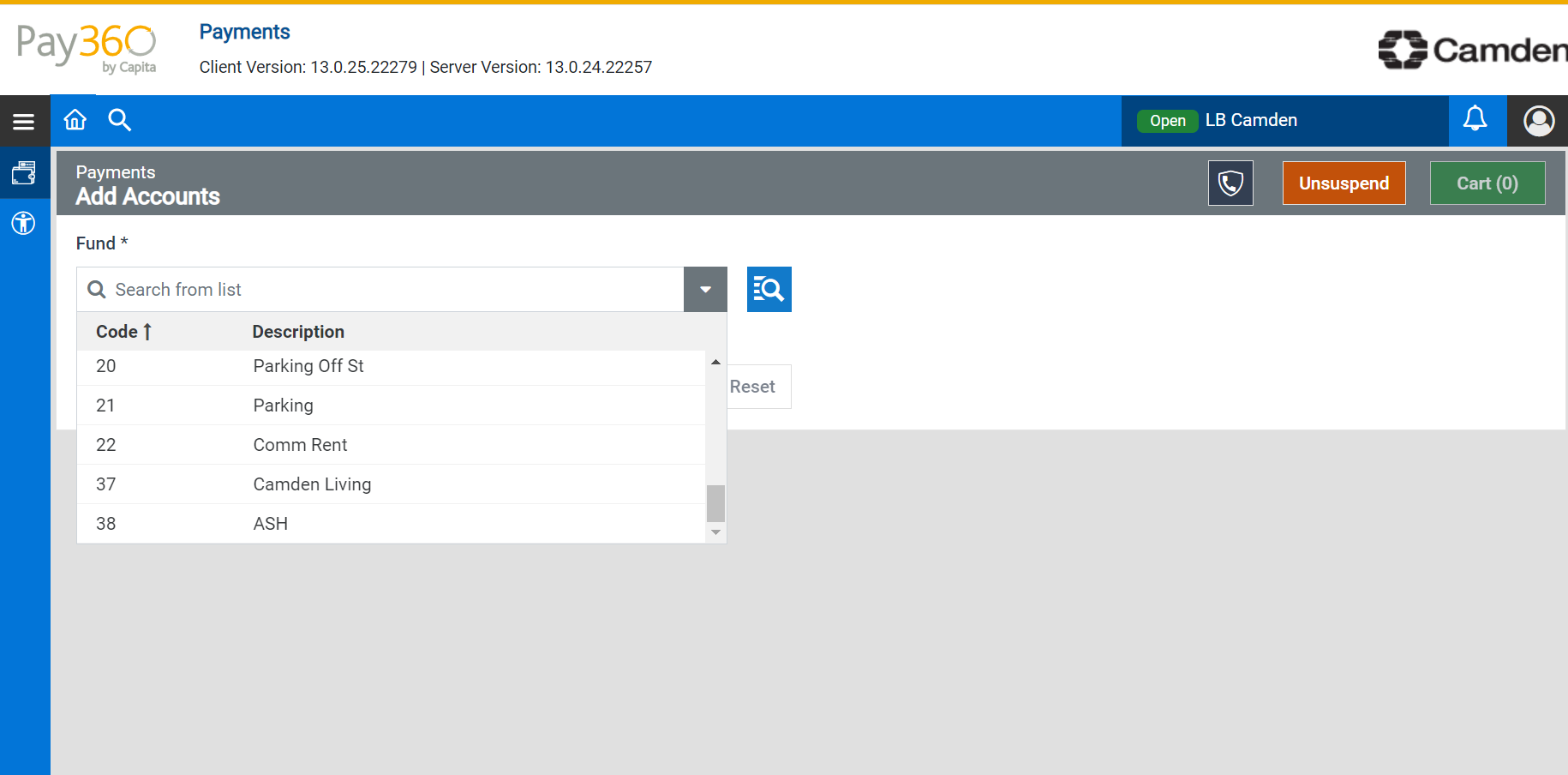
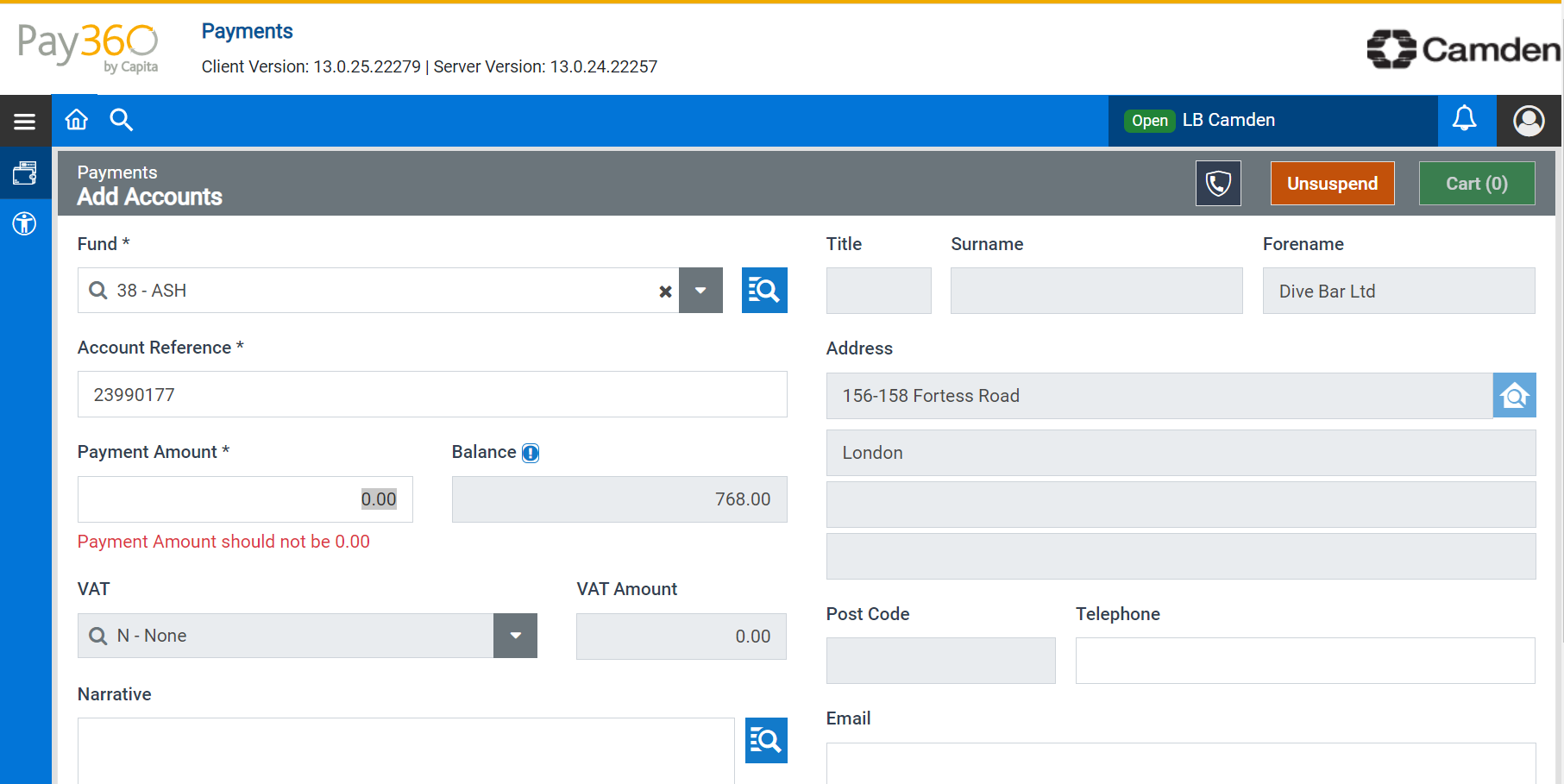
**How to take payments for annual fee invoices.**

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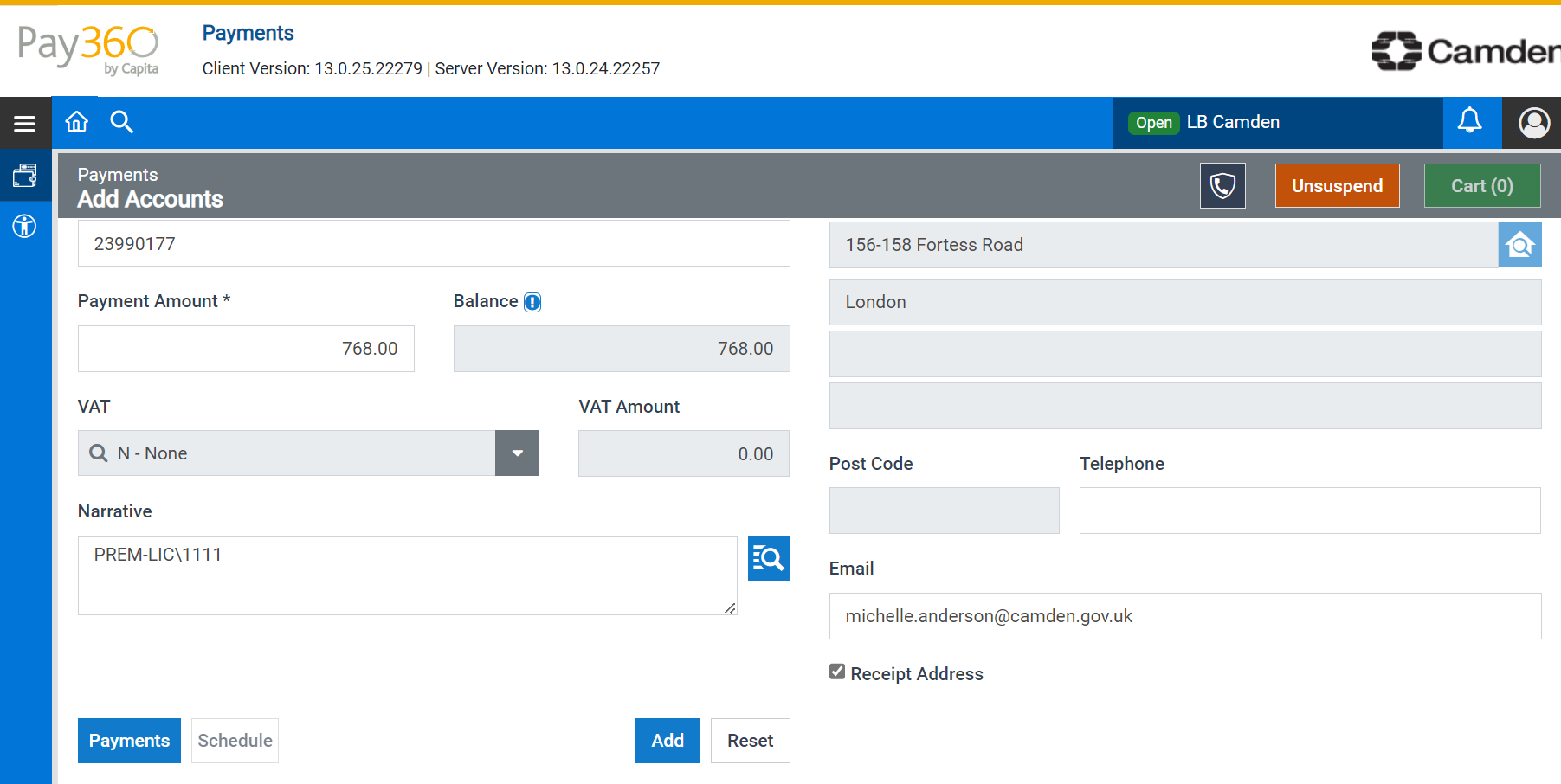
Click on the drop down (search from list)



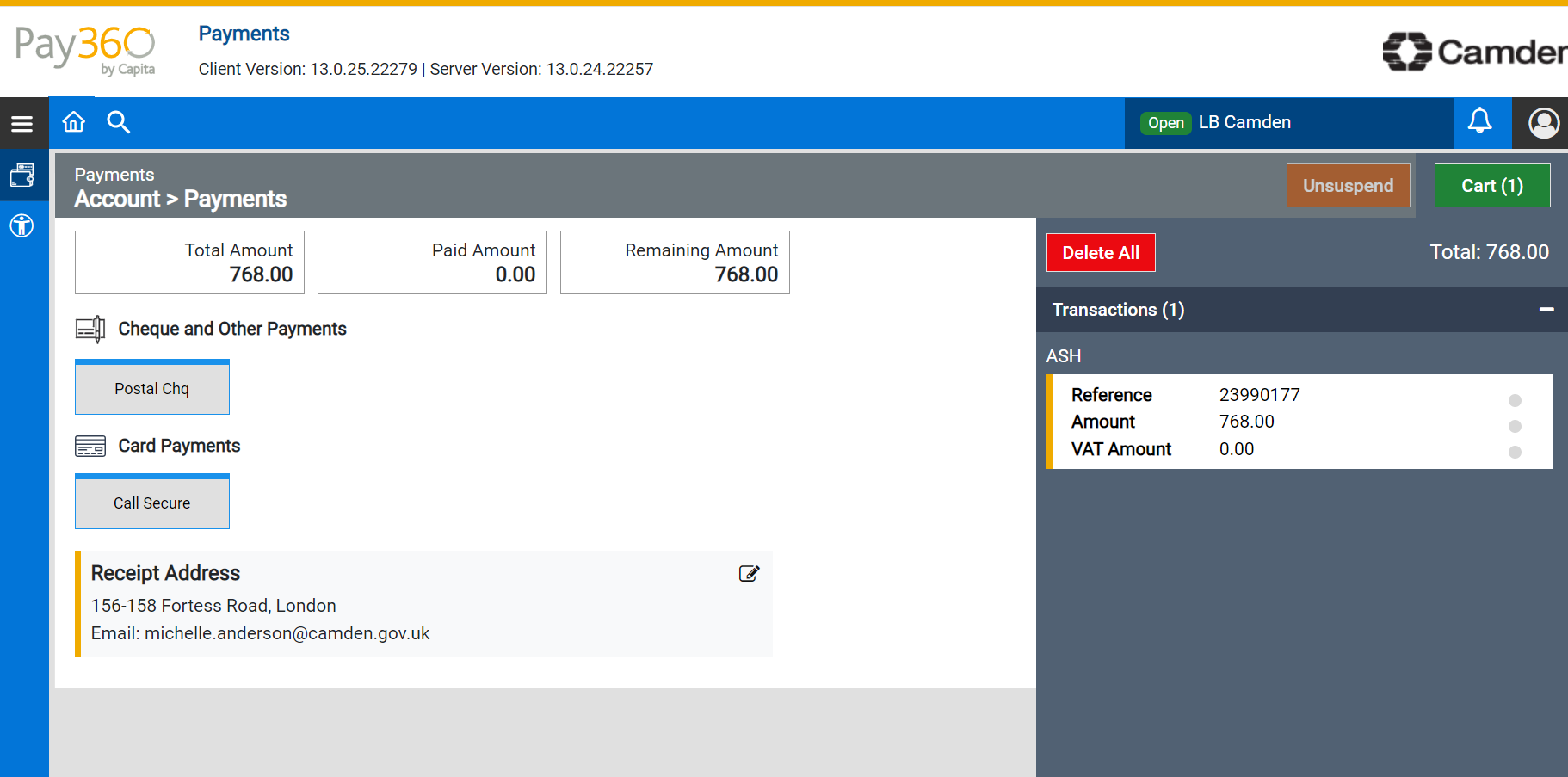
Scroll right to the bottom and click on ASH (code 38)



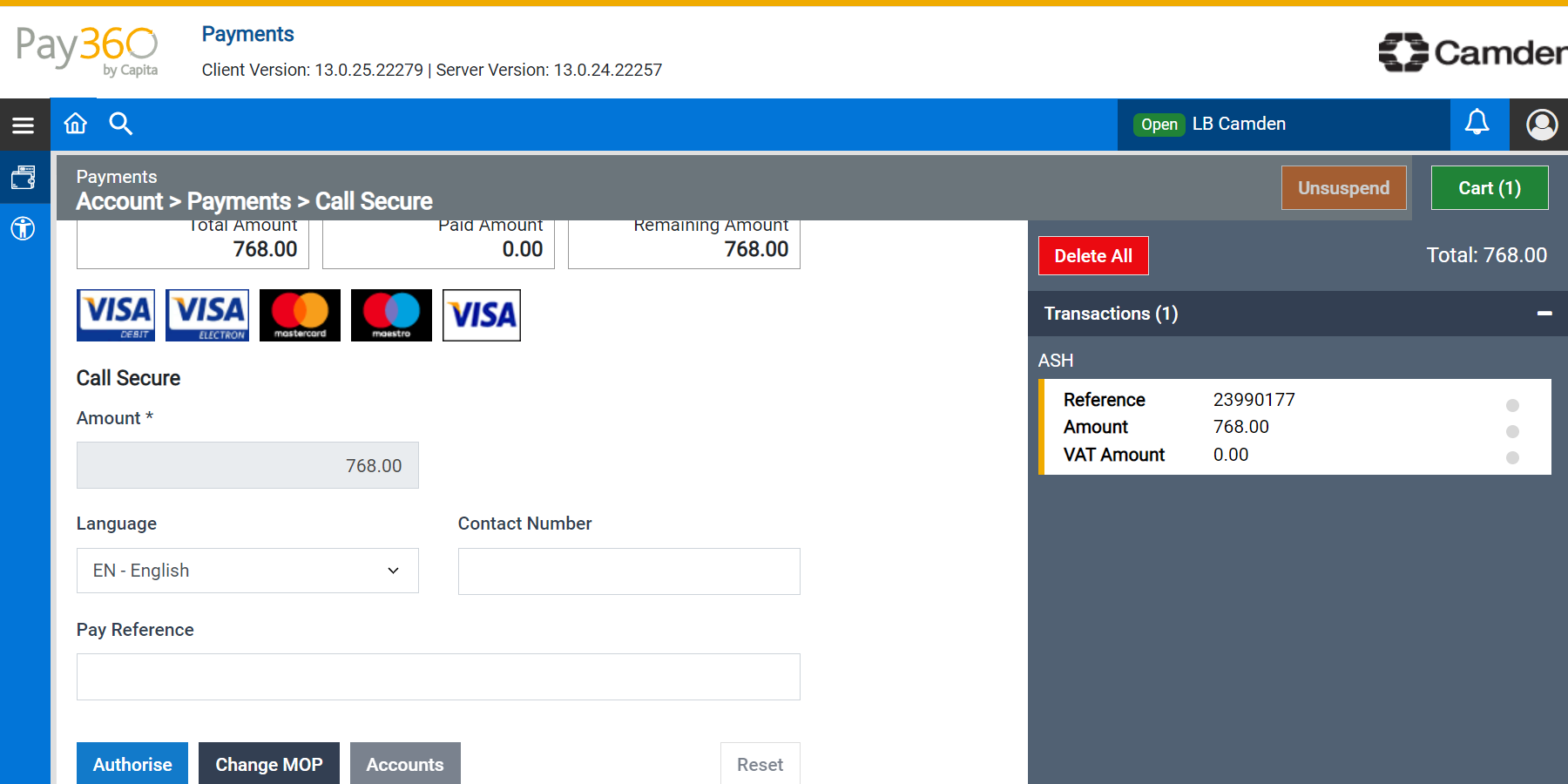
In the Account Reference\*, put in the invoice number, the outstanding balance will show on the right hand side.



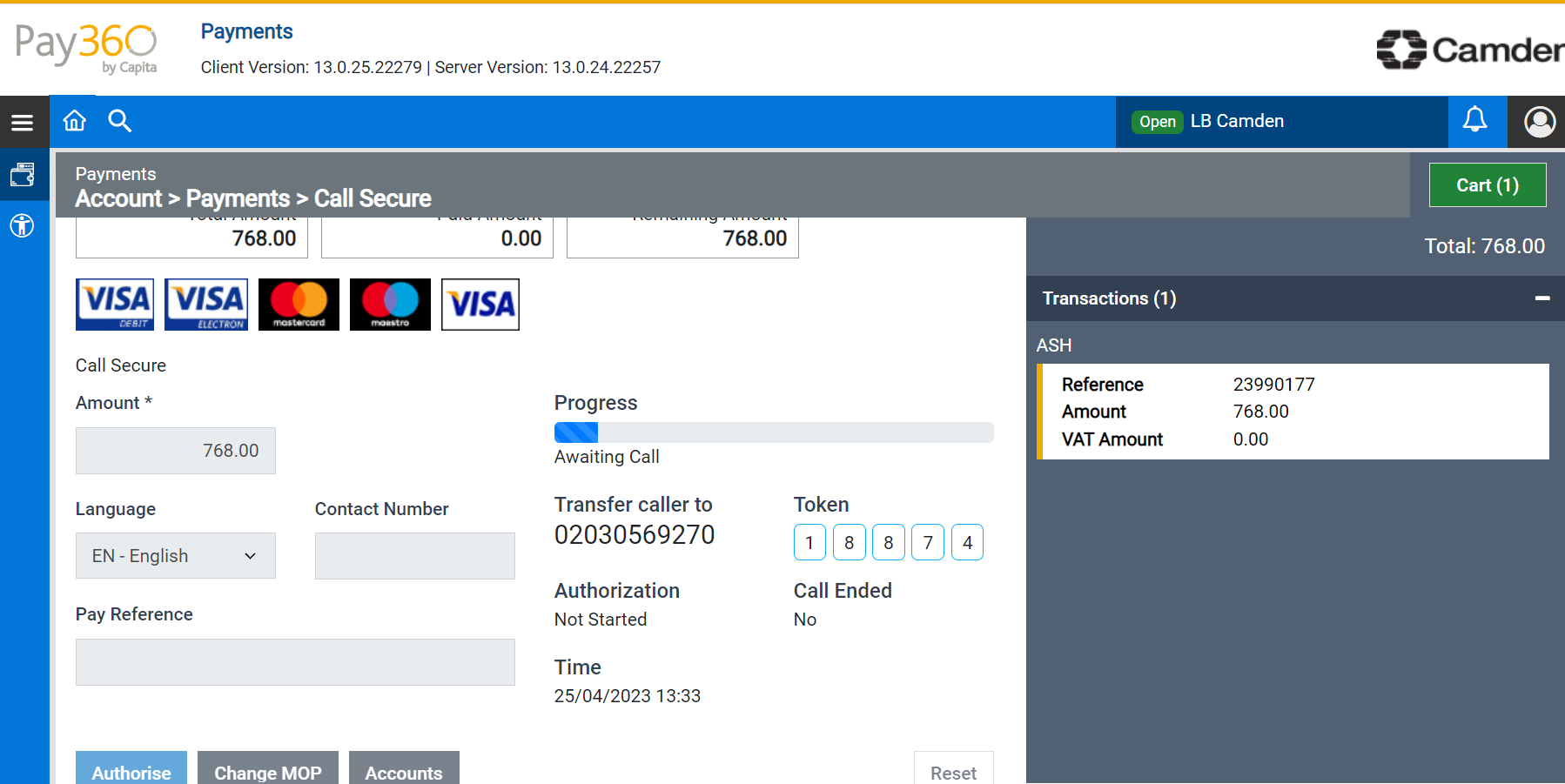
* In the Narrative enter the premises licence number.
* At this screen, always add an email address for the customer for a receipt to be emailed as you won’t be able to enter on the next screen.
* If you have more than one invoice, press add and repeat the above step.
* Once you have completed this screen, press payments.



Click on call secure.



Click on authorise.



Give the customer the token number and transfer the customer to the telephone number (02030569270)