

USING AND MAINTAINING YOUR LEVEL ACCESS / WET AREA FLOOR SHOWER



KNOW YOUR SHOWER

LEVEL ACCESS SHOWER

If your shower has a **visible white shower tray**, then you have a **level access shower**.

Your shower should have a **half height screen** and a **pair of shower curtains** just inside the screen.

Make sure the **screen and curtains are closed** when using the shower or it may cause **flooding / spillage**.

WET AREA FLOOR SHOWER

If your shower does **not have a visible white tray** then you have a **‘Wet Area Floor Shower’**

The complete room, including the shower tray is covered over with non-slip vinyl flooring.

The **shower area** should be **enclosed by a pair of full length weighted shower curtains, which should just touch the floor**.

Normally you will not have a shower screen, although sometimes there is a screen provided. Occupational therapy (0207 974 4000)

adultsocialcare@camden.gov.uk may be able to supply a portable screen if required by carer.

Make sure the curtains (and the screen if you have one) are **fully closed when using the shower** or it may cause **flooding / spillage**.

Remember this is **NOT** a **‘Wet Room’** we **DO NOT** fit **‘Wet Rooms’**.

Water spilled outside the shower area will not drain away.

DRAINAGE OF YOUR SHOWER

Your shower will have either **gravity** or **pumped** drainage
If your shower area / tray is **not draining** contact **Housing repairs**
(0207 974 4444 option 3) housing.repairs@camden.gov.uk

Do not wash carpets in your shower or **put anything into the shower that may cause the drain to block.**

YOUR ELECTRIC SHOWER UNIT

Your shower is an **electric shower**, it is **NOT** a 'Power Shower'
we do not provide power showers.

Do not use the shower if the casing becomes **broken** or you see
any **loose wires** – **contact housing repairs.**

Do not use the shower hose **outside** of the **shower area.**
If you **clean** your shower head with **limescale cleaner** every few
months it will work more efficiently.

GENERAL MAINTENANCE

As long as you remain our tenant we will maintain your shower and
repair any defect free of charge, unless it is damaged or misused
by yourselves, and as long as you have made every effort to
minimise damage (by reporting defects straight away and not
using it if it is leaking)

Please **report** any broken sealant / tiles / flooring **as soon as possible**
and **refrain from using until fixed**

Thank You for your cooperation

We hope you enjoy your shower

Camden Housing Adaptation Team
Housing Repairs & Improvements
L.B. CAMDEN HASC
020 7974 4444 option 3
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PLEASE KEEP THESE INSTRUCTIONS