

## 65-69 Holmes Road

Student Travel Plan

October 2023

### Quality information

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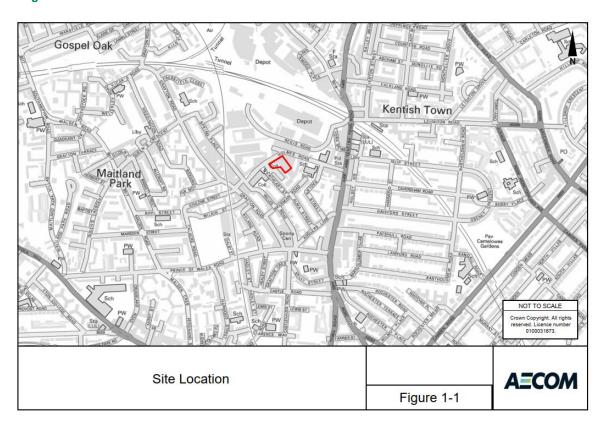
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## 1. Introduction

#### **Context**

- 1.1 This update to the Student Travel Plan (STP) has been prepared by AECOM on behalf of Hallmark Property Group to support the proposals for an extension to the existing student accommodation development 'The Stay Club' at 65-69 Holmes Road, Camden NW5 3AU to provide an additional 11 single student accommodation units. A site location plan is included at **Figure 1-1**.
- 1.2 The consented development was approved on the 6th March 2014 for the 'Erection of part seven, part three storey building above two basement levels to provide student accommodation comprising 273 units, with ancillary facilities (sui generis), warehouse (Class B8) at basement and ground floor levels and coffee shop (Class A1) at ground floor level following the demolition of existing B8 buildings' (ref: 2013/7130/P) on the site of the former Magnet showroom.
- 1.3 A STP was submitted in August 2016 to address the s106 conditions associated with the approved application 2015/5435/P and an updated scheme comprising 341 rooms and 439 bed spaces was approved in July 2018 (ref: 2017/6786/P).
- 1.4 The proposed additional 11 student accommodation rooms would bring the total provision of student accommodation to 352 rooms and 450 bed spaces.
- 1.5 This STP is only concerned with the student accommodation element of the development. The student accommodation and the TP are managed by The Stay Club, who are a separate but associated company of Hallmark Property Group. Contact details for the Travel Plan Coordinator (TPC) are provided in this document.

**Figure 1-1 Site Location** 



#### What is a Travel Plan?

- 1.6 A TP is an integrated 'tool' that seeks to set out the framework for, and strategy by which, the dwellings and associated facilities located on site will seek to encourage and enhance sustainable travel by both residents and their visitors.
- 1.7 This STP is therefore an essential component in demonstrating Hallmark Property Group and The Stay Club's commitment to minimising the impact of the development on the local transport network through encouraging the considered use of transport in the day-to-day travel of its residents and visitors.
- 1.8 The key focus of the STP is as follows:
  - To identify initiatives and measures to encourage sustainable travel;
  - To reduce the need to travel in the first instance; and
  - To promote the more efficient use of the car where travel by private motor vehicle is required.
- 1.9 The scope of this TP focuses on the student accommodation; however, through the infrastructure put in place it also attempts to influence the travel patterns of other users travelling to and from the site, such as visitors to both the student accommodation and the commercial land uses.

#### **Travel Plan Benefits**

- 1.10 Hallmark Property Group wants to ensure that the development provides the appropriate conditions and support so that all forms of movement to and from the development are encouraged to occur in a manner that is sustainable, thereby assisting in managing the impact of the development on the local road network.
- 1.11 The purpose of this strategy is to ensure that site users, and in particular student residents (the primary occupants of the development), can realise the following benefits in the short and long term:
  - Improved travel choices and access to key facilities;
  - Local environmental improvements from reduced congestion, pollution and noise; and,
  - · Opportunities for active and healthy travel.

#### **Structure**

- 1.12 The remainder of the report is structured as follows:
  - Section 2 outlines the development scheme;
  - Section 3 presents the relevant policy guidelines;
  - Section 4 outlines the sites accessibility;
  - Section 5 outlines a series of aims and objectives;
  - Section 6 sets out the initial targets for the travel plan;
  - Section 7 sets out the travel planning measures;
  - Section 8 presents the monitoring and management strategy, including the travel plan targets; and
  - Section 9 summarises the report.

## 2. Development Proposals

### **Approved Development**

- 2.1 The redevelopment of the Magnet showroom was approved on the 6th March 2014 for the "...erection of part seven, part three storey building above two basement levels to provide student accommodation comprising 273 units, with ancillary facilities (sui generis), warehouse (Class B8) at basement and ground floor levels and coffee shop (Class A1) at ground floor level following the demolition of existing B8 buildings." (ref: 2013/7130/P).
- 2.2 An updated scheme was approved in July 2018 (ref: 2017/6786/P), comprising 341 rooms (with 439 bed spaces), a coffee shop, B8 Warehouse space and a double height goods yard.
- 2.3 Planning permission has also recently been granted for a change of land use for the B8 Warehouse part of the development to be converted to Class E Offices / Light Industrial (ref: 2020/3698/P).

### **Proposed Development**

2.4 It is proposed to build an extension to the seventh floor increasing the floor area by 306sqm to provide 11 single student bedrooms. This brings the total number of rooms to 352 and the total number of bed spaces to 450.

#### **Site Access**

- 2.5 The development site itself is only accessible to pedestrians (and dismounted cyclists). All deliveries and servicing to the development take place on-street. The site layout plans are included at **Appendix A**. Emergency vehicles can access the site via Holmes Road or Cathcart Street.
- 2.6 The access to the northeast end of the development facing Holmes Road is for student residents, whilst the remaining entrances on Holmes Road are for entrance to the coffee shop and the business units. Refuse collection will continue to take place via Cathcart Street.

### **Car Parking**

- 2.7 The development is car free. No vehicle parking is provided on site for staff, students or visitors of the development and no parking is proposed for the additional 11 student accommodation units.
- 2.8 The above is in accordance with Policy T2 of Camden's Local Plan which states that 'the Council will limit the availability of parking and require all new developments in the borough to be car-free'. In addition, the high public transport accessibility of the site (reflected by PTAL level 5, see **Appendix B**) shows that there are many alternatives to the private car and that the provision of no parking spaces can be deemed appropriate.
- 2.9 The surrounding roads are within the London Borough of Camden (LBC) Controlled Parking Zone (CPZ) and all on-street parking is for permit holders only.

### **Cycle Parking**

- 2.10 A total of 284 cycle parking spaces are currently provided at the site for students, employees and visitors, broken down as follows:
  - Student Accommodation 258 cycle parking spaces plus 10 spaces for visitors to the student hall of residence;
  - B8 Warehouse 16 spaces for employee and visitor use
- 2.11 As part of the consented application for a change of use from B8 Warehouse to Class E office (2020/3698/P) the number of cycle parking spaces for the commercial element of the development will be increased from 16 to 50 spaces.
- 2.12 An additional 10 long stay spaces and one short stay cycle parking space (a total of 11 spaces) will be provided on site for the additional 11 student accommodation units, which is in line with both the London

Plan guidance (0.75 cycle parking spaces per bedroom for long stay and 1 space per 40 bedrooms for short stay parking) and Camden Planning Guidance, which states that the Council will seek an additional 20% of spaces over and above the London Plan standard.

2.13 268 cycle parking spaces plus 11 spaces for visitors (a total of 279 spaces) will therefore be provided for the student accommodation element of the proposed development.

## 3. Policy Review

### **Policy Guidance**

- 3.1 To inform the updated STP, a review of relevant national, regional and local transport policy has been undertaken to identify any changes since the original STP was prepared in August 2016. This includes the following documents, with further detail on each provided below:
  - National Planning Policy Framework (September 2023)
  - The London Plan (March 2021)
  - Mayor's Transport Strategy (March 2018) and Addendum (November 2022)
  - LB Camden Local Plan (July 2017)
  - Camden Transport Strategy (April 2019)
  - Camden Planning Guidance: Transport (January 2021)

### **National Policy Context**

#### **National Planning Policy Framework (September 2023)**

- The National Planning Policy Framework (NPPF) was updated on 5<sup>th</sup> September 2023 and sets out the government's planning policies for England and how these are expected to be applied.
- 3.3 The NPPF highlights the importance that transport infrastructure and transport related policies have in facilitating sustainable development and promoting wider health and sustainability objectives. 'Section 9 Promoting sustainable transport' outlines the key transport policy considerations. At Paragraph 102 it states that transport issues should be considered at the earliest opportunities when planning development so that:
  - "The potential impacts of development on transport networks can be addressed;
  - Opportunities from existing or proposed transport infrastructure and changing transport technology and usage are realised;
  - Opportunities to promote walking, cycling and public transport use are identified and pursued; and
  - The environmental impacts of traffic and transport infrastructure can be identified, assessed and taken into account including appropriate opportunities for avoiding and mitigating any adverse effects, and for net environmental gains…"
- 3.4 It is emphasised that development should give priority to pedestrian and cycle movements, create places that are safe, secure and attractive and designed to enable charging of plugin and ultra-low emission vehicles in safe, accessible and convenient locations. It is also important that developments facilitate the efficient delivery of goods, and access by service and emergency vehicles.

### **Regional Policy Context**

#### The London Plan (March 2021)

3.5 The London Plan, published 2 March 2021 is the overall strategic plan for London, setting out an integrated economic, environmental, transport and social framework for the development of London over the next 20-25 years.

- 3.7 Policy T1 'Strategic Approach to Transport' sets out how development plans should support and facilitate the Mayor's strategic target of 80 per cent of all trips to be made by sustainable means. In doing so, development plans should '...make the most effective use of land, reflecting its connectivity and accessibility by existing and future public transport, walking and cycling routes, and ensure any impacts on London's transport network and supporting infrastructure are mitigated.'
- 3.8 Policy T2 'Healthy Streets' outlines the importance that development proposals reduce the dominance of vehicles on London's streets, be permeable by foot and cycle and connect to local walking and cycling networks as well as public transport.
- 3.9 Policy T5 Cycling sets out the minimum cycle parking standards addressing that:
  - 'Securing the provision of appropriate levels of cycle parking which should be fit for purpose, secure and well-located. Development should provide cycle parking at least in accordance with the minimum standards' and
  - 'Cycle parking should be designed and laid out in accordance with the guidance contained in the London Cycling Design Standards, Development proposals should demonstrate how cycle parking facilities will cater for larger cycles, including adapted cycles for disabled people'.
- 3.10 Cycle parking standards for student accommodation are 0.75 spaces per bedroom for long stay spaces and 1 space per 40 beds for short stay spaces.
- 3.11 Policy T6 Car Parking addresses how car parking should be restricted in line with levels of existing and future public transport accessibility and connectivity. Car-free development should be the starting point for all development proposals, whereby there is no general parking, but parking should still be provided for disabled persons. Adequate provision should be made for efficient servicing, deliveries and emergency access.
- 3.12 Policy T6.1 Residential parking states '…large-scale purpose-built shared living, student accommodation and other sui generis residential uses should be car-free'.

#### Mayor's Transport Strategy (March 2018) and Addendum (November 2022)

- 3.13 The Mayor's Transport Strategy (MTS) is a statutory document that sets out the transport aspirations for Greater London, with the central aim to shift modes away from the car and to increase the sustainable (cycle, walking and public transport) mode share of trips in London to 80% by 2041.
- 3.14 One of the aims of the strategy is to ensure that regeneration and new development schemes incorporate the Mayor's principles of Good Growth, with transport delivering growth that satisfies the following principles:
  - Good access to public transport;
  - High density, mixed-use developments;
  - People choosing to walk and cycle;
  - Car-free and car-lite places;
  - Inclusive, accessible design;
  - Carbon-free travel; and
  - Efficient freight.
- 3.15 The strategy places importance on Transport Assessments (Tas) and Travel Plans (TPs) to '...encourage sustainable travel, reflect the aims of the Healthy Streets approach and ensure developers take account of the need to deliver carbon-free transport in London by 2050'.

### **Local Policy Context**

#### LB Camden Local Plan (July 2017)

3.16 The Camden Local Plan sets out the Council's planning policies and replaces the Core Strategy and Development Policies. The Plan covers the period from 2016 to 2031. The overall vision of the plan is to '...make Camden a better Borough – a place where everyone has a chance to succeed and where nobody gets left behind. A place that works for everyone'.

- 3.17 The vision is supported by a series of strategic objectives including the following:
  - To create the conditions for growth, ensuring it takes place in the most appropriate and sustainable
    locations and minimises the impacts of development, and to harness the benefits of this growth so it
    meets the needs of Camden's communities for homes, jobs and services and preserves and
    enhances the borough's unique character and appearance.
  - To promote sustainable transport for all and to make Camden a better place to cycle and walk around, to reduce air pollution, reliance on private cars and congestion and to support and promote new and improved transport links.
  - To improve health and wellbeing of Camden's population and reduce health inequalities through good spatial planning, supporting healthier lifestyles and environmental improvements, as well as ensuring appropriate access to health facilities.
  - To promote and protect the high levels of amenity and quality of life that makes Camden such an attractive, successful and vibrant place for residents, workers and visitors.
- 3.18 In terms of transport, Policy T1 states that the Council will promote sustainable transport by prioritising walking, cycling and public transport in the borough. Developments should improve the pedestrian environment and provide secure, accessible cycle infrastructure. All new development in the borough is required to be car-free (Policy T2) with onsite parking limited to disabled bays and essential operational or servicing needs. The Council will also promote the sustainable movement of goods and materials and seek to minimise the movement of goods and materials by road.

#### **Camden Transport Strategy 2019-2041 (April 2019)**

- 3.19 The Camden Transport Strategy (CTS) aims to transform transport and mobility in Camden, enabling and encouraging people to travel sustainably. The key priorities of the strategy include:
  - increasing walking and cycling;
  - improving public transport in the borough;
  - reducing car ownership and use;
  - improving air quality; and
  - making the streets and transport networks safe, accessible and inclusive for all.
- 3.20 The report has been prepared to respond to the Mayor of London's Healthy Streets approach, and has the title of 'Healthy Streets, Healthy Travel, Healthy Lives'. The strategy aims to increase the sustainable transport mode share in Camden from 85% (2017) to 93% (2041), with half of all residents' trips to be made on foot by 2041.

#### **Camden Planning Guidance: Transport (January 2021)**

- 3.21 Camden Planning Guidance (CPG) provides support for the policies in the Camden Local Plan 2017. This document was adopted on 15 January 2021 and replaces the March 2019 Transport CPG.
- 3.22 CPG: Transport (January 2021) provides information on all types of detailed transport issues within the borough and provides the following key messages:
  - TPs: TPs enable a development to proceed without adverse impact on the transport network through promoting a greater use of sustainable travel and thereby helping to tackle congestion and air pollution.
  - Travel Plans: The requirements of a TP will be tailored to the specific characteristics of the site and nature of the development.
  - Parking and car-free development: the Camden Local Plan 2017 extends car-free development to the whole of the Borough.
  - Parking and car-free development: Legal agreements will be used to maintain car-free and carcapped development over the lifetime of a scheme.

- Vehicular access and crossovers: The Council will not approve applications that would cause unacceptable parking pressure, add to existing parking problems or result in negative impacts on amenity.
- Cycling facilities: The Council will seek high quality cycle parking facilities for development, including redevelopments and in applications that change travel patterns and the travel profile or increase the numbers of people travelling to a site.
- Cycling facilities: applicants must provide, as a minimum, the quantity of cycle parking spaces as set
  out in the London Plan, which are fully inclusive and accessible by step free access. The Council will
  seek an additional 20% of spaces over and above the London Plan standards to support the
  expected future growth of cycling for those that live and work in Camden.

### **Best Practice Guidance**

### **TfL Travel Planning Guidance**

3.23 TfL includes guidance on preparing Travel Plans on their website. The guidance defines the benefits of a TP, what it should contain, how targets are enforced and how progress should be monitored. This TP has been prepared with regard to TfL guidance.

## 4. Site Accessibility

#### **Context**

4.1 This section of the STP provides an update on the site's accessibility and the availability of local services, amenities and public transport. **Figure 4-1** presents the local services and amenities in proximity of the site and **Figure 4-2** presents the opportunities for sustainable transport within the local area.

#### **Services and Amenities**

- 4.2 There are a wide range of supermarkets and convenience stores situated within close vicinity of the site, which include an Iceland and a Cooperative Food Store both located approximately 300m to the east of the site (a four minute walk), a Sainsbury's Local which is located approximately 400m (a five minute walk) to the northeast of the site and Lidl located approximately 450m (a six minute walk) southeast of the site on Kentish Town Road.
- 4.3 Kentish Town Sports Centre is located 400m (a five minute walk) to the south of the site on Grafton Road and offers a variety of services such as a gym and swimming pools, with Talacre Community Sports Centre situated approximately 700m (a nine minute walk) to the southwest of the site.
- 4.4 Health centres and doctor's surgeries within the local area include Kentish Town Health Centre located approximately 700m to the southeast of the site, Caversham Group Practice located approximately 600m to the northeast and the Prince of Wales Medical Centre located approximately 650m southwest of the site, all within a nine minute walk of the site. Dental surgeries within the local area include A G Dentistry located 400m (a five minute walk) to the northeast and Kentish Town Urgent Dental located 650m (a nine minute walk) southeast of the site.

Site Education
Retail
Parkland
1. Police Station
2. Post Office
4. Library
5. Doctors
6. Dentist
7. Pharmacy
Park

Local Services and Amenities

Retail
Figure 4-1

Retail

Figure 4-1 Local Services and Amenities

### **Public Transport Accessibility Level (PTAL)**

4.5 The site is in close proximity to a range of services and amenities as outlined above, such as supermarkets, leisure and health facilities and there are a range of travel opportunities in the local area,

- with bus stops within walking distance and Kentish Town Underground and rail station approximately 400m (a six minute walk) from the site on Kentish Town Road.
- 4.6 Transport for London's (TfL) WebCAT online PTAL (public transport accessibility level) calculator gives the site a PTAL of 5, which is equivalent to 'Very Good' accessibility.
- 4.7 WebCAT shows that the eastern section of Holmes Road has a PTAL of 6a (excellent), as Kentish Town Road is a public transport corridor meaning that accessibility levels are higher along, and in proximity, to it.
- 4.8 The associated summary PTAL report and accessibility zones within the vicinity of the site are included at **Appendix B** of this report.
- 4.9 Further information concerning the accessibility of the site to public transport is provided within the remainder of this chapter.

### **Walking and Cycling**

- 4.10 Pedestrian facilities near the site provide easy access to Camden Town centre and Kentish Town Road, where a range of services and amenities are located. Excellent pedestrian links are also available for access to local transport nodes, railway stations and bus stops. Kentish Town station is an approximate six-minute walk along Holmes Road and Kentish Town Road.
- 4.11 Much of Holmes Road has 3.5 metre wide pedestrian footways on both sides of the carriageway that are well maintained and lit.
- 4.12 The areas of Hampstead, Holloway, Camden, Primrose Hill and King's Cross are all accessible within a 2.5km cycle distance of the site. Within a 5km cycle distance of the site are Marylebone, Paddington, Kensal Rise and Cricklewood. Golders Green and East Finchley are accessible to the west; Hornsey, Stoke Newington, Islington, Shoreditch, Holborn, Soho and Bloomsbury are accessible to the east of the site.
- 4.13 Holmes Road itself is defined by the London Cycle Network (LCN) as a "quiet road, recommended for cyclists". Leighton Road, approximately 400m to the east of the development is a dedicated signed route for cyclists. Other local signed cycle routes also exist near the site. Cycleway 6 begins on Kentish Town Road adjacent to Castle Road and provides a connection along Royal College Street and the A5202 towards Central London. Further cycleways are present on Prince of Wales Road and Grafton Road to the south and east of the site. See Figure 4-2 for further detail.

#### Bus

- 4.14 The nearest bus stops to the site are located along Kentish Town Road. A northbound bus stop is located approximately 300m from the site (Stop KE), with southbound bus stops (Stop KB and KC) within 400m. Both can be reached in five minutes or less on foot from the site.
- 4.15 These bus stops currently serve five bus routes including one night bus service (88, 134, 214, 393 and N20). These routes provide connections to a range of destinations as set out in **Table 4-1**.

Table 4-1: Bus Services and Frequencies (correct as of September 2023)

Service	Route	Weekday Frequency AM Peak (0800-0900)	Weekday Frequency PM Peak (1700-1800)	
88	Parliament Hill Fields – Clapham Common	Every 8 – 12 minutes	Every 8 – 12 minutes	
134	North Finchley Bus Station – University College Hospital / Euston Road	Every 7 - 11 minutes	Every 7 - 11 minutes	
214	Hampstead Lane – Finsbury Square	Every 6 – 10 minutes	Every 6 – 10 minutes	
393	Upper Clapton Road – Chalk Farm	Every 10 – 13 minutes	Every 10 - 13 minutes	
N20	Barnet High Street – Trafalgar Square	Approx. every 30 minutes between 00:40-05:35		

Source: https://tfl.gov.uk/modes/buses

### **London Underground**

- 4.16 The nearest London Underground station is Kentish Town, located approximately 400m to the northeast of the site on Kentish Town Road. The station is in Zone 2 and serves the High Barnet branch of the northern line.
- 4.17 Northern Line trains serve Kentish Town Underground station every 2-6 minutes on weekdays. Journey times to Euston and London Bridge are six and 17 minutes respectively with journeys to Morden in south London likely to take 40 minutes.

#### **National Rail**

4.18 The nearest rail station to the site is also Kentish Town. The station operates direct Thameslink services to Luton, St Albans City, London St Pancras, Wimbledon, Sutton (London) and Orpington. **Table 4-2** provides a summary of the rail services from Kentish Town station.

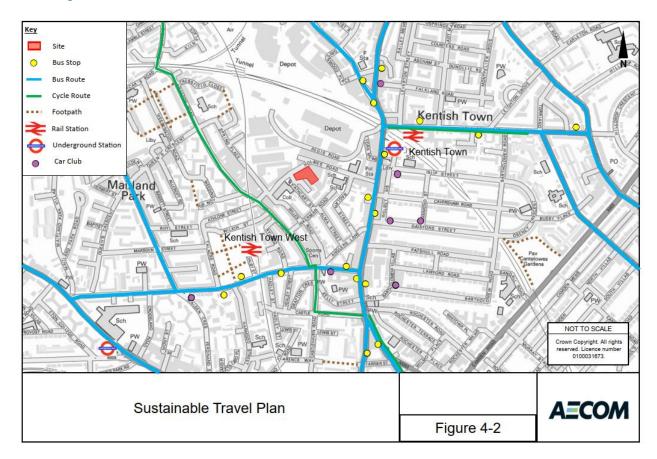
Table 4-2: Kentish Town Train Services, Frequencies and Duration (correct as of September 2023)

Destination	Frequency (direct trains per hour Mon-Fri 0800-0900)	Frequency (direct trains per hour Mon-Fri 1700-1800)	Duration
St Albans	5	4	26 – 29 minutes
Sutton (London)	4	4	55 – 67 minutes
Luton	2	0	47 – 48 minutes
London St Pancras	4	6	5-6 minutes
Wimbledon	2	2	47 minutes
Orpington	0	2	63 minutes

Source: https://www.nationalrail.co.uk

4.19 The proposed development is also located approximately 600m (an eight minute walk) to the northeast of Kentish Town West station. This station provides access to London Overground services between Stratford and Richmond. The journey time from Kentish Town West to Stratford is 25 minutes, with Richmond approximately 40 minutes away. Approximately eight trains per hour operate in each direction.

Figure 4-2 Sustainable Travel



### **Car Club**

- 4.20 In recent years, car club services have become more prevalent throughout the United Kingdom, particularly within urban areas. Car clubs provide an alternative to owning or using a private car for travel, with each vehicle shared between car club members who choose to use it for specific times.
- 4.21 In this way, a car club provides the flexibility of having access to a private vehicle, without the associated costs and burdens (i.e. running costs, maintenance and parking / garaging) of owning one.
- 4.22 There are seven car club vehicle locations within a 10-minute walk of the site:
  - Zipcar
    - Prince of Wales Road 500m (6-minute walk) from the site
    - Gaisford Street 450m (6-minute walk) from the site;
    - Hammond Street 550m (7-minute walk) from the site
    - Bartholomew Road 700m (9-minute walk) from the site
    - Falkland Road 750m (10-minute walk) from the site
    - Malden Crescent 800m (10-minute walk) from the site
  - Enterprise
    - Islip Street 350m (5-minute walk) from the site

### **Summary**

4.23 To summarise, TfL's WebCAT online PTAL calculator indicates the site is in an area of 'Very Good' public transport accessibility, with many opportunities available for sustainable travel. It is within walking distance of several local services and amenities, including supermarkets, leisure and health facilities.

4.24 Kentish Town rail station is a six-minute walk from the site, providing both Underground and National Rail services to destinations such as Euston and London Bridge for Central London and stations such as Luton, St Albans City and Sutton (London). Bus stops providing connections to a range of destinations are within a four-to-five-minute walk from the site. The local area is also well served by car clubs with a total of seven car club locations within a 10-minute walk of the site.

## 5. Aims and Objectives

- 5.1 The travel planning strategy, alongside the infrastructure put in place to support the uptake of sustainable means of travel, aims to influence transport movements made by all users of the development.
- 5.2 With the above in mind, the following overall aims for this STP are set out as:
  - Encourage the use of sustainable modes for travel to and from the site;
  - Reduce the overall level of impact of the development on the surrounding area, with respect to vehicle
    movements to and from the site;
  - Minimise the environmental impacts of all aspects of the development's travel activity including carbon emissions from travel associated with the development;
  - Promote and encourage the use of modes of transport that improve physical fitness; and
  - Set an example of good practice for the area.
- 5.3 To achieve the above aims, the following objectives have been set:
  - Discourage the use of private cars in line with its car-free status;
  - Raise the awareness of sustainable travel options and ensure the benefits of sustainable modes of transport are apparent to students;
  - Encourage opportunities for alternative non-car travel modes; and
  - Obtain survey information regarding trips to / from the site including mode of travel.

## 6. Targets

### **Targets**

- 6.1 To meet the aims and objectives set out in Section 5, as well as to gauge the progress of the STP over time, a series of targets were set out within the original document. These targets are both quantitative and qualitative, with the latter often referred to as action targets. These are designed to ensure the following:
  - That the progress of the STP is closely monitored;
  - That residents and interested parties are afforded the opportunity to be actively involved throughout the life of the STP; and,
  - That the services and measures that are identified are sufficiently supported, promoted and consequently taken up.

### **Action Targets**

- 6.2 The progress of the STP is measured through a series of action targets. Meeting the action targets laid down within the STP is considered important in delivering an enhanced level of travel by sustainable means for both the development and the wider area.
- 6.3 The key action targets, as set out in the original STP for the development, are as follows:
  - Ensure travel information is made readily available to consult and that all students are aware of the sustainable travel options available to them;
  - Collect data at pre-defined intervals for a period of five years from first implementation of the STP in order to assess the success in meeting the applicable targets; and
  - Collate and consider feedback from the surveys in co-ordination with the respective authorities to ensure that the STP remains fit for purpose during the TP period.

### **Quantitative Targets**

- 6.4 The action targets, as defined above, will form the principal means by which the success of the STP strategy will be measured. The key actions above will be delivered to support not only the aims and objectives for the site in terms of sustainable travel but will also benefit the wider area.
- 6.5 To gauge the progress of the STP, it will be important to assess students travel mode choices over time. This will be achieved through monitoring.
- 6.6 In the original STP, the anticipated modal share of the residents was calculated using 2011 Census data for the Kentish Town ward (where the site is located). This was used as the starting point for the STP, in terms of quantitative targets, as set out in **Tables 6-1** and **6-2** below. The targets based on the 2011 mode shares have been retained for this update, so it is in line with the previous versions and the monitoring that is being undertaken.

Table 6-1: Mode Shares for Kentish Town Ward

Mode	Modal Share
Underground	34%
Train	8%
Bus	20%
Motor Vehicle	11%
Bicycle	12%
On Foot	13%
Other	1%

- 6.7 Given the car-free nature of the site, the student accommodation is expected to generate limited car trips. Therefore motor vehicle trips shown in **Table 6-1** have been distributed across public transport modes as shown in **Table 6-2**, using the percentage shares for these modes. This gives a mode share for public transport of 74% (40% Underground, 24% bus and 10% train), a 12% mode share for cycling and 13% mode share for walking.
- 6.8 **Table 6-2** presents the projected modal splits for the required monitoring intervals of the TP (Years 1, 3 and 5). These targets will be reviewed as part of the TP monitoring exercise.

**Table 6-2: Forecast Modal Shares for the Development (Initial Targets)** 

Mode	Target Modal Share (Year 1)	Target Modal Share (Year 3)	Target Modal Share (Year 5)
Underground	40%	39%	39%
Train	10%	9%	8%
Bus	24%	24%	24%
Bicycle	12%	13%	13%
On Foot	13%	14%	15%
Other	1%	1%	1%

6.9 As the development is car-free and therefore minimal car trips will be generated it is considered that the proposed modal share is already highly sustainable. Therefore, the modal share targets for the TP (as seen in the Table above) aim to maintain this level of sustainable travel and where possible, increase walking and cycling trips, which are considered to be more sustainable and healthier than public transport use, and should be encouraged, particularly in London, where the London Underground and buses can often be operating with constrained capacity.

## 7. Travel Planning Measures

#### Introduction

- 7.1 For the development to achieve the aims and objectives set out in **Section 5**, a balanced package of measures has been prepared, targeted at the student residents of the development. They aim to encourage the use of non-car modes, in particular walking and cycling, and the use of the infrastructure / amenities / services provided within the local area.
- 7.2 The following section outlines the measures, and the supporting marketing and promotion techniques, that are being implemented for this site.

### **Measures to Encourage Walking**

- 7.3 Walking is the most cost-effective and healthy form of sustainable travel. Hallmark Property Group seek to encourage walking as a mode of transport for short trips, such as visiting a local shop, but also for linked trips which could make use of the public transport networks.
- 7.4 As part of the STP, travel information is provided to the residents within their check-in documents, in the pre-arrival marketing material and via the Stay Club website, where information is provided about travel in the local area and between the Stay Club and local Universities<sup>1</sup>.
- 7.5 Information on the key amenities within the local area that will be of use to students, such as shops, leisure and health services, is also provided. The travel information ensures that each occupant of the student accommodation is aware of the opportunities for walking to and from the site.
- 7.6 A sustainable travel notice board is also being delivered within the student accommodation and will display maps showing the locations of facilities within the local area and walking routes.
- 7.7 The travel information, noticeboards and website promote websites such as Walkit.com (http://walkit.com/cities/london/) and the TfL Journey planner (tfl.gov.uk/modes/walking/). Leisure routes, such as Belsize Walk, and strategic routes are promoted through Walk London (www.walklondon.org.uk). Information regarding events and walking organisations are also provided to engage people in walking.
- 7.8 It is proposed that the travel information, noticeboard and website also promote mobile phone apps that can encourage walking and cycling, such as the 'Sweatcoin' and 'BetterPoints' apps, which record levels of walking and cycling, allowing the user to build up points which can then be used to purchase vouchers, experiences or donate to charity.

### **Measures to Encourage Cycling**

- 7.9 Cycling is also a key mode of travel when considering ways in which to travel sustainably, with the NPPF identifying that cycling has the potential to serve as a substitute for short trips. Therefore, similar to walking, it is necessary to facilitate provision for, and promote the uptake of cycling as a mode of transport.
- 7.10 To facilitate and increase the use of the bicycle as a means of travel to the development among its student residents, 268 secure cycle parking spaces for use by students travelling by bicycle will be provided in the lower basement in addition to 11 spaces for visitors on the ground floor, a total of 279 cycle parking spaces.
- 7.11 In addition to the above, and as per the walking proposals, students are provided with travel information within their check in documentation. Also, information on the available cycling infrastructure for both the local and wider area, such as cycle routes, cycle parking and local bicycle user groups is provided on a noticeboard on the site.
- 7.12 LBC provide free cycle training for first time riders and those looking to improve their skills and these courses are promoted through the travel information provided to students. The cycle training service can be contacted via cycletraining@camden.gov.uk, as well as via the Facebook page mentioned below. It is

<sup>&</sup>lt;sup>1</sup> https://www.thestayclub.com/student-accommodation/kentish-town/#thelocation

- proposed that the travel information documents are updated to include links to TfL's online cycle skills courses (tfl.gov.uk/modes/cycling/cycle-skills) and also to promote Camden's free 'Try-a-Bike' loan scheme, for those who would like to try out using a bike before they buy one.
- 7.13 Links are provided to cycle planning tools and resources such as Cycle Streets Journey Planner (<a href="www.cyclestreets.net/journey">www.cyclestreets.net/journey</a>) and TfL Cycle Journey Planner, as well as details of membership organisations such as the London Cycling Campaign (LCC) and cycling events, such as Ride London.
- 7.14 Bike Week are also promoted as well as the social media information provided through Cycle Camden (www.facebook.com/cyclingcamden).
- 7.15 The travel information documents, noticeboard and website will be continually updated and it is proposed that they also consider promoting mobile phone apps that can encourage cycling. Apps specifically for cyclists could also be promoted, such as 'Love to Ride', which runs cycling events throughout the year and offers prizes to people recording rides with them.

### **Measures to Encourage Public Transport**

- 7.16 To support the uptake of public transport by students of the development, public transport timetable information and the location of the closest bus stops and rail stations is available to students through the travel information documents and on the development's website. Public transport information is provided on the noticeboard on site.
- 7.17 As mentioned previously, TfL's Journey Planner is promoted to enable residents to plan their journey using public transport. Other websites such as Traveline (www.traveline.info) and National Rail (www.nationalrail.co.uk) are also included within the travel information provided to students.
- 7.18 TfLs Safer Travel at Night campaign relating to safety on public transport and the use of licensed Private Hire and Black Cabs is promoted, as are apps which facilitate planning of public transport trips and awareness of network issues and problems.

#### Car Club

7.19 Car clubs may provide an alternative mode of travel given the car-free nature of the development, facilitating low-car use and complementing parking restraint. The locations of the closest car club bays to the site are detailed in Section 4.8 and shown on **Figure 4-2**. The local car clubs are promoted as an option if residents require the use of a car.

### **Car Parking**

7.20 No car parking is provided at the existing development, and none is proposed for the additional student accommodation units. In addition, the site is located within Camden's Controlled Parking Zone (CPZ). Students are made aware as part of their introductory information that they are not eligible for a resident's permit. This acts as a deterrent to car use by students and will keep vehicle use by resident students to a minimum. A Student Pick-Up and Drop-Off Management Scheme is also in place for the development and has been updated as part of these proposals. This provides a framework for the drop-off and collection of students at key times of the year i.e. during the start and end of term, managing the number of vehicles travelling to the site.

### **Marketing and Promotion**

#### **Travel Information**

- 7.21 Each resident is provided with travel documentation within their check-in pack. The Stay Club, which manages the student accommodation, has prepared a Management Plan and Resident Handbook for the site, and induction evenings are provided to residents when they move into their new accommodation. These all encourage residents to use sustainable transport when travelling to/from the site.
- 7.22 The travel information documentation provided to residents on check-in contains information about the various sustainable transport options available, as well as a description of the aims of the travel planning process and the related benefits. This acts as a marketing strategy to raise awareness of the travel plan process and to ensure that all users of the development are able to make informed choices. The information pack includes the following:

- Description of the aims of the Travel Plan process and the benefits to all users;
- The role of the Travel Plan Co-ordinator together with contact details;
- Inclusion of available bus and rail maps and fare information;
- Inclusion of available pedestrian and cycle network maps of the local area;
- Information about journey planning tools and other useful websites;
- Information regarding cycle training and local walking / cycling events;
- Location of student cycle parking facilities within the site; and
- Location of local facilities / amenities.

#### **Sustainable Travel Notice Board**

7.23 A sustainable travel notice board is located in a communal area of the development. The notice board includes up-to-date information informing students of the travel plan measures and initiatives including maps showing routes to bus stops, rail stations and maps showing local cycle and walking routes.

#### **Online Information**

7.24 The Stay Club provides travel information on their website for travel between the Stay Club and the residents University. The Travel Plan Coordinator will be responsible for ensuring information is up to date and that relevant information is provided regarding public transport, walking and cycling in the local area.

## 8. Monitoring and Management

#### Introduction

- 8.1 The key purpose of the STP is to encourage sustainable travel to and from the site.
- 8.2 Ongoing monitoring and management is an essential part of the implementation of this process. It ensures that progress is being made towards the aims and objectives of the STP defined in **Section 5** and allows the effectiveness of the accompanying initiatives and measures outlined in **Section 7** to be reviewed to determine whether any refinements are required to the strategy.
- 8.3 This section therefore describes the management and monitoring structure that is in place to support the aspirations of the STP.

### **Monitoring**

- The key element of the TP process is undertaking of a site survey to determine the travel behaviour and, more importantly, the modal share splits for student residents of the site.
- 8.5 The above takes the form of a self-completion questionnaire and which also gauges the attitudes of site users to understand the effectiveness of the measures employed.
- 8.6 In accordance with TfL guidance, the first round of surveys should be carried out within the first year of site occupation, with this process repeated three and five years from first occupation. The first round of surveys were due before September 2020, however as a result of the pandemic and Universities operating remotely, these were delayed. Surveys of the student accommodation are currently being undertaken.
- 8.7 A report identifying the advancement of the travel plan process, in terms of the effectiveness of measures employed, will then be compiled from the results of the travel surveys. This will be issued to the relevant authorities.
- 8.8 An Action Plan will be utilised as a mechanism for managing the travel plan process, with timeframes and responsibilities allocated to the completion of such tasks. This process should therefore provide confidence that the STP will remain fit for purpose. This will pull together the issues and initiatives which have been identified and make explicit the strategy and timescales for the implementation and delivery of the travel plan strategy and its associated aims, objectives and targets. The Action Plan for the development, as presented in the original STP, is provided in **Appendix C**.
- 8.9 The key actions for the development are as follows:
  - Ensure travel information is readily obtainable for students to consult in order to raise awareness of the sustainable travel choices available;
  - Encourage the uptake of public transport by student residents of the site;
  - Promote walking and cycling to student residents, for short journeys;
  - Promote local car club services;
  - Collect data at pre-defined intervals for a period of five years from first implementation of the travel plan process, in order to monitor the travel mode shares at the site; and,
  - Collate and consider feedback from the surveys in co-ordination with the respective authorities to ensure
    that the travel plan process remains fit for purpose during the associated five-year period.

### **Management**

8.10 To ensure that the aims and objectives for the site are realised, it is important to put in place an effective management structure or team. The Stay Club, who is responsible for managing the student accommodation, have appointed themselves as Travel Plan Co-ordinator (TPC) to encourage and foster a sustainable approach to travel, wherever feasible. The name and contact details of the TPC are provided at the front of this document.

- 8.11 The TPC is responsible for overseeing and implementing the various measures outlined in the Travel Plan, to maintain an efficient transportation policy for the benefit of residents, representing The Stay Club in this respect. The TPC will be responsible for a range of activities, which will be underpinned by the requirement to develop a co-ordinated and consistent approach to travel planning and the monitoring of this process. The role of the TPC will include the following:
  - Overseeing the implementation of travel plan measures;
  - Promoting the travel plan process;
  - Preparing travel information documentation for The Stay Club to distribute to student residents throughout the life of the travel plan;
  - Preparing travel information to be displayed on site, including cycle and walking maps, and public transport information;
  - Serving as a 'point of contact' for student residents;
  - · Co-ordinating the monitoring process and analysing the results of the surveys; and
  - Updating and taking ownership of the Action Plan which will serve as a live document and record the issues and initiatives taken to meet the aims and objectives of the STP.

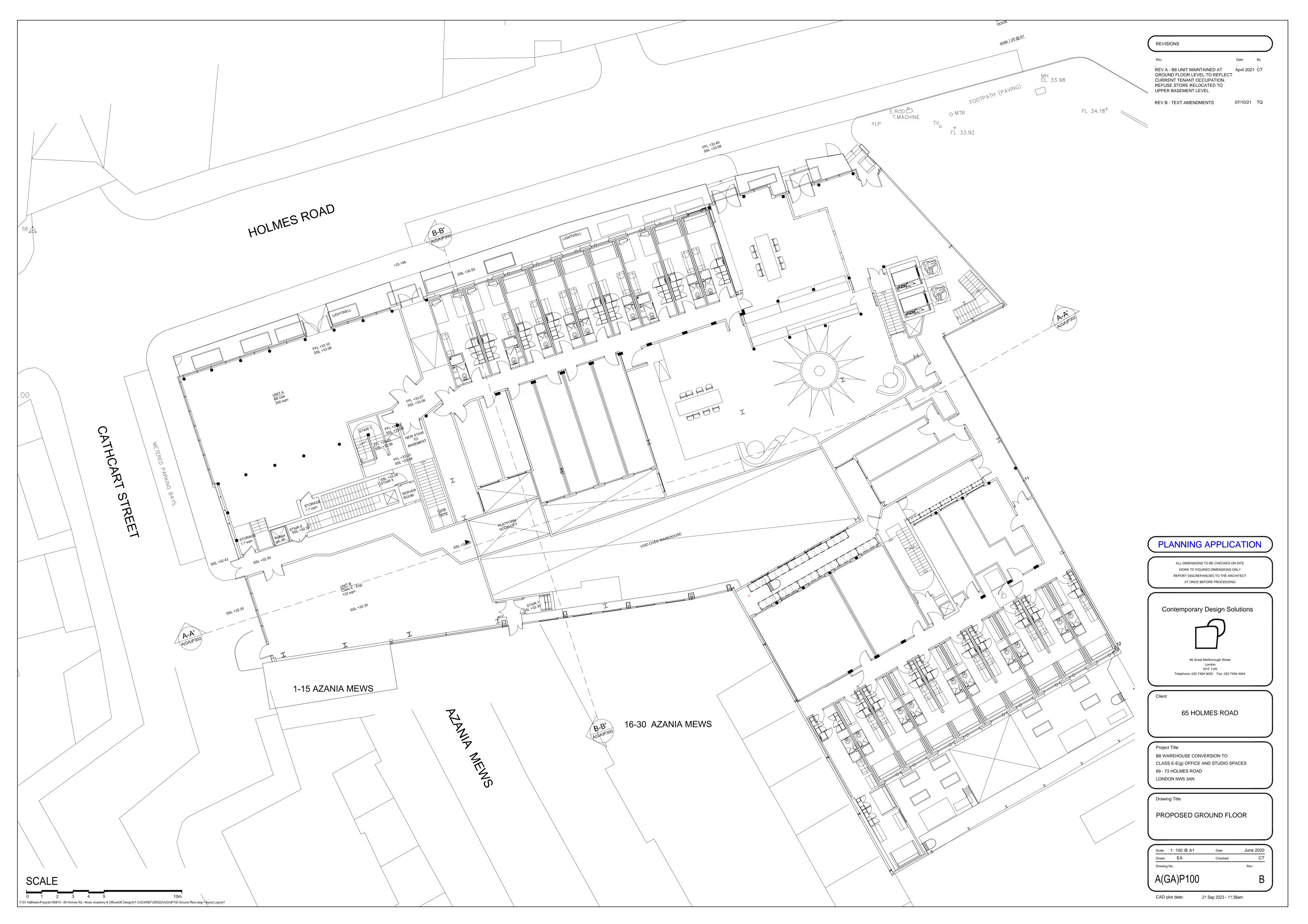
### **Travel Plan Funding**

- 8.12 The travel plan will be funded by The Stay Club for a period of five years from initial occupation of the site. This will include supporting the following actions over this period:
  - To fund all marketing material which is travel plan specific;
  - To appoint a Travel Plan Co-ordinator for a period of five years from first occupation; and
  - To fund the completion of the travel plan surveys, which will be co-ordinated by the Travel Plan Co-ordinator on behalf of The Stay Club.

## 9. Summary

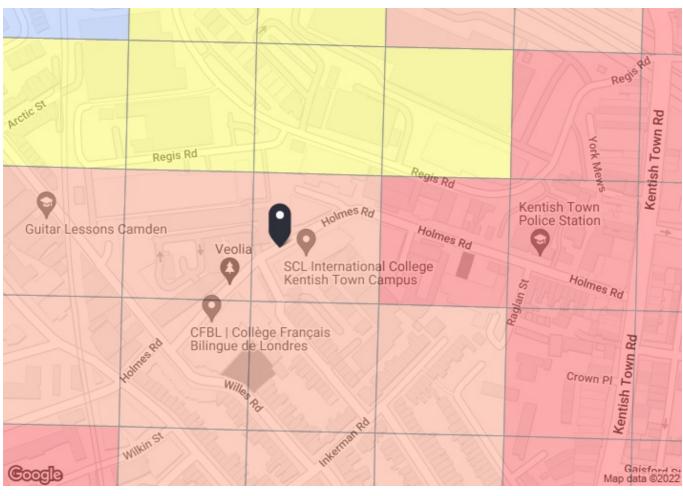
- 9.1 This document has set out an update to the approved Student Travel Plan to support the proposals for the development of 11 additional rooms in an extension to the seventh floor of the existing consented student accommodation (The Stay Club) at 65-69 Holmes Road, Camden to provide an overall total of 352 student accommodation rooms.
- 9.2 A series of aims and objectives have been set out for the development, with the overarching aim being to encourage the use of sustainable modes of travel to and from the site. To achieve the aims and objectives, a package of positive measures has been outlined to encourage the uptake of sustainable transport modes, namely walking, cycling and public transport.
- 9.3 To monitor the progress of the travel plan, a series of actions have been put in place, which are set out in the accompanying Action Plan. As the Student Travel Plan is a living document in constant need of review, survey data regarding the modes used for journeys to and from the site are collected as part of the ongoing travel plan process. Surveys for the site are currently being undertaken This data will provide the basis to judge the effectiveness of the travel plan measures and to fully inform the evolution of the travel plan strategy.
- 9.4 Finally, The Stay Club has put in place a Travel Plan Co-ordinator, whose role is to manage and monitor the Travel Plan during the initial five-year implementation period. The contact details for the TPC can be found at the front of this document.

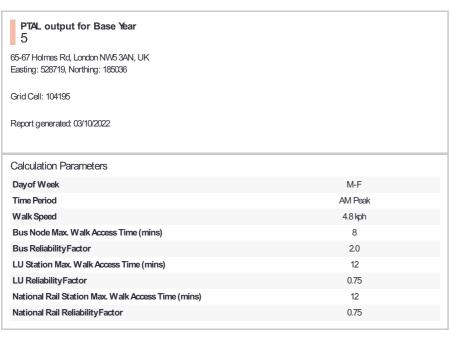
# **Appendix A – Site Layout**



# **Appendix B – PTAL Report**









Mode	Stop	Route	Distance (metres)	Frequency(vph)	Walk Time (mins)	SWT (mins)	TAT (mins)	EDF	Weight	Al
Bus	CAVERSHAM ROAD	393	343.33	5	4.29	8	12.29	2.44	0.5	1.22
Bus	CAVERSHAM ROAD	C2	343.33	8	4.29	5.75	10.04	2.99	0.5	1.49
Bus	CAVERSHAM ROAD	134	343.33	12	4.29	4.5	8.79	3.41	1	3.41
Bus	CAVERSHAM ROAD	214	343.33	8	4.29	5.75	10.04	2.99	0.5	1.49
Bus	P OF WALES R KENTISH T R	46	537.7	6	6.72	7	13.72	2.19	0.5	1.09
Rail	Kentish Town West	'CLPHMJ2-STFD 2L50'	403.03	3.67	5.04	8.92	13.96	2.15	1	2.15
Rail	Kentish Town West	'STFD-CLPHMJ22Y11'	403.03	3.67	5.04	8.92	13.96	2.15	0.5	1.07
Rail	Kentish Town	'STALBCY-SVNOAKS 2E11'	406.91	1	5.09	30.75	35.84	0.84	0.5	0.42
Rail	Kentish Town	'STALBCY-SVNOAKS 2E95'	406.91	0.33	5.09	91.66	96.75	0.31	0.5	0.16
Rail	Kentish Town	'SUTTON-STALBCY 2006'	406.91	0.33	5.09	91.66	96.75	0.31	0.5	0.16
Rail	Kentish Town	'SUTTON-LUTON 2010'	406.91	1	5.09	30.75	35.84	0.84	0.5	0.42
Rail	Kentish Town	'STALBCY-SUTTON 2021'	406.91	0.33	5.09	91.66	96.75	0.31	0.5	0.16
Rail	Kentish Town	'STALBCY-SUTTON 2029'	406.91	0.67	5.09	45.53	50.61	0.59	0.5	0.3
Rail	Kentish Town	'LUTON-BCKNHMJ 2S91 '	406.91	0.33	5.09	91.66	96.75	0.31	0.5	0.16
Rail	Kentish Town	'STALBCY-BROMLYS 2S93'	406.91	0.33	5.09	91.66	96.75	0.31	0.5	0.16
Rail	Kentish Town	'SUTTON-STALBCY 2V08'	406.91	0.67	5.09	45.53	50.61	0.59	0.5	0.3
Rail	Kentish Town	'SUTTON-KNTSHTN 2V20'	406.91	0.33	5.09	91.66	96.75	0.31	0.5	0.16
Rail	Kentish Town	'STALBCY-SUTTON 2V27'	406.91	0.33	5.09	91.66	96.75	0.31	0.5	0.16
Rail	Kentish Town	'SVNOAKS-STALBCY 2E59'	406.91	0.67	5.09	45.53	50.61	0.59	0.5	0.3
Rail	Kentish Town	'SVNOAKS-LUTON 2E61'	406.91	0.33	5.09	91.66	96.75	0.31	0.5	0.16
Rail	Kentish Town	'SVNOAKS-KNTSHTN 2E65'	406.91	0.33	5.09	91.66	96.75	0.31	0.5	0.16
Rail	Kentish Town	'SVNOAKS-KNTSHTN 2E67'	406.91	0.33	5.09	91.66	96.75	0.31	0.5	0.16
Rail	Kentish Town	'BROMLYS-LUTON 2E93'	406.91	0.33	5.09	91.66	96.75	0.31	0.5	0.16
Rail	Kentish Town	'ORPNGTN-KNTSHTN 2L65'	406.91	0.33	5.09	91.66	96.75	0.31	0.5	0.16
LUL	Kentish Town	'Morden-HighBarnet'	406.91	14.67	5.09	2.79	7.88	3.81	1	3.81
LUL	Kentish Town	'MillHillE-Morden'	406.91	1.33	5.09	23.31	28.39	1.06	0.5	0.53
LUL	Kentish Town	'HighBarnet-Morden'	406.91	0.33	5.09	91.66	96.75	0.31	0.5	0.16
LUL	Kentish Town	'HighBarnet-Kenningt'	406.91	5.33	5.09	6.38	11.46	2.62	0.5	1.31
LUL	Kentish Town	'MillHill-Morden'	406.91	1.67	5.09	18.71	23.8	1.26	0.5	0.63
LUL	Kentish Town	'MillHillE-Kenningt'	406.91	1.67	5.09	18.71	23.8	1.26	0.5	0.63
									Total Grid Cell Al:	22.

# **Appendix C – Action Plan**

Measure / Initiative	Task / Action	Responsibility*	Priority	Timescale	Review
Promote walking to students and visitors	Compile travel information packs and distribute to students  Make available information regarding opportunities to walk  Promotion of local facilities and amenities within walking distance  Promotion of websites e.g. Walkit, TfL Journey Planner, Walk London, apps e.g. Sweatcoin, BetterPoints, walking events and groups	TPC	High	From first occupation of development	Annually
Promote cycling to students and visitors	Compile travel information packs and distribute to students  Make available information regarding opportunities to cycle  Outline details of local, regional and national cycling events and campaigns where appropriate e.g. Ride London, Bike Week  Provide information on cycle training and the free 'Try-a-Bike' loan scheme provided by LBC and promote Cycle Camden Facebook page  Promotion of cycle journey planners and membership organisations such as LCC and cycling apps e.g. Love to Ride	TPC	High	From first occupation of development	Annually
Provide cycle parking spaces as identified within the planning application	Installation of secure accessible cycle parking for students and visitors of the site	Hallmark	High	From first occupation of development	Annually
Promote public transport and other initiatives to students	Compile information e.g. timetables and ticketing, spider maps for bus services including night buses will be provided and distributed to students in the form of the travel information packs	TPC	High	From first occupation of development	Annually

	Make available information regarding opportunities to use public transport  Promote TfL's Safer Travel at Night campaign  Promote apps which facilitate planning of public transport trips				
Maintenance of pathways, signage and lighting on site			Medium	Annually from site implementation	Annually
Marketing / display of travel and / or local information  Provide sustainable travel notice board  Create and update travel information to be displayed on the notice board  Provide travel information packs and distribute to all new students during the life of the plan		TPC / Hallmark	Medium	From first occupation of development	Annually
Ensure parking conditions offsite do not encourage car ownership or overspill parking	LBC to continue to regulate the parking surrounding the development site	LBC	High	On-going	Annually
Conduct and analyse travel plan monitoring:	Design and prepare surveys  Conduct surveys and gather monitoring data  Analyse responses  Prepare monitoring report  Update action plan and summary mode share table	TPC	High	Year 1	Years 1, 3 and 5

<sup>\*</sup> TPC (Travel Plan Co-ordinator), LBC (London Borough of Camden), SMC (Site Management Company)

### Students Travel - Mode Shares and Monitoring

Travel Mode	Target Mode Share (Year 1) (%)	Target Mode Share (Year 3) (%)	Target Mode Share (Year 5) (%)	Actual Mode Shares Year 1 (%)	Actual Mode Shares Year 3 (%)	Actual Mode Shares Year 5 (%)
Underground	40%	39%	39%			
Train	10%	9%	8%			
Bus	24%	24%	24%			
Bicycle	12%	13%	13%			
On Foot	13%	14%	15%			
Other	1%	1%	1%			

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