

Job Profile

Job Title: Youth Justice Service, Case Manager

Job Grade: Level 3 Zone 2

Salary Range: £39,336 - £44,878

About Camden

Camden is listening to everyone, including you. We're giving a platform to people inside and outside our community. Because, we're not just home to the UK's fast-growing economy. We're home to the most important conversations happening today. And we're making radical social change a reality, so that nobody gets left behind. Here's where you can help decide a better future for us all.

About the team/service

Camden's Youth Justice Service is rated Outstanding, and we aim to keep it that way by finding the best staff to join us. The team sits within the Integrated Youth Support Services (IYSS) which also includes the Youth Service, Youth Early Help, Connexions, FWD (substance misuse) and Evolve (Reducing Serious Youth Violence & Exploitation). The YJS is forward-thinking, innovative, trauma informed, and child focussed. We seek collaboration with staff, partners, children, and families at all key stages to check the Service is on the right track.

About the role

As a Case Manager for the Youth Justice Service and wider IYSS, you will manage a varied case load of youth justice, youth early help and Evolve cases, working innovatively with children from diverse backgrounds and engage them and their families and other professionals in order to assess, develop and deliver intervention and activities that support their personal and social skills and participation in society. You will directly contribute to youth justice service outcomes by creatively engaging children who are subject to youth justice orders and also who are at risk of anti-social behaviour, crime, becoming NEET and substance misuse.

About you

You will have a degree level qualification in any of the following professions or possess substantial experience in a similar post:

- Social Work (SWE registered)
- Probation

- Professional Certificate of Effective Practice/Youth Justice Effective Practice Certificate (with considerable recent work experience in case management within the youth justice system)
 - You will be able to within a multi-disciplinary team, and be responsible for all aspects of case management including dealing with non-compliance issues swiftly and effectively in compliance with local and national standards and inspection frameworks
 - You will be able to effectively engage with children from diverse backgrounds at all stages of case management including during assessment, review and delivery of interventions/programmes
 - You will gather information, analyse and assess in order to manage risk, re-offending and safety/wellbeing accurately using appropriate screening and assessment tools; taking necessary measures to ensure welfare needs are responded to and public protection considerations are effectively managed.
 - You will represent the YJS in the Youth Magistrates' and Crown Court providing advice and support to children, their families and the judiciary. Undertaking assessments within a secure area will also be part of the role when working in court
 - You will act as lead professional for allocated cases (reduced caseload, maximum 60%) and work collaboratively with partners using a family-based approach to work towards increasing children and family resilience
 - You will work collaboratively with children and a wide range of agencies, adopt creative and innovative approaches to deliver effective evidence-based group or individual interventions/programmes to reduce the risk of offending and disengagement from education, training and employment
 - It is vital you can maintain clear, precise and appropriate case management records on IT client information systems, in accordance with local and national standards and in line with data protection guidelines

Work Environment:

- This role requires flexibility in order to meet fixed deadlines and competing priorities
- The role may require attendance at Youth Courts, Crown Courts, secure estates, Police stations and community facilities, School, Colleges and will involve home visits
- The post holder will manage a case load of high risk and vulnerable children who present challenging behaviour
- Home visiting is a regular requirement of work with families, at times outside 9-5 hours to avoid interfering with school and work commitments of families. The public engagement element this role involves regularly coming into contact with people, some of whom may at times be distressed, agitated and, from time to time challenging
- There is a requirement to be able to work flexibly and outside normal office hours, including evening, weekends and on call-arrangements and required to be flexible and adaptable to ensure consistent provision of service. This includes weekday and weekend duty requirements
- The post holder will be required to take responsibility for the compliance with Health and Safety legislation in accordance with the Council and departmental safety arrangements, policies and codes.

People Management Responsibilities:

N/A

Relationships:

- The post holder will be required to liaise and work effectively with various teams and services across the Children and Learning department.
- Camden teams are supported to work within the Resilience Family's framework that builds on developing resilience with children and their families. This begins with staff teams feeling empowered to drive improvement and deliver excellent services.

Over to you

We're ready to welcome your ideas, your views, and your rebellious spirit. Help us redefine how we're supporting people, and we'll redefine what a career can be. If that sounds good to you, we'd love to talk

Is this role Politically Restricted?

Some posts at Camden are politically restricted, which means individuals holding these posts cannot have active political role. For a list of all politically restricted roles at Camden [click here](#).

Diversity & Inclusion

We want Camden Council to be a great place to work and to ensure that our communities are represented across our workforce. A vital part of this is ensuring we are a truly inclusive organisation that encourages diversity in all respects, including diversity of thinking. We particularly welcome applications from Black, Asian and those of Other Ethnicities, LGBT+, disabled and neurodiverse communities to make a real difference to our residents so that equalities and justice remains at the heart of everything we do. Click [Diversity and Inclusion](#) for more information on our commitment.

Agile working

At Camden we view work as an activity, not a place. We focus on performance, not presenteeism. We create trusting relationships, we embrace innovation rather than bureaucracy and we value people. Collaboration is the Camden way, silo working isn't.

At Camden we are proud to be one of Hire Me My Way's inaugural campaign supporters. Hire Me My Way is a national campaign led by Timewise, designed to increase the volume of good quality jobs that can be worked flexibly in the UK (www.HireMeMyWay.org.uk). Hire Me My Way aims to treble the number of available good quality flexible jobs to 1 million by 2020.

Asking for Adjustments

Camden is committed to making our recruitment practices barrier-free and as accessible as possible for everyone. This includes making adjustments or changes for disabled people, neurodiverse people or people with long-term health conditions. If you would like us to do anything differently during the application, interview or assessment process, including providing information in an alternative format, please contact us on 020 7974 6655, at resourcing@camden.gov.uk or post to 5 Pancras Square, London, N1C 4AG