

Job Profile Charlie Ratchford Court Wellbeing Coordinator

Job Title: Charlie Ratchford Court Wellbeing Coordinator
Job Grade: Level 3 Zone 1
Salary Range: £33,789 - £38,465

About Camden

Camden is building somewhere everyone can thrive, by making our borough the best place to live, work, study, and visit. Because we're not just home to UK's fast-growing economy. We're home to the most important conversations happening today. And we're making radical social change a reality so that nobody gets left behind. Here's where you can help decide a better future for us all.

About the role

To focus on the overall experience of the people we support and their physical and mental wellbeing. Co-designing the support they want and need to have, and what matters to them in their lives. Coaching teams to deliver what matters to them and their outcomes. To be accountable to your team, doing what you say you are going to and holding each other accountable. Supporting each other to be at their best. To be personally responsible and respond to the needs of the service. To support the Wellbeing Leader, in coaching and supporting teams to deliver compassionate, values-based, and person-centred, safe care and support, and delivering outcomes.

- To focus on the people, we support and their wellbeing ensuring that people co-design their support and are at the centre of decisions about their lives.
- To lead initial conversations with the people we support to determine what matters to them, what they want to achieve and how to achieve this.
- Developing and reviewing support plans with the people receiving support.
- Using the Outcome Sequence and Support Sequence to determine outcomes and how they will be delivered.
- Coach team members to deliver the best support alongside the Wellbeing Leader
- Having conversations with people to identify what matters to them, their outcomes and how to deliver these (through the Outcome and Support Sequence)

About you

You will have the ability to work collaboratively with colleagues and other stakeholders and communicate effectively with a range of stakeholders, using diverse methods and media.

You will facilitate 6 monthly person-centred conversations for each person supported at Charlie Ratchford Court in partnership with the Wellbeing Link Worker and record information, write concise reports and monitor the quality of those written by others. You motivate and work with the Wellbeing staff team in a way which promotes individual accountability and responsibility but have experience of supervising and managing others.

You will demonstrate knowledge of the Care Act 2014 and how it relates to people at Charlie Ratchford Court and understand the regulated activities under the Health and Social Care Act 2008 (Regulated Activities) Regulations 2014.

Work Environment:

- To support the Wellbeing leader in leading an intergenerational Extra Care service, which requires flexibility to adapt to changing needs and demands, including redesigning priorities.
- Working with people who may need hands-on support in all areas of daily living, including people moving, personal care and administration of medication.
- Some residences may display behaviours which challenge the service to be able to support the Wellbeing workers with appropriate guidance.
- Infection Control Procedures are required to inhibit the spread of infection.
- Flexibility required to meet conflicting and changing priorities.

People Management Responsibilities:

To undertake supervisory responsibility for the wellbeing workers around the day-to-day delivery of care and support

Relationships:

- You will have close working relationships with primary and secondary Mental Health Services in CMHT
- You will have the ability to work collaboratively with and manage relationships with colleagues (Social Work teams, Commissioning, NHS, Camden Learning Disabilities Service, health practitioners, Camden's Accessible Transport Service, Voluntary Sector Providers, Citizen Advocates, Housing) and external stakeholders
- You will represent the interests of the service and the department both internally and externally and have the ability to address areas of conflict and manage challenging situations with service users, colleagues and staff team.

Over to you

We're ready to welcome your ideas, your views, and your rebellious spirit. Help us redefine our corporate services, and we'll redefine what a career can be.

Is this role Politically Restricted?

Some posts at Camden are politically restricted, which means individuals holding these posts cannot have active political role. For a list of all politically restricted roles at Camden [click here](#).

Diversity & Inclusion

We want Camden Council to be a great place to work and to ensure that our communities are represented across our workforce. A vital part of this is ensuring we are a truly inclusive organisation that encourages diversity in all respects, including diversity of thinking. We particularly welcome applications from Black, Asian and those of Other Ethnicities, LGBT+, disabled and neurodiverse communities to make a real difference to our residents so that equalities and justice remains at the heart of everything we do. Click [Diversity and Inclusion](#) for more information on our commitment.

Agile working

At Camden we view work as an activity, not a place. We focus on performance, not presenteeism. We create trusting relationships, we embrace innovation rather than bureaucracy and we value people. Collaboration is the Camden way, silo working isn't.

At Camden we are proud to be one of Hire Me My Way's inaugural campaign supporters. Hire Me My Way is a national campaign led by Timewise, designed to increase the volume of good quality jobs that can be worked flexibly in the UK (www.HireMeMyWay.org.uk). Hire Me My Way aims to treble the number of available good quality flexible jobs to 1 million by 2020.

Asking for Adjustments

Camden is committed to making our recruitment practices barrier-free and as accessible as possible for everyone. This includes making adjustments or changes for disabled people, neurodiverse people or people with long-term health conditions. If you would like us to do anything differently during the application, interview or assessment process, including providing information in an alternative format, please contact us on 020 7974 6655, at resourcing@camden.gov.uk or post to 5 Pancras Square, London, N1C 4AG,