

Job Profile: Property Administrator

Job Title: Property Administrator

Level: Level 2, Zone 2

Salary Range: £34,580 - £36,917

Role Purpose:

Support the Repair and Operational team to effectively organise and administrate data for contracted works and internal service areas. Support in the recording, updating and processing of works/documents on the systems. The post holder will assist in the day to day administration, inputting data, enquiries and correspondence for programmes of work, repairs and contracted works across the Repairs and Operations Department .

Example outcomes or objectives that this role will deliver:

- Provide an effective administrative support function based in the Repairs and Operations Department ensuring that full support is provided in a consistent and professional manner.
- Provide an effective contract support function across all teams within R&O ensuring that full support is provided in a consistent and professional manner. Ensuring that staff absences are covered through the team's knowledge of all areas of work.
- To provide a support to the team in organising effective management of contract and service area requirements
- To positively contribute to the development of the team and accessibility for advice and guidance to other teams across the division and further afield.
- To maintain and update systems for relevant service area within the R&O team including but not limited to repairs and operations, capital works, void properties and contracted services.
- Accurately update and maintain the property records relating to compliance and completed works including document management and processing of certification.
- To assist in the pro-active provision of a full office management function ensuring all equipment and facilities are maintained and all consumables replenished and available as required.

- To assist in coordinating communication and correspondence for service area

People Management Responsibilities:

- This role has no direct reports.

Relationships:

- Communicating with internal staff across all levels, residents, Tenant and Resident Associations (TRAs), Members, consultants and contractors in relation to Repairs and Operations.

Work Environment:

- Hot desk environment office based.

Technical Knowledge and Experience

- Intermediate MS Excel and MS Word
- Experience of working in a busy office environment and able to manage workload and prioritise effectively
- Ability to produce reports of outstanding actions in clear formats
- Good record management skills
- Ability to work pro-actively to solve problems.
- Ability to develop good working relationships and effective negotiation and communication skills
- Ability to administer documents and certification within process and with close attention to detail in recording and inputting data
- Ability to liaise with other teams as required including monitoring legal action for non-access and instigating Housing Investigations, when appropriate.
- Good understanding of ICT systems and software packages

Over to you

We're ready to welcome your ideas, your views, and your rebellious spirit. Help us redefine how we're supporting people, and we'll redefine what a career can be. If that sounds good to you, we'd love to talk

Is this role Politically Restricted?

Some posts at Camden are politically restricted, which means individuals holding these posts cannot have active political role. For a list of all politically restricted roles at Camden [click here](#).

Diversity & Inclusion

We want Camden Council to be a great place to work and to ensure that our communities are represented across our workforce. A vital part of this is ensuring we are a truly inclusive organisation that encourages diversity in all respects, including diversity of thinking. We particularly welcome applications from Black, Asian and those of Other Ethnicities, LGBT+, disabled and neurodiverse communities to make a real difference to our residents so that equalities and justice remains at the heart of everything we do. Click [Diversity and Inclusion](#) for more information on our commitment.

Agile working

At Camden we view work as an activity, not a place. We focus on performance, not presenteeism. We create trusting relationships, we embrace innovation rather than bureaucracy and we value people. Collaboration is the Camden way, silo working isn't.

At Camden we are proud to be one of Hire Me My Way's inaugural campaign supporters. Hire Me My Way is a national campaign led by Timewise, designed to increase the volume of good quality jobs that can be worked flexibly in the UK (www.HireMeMyWay.org.uk). Hire Me My Way aims to treble the number of available good quality flexible jobs to 1 million by 2020.

Asking for Adjustments

Camden is committed to making our recruitment practices barrier-free and as accessible as possible for everyone. This includes making adjustments or changes for disabled people, neurodiverse people or people with long-term health conditions. If you would like us to do anything differently during the application, interview or assessment process, including providing information in an alternative format, please contact us on 020 7974 6655, at resourcing@camden.gov.uk or post to 5 Pancras Square, London, N1C 4AG.

