

Job Profile

Job Title: Strategic Commissioner - Mental Health & Learning Disabilities
Job Grade: Level 5 Zone 2
Salary Range: £55,832 - £65,350

About Camden:

Camden is building somewhere everyone can thrive by making a borough the best place to live, work, study, and visit. We're not just home to the UK's fastest growing economy, we're home to the most important conversations happening today. And we're making radical social change a reality so that nobody gets left behind. Here's where you can help decide a better future for us all.

About the role:

The Strategic Commissioner is a key role in the Mental Health and Learning Disabilities Commissioning team. The team is responsible for a wide portfolio of services for adults with mental health and learning disabilities. This is a matrix style role, and your portfolio will be flexible and assigned based on the strategic objectives of the adult social care directorate.

You will work effectively with internal and external partners to implement all aspects of the commissioning agenda and improve outcomes for residents.

Working in this role you will support the commissioning team in developing the commissioning frameworks, systems and processes for the directorate and the wider partnerships. You will contribute to the overall leadership of the service which will include representing the department at strategic meetings both internally and externally.

The role requires you to support and lead change programmes and service redesign. This will include working with residents and stakeholders to co-produce services and plans, analysing and interpreting complex data and facts, and researching best practice. You will use this knowledge creatively to develop commissioning options that support decision making.

You will collaborate with teams across the Council, Integrated Care Board (ICB), Provider Trusts and the Voluntary Community Sector to ensure that commissioned services are delivered effectively, provide value for money and support the organisational objectives and the requirements of relevant legislation including the Care Act and, procurement legislation. You will be required to lead contract negotiation with providers, manage contract implementation and performance, financial agreements and ongoing service development. You will also work with providers and partners to ensure services maintain continuous improvement.

The Strategic Commissioner will be responsible for a small number of staff and will be expected to deputise for the head of the team as and when required.

Example objectives that this role will deliver:

- Manage the delivery of commissioned services ensuring these are effective and efficient and aligned to the NLC ICB and Local Authority's strategic objectives.
- Develop and implement commissioning plans for priority areas, which include clear objectives and outcomes to ensure planned outcomes and assurance standards are met.
- Work closely with colleagues across the ICB and Local Authority as well as service providers to ensure commissioning activities are aligned and there is a smooth transition through the commissioning cycle.
- Obtain feedback from established mechanisms and channels to assess the quality and effectiveness of services and identify changes to improve quality and outcomes.
- Work closely with relevant colleagues to implement changes to contracts to improve quality and/or deliver better value for money.
- Develop and maintain strong working relationships and regular dialogue with relevant Members and clinical leads to ensure their input informs the development of commissioning plans and services whilst at the same time ensuring they are kept up-to-date on progress and issues.
- Management of direct reports
- Provide input to relevant boards and committees to ensure representation of the assigned segment.

About you:

The ideal candidate will be educated to degree level or have an equivalent level of experience of working at a senior level. You will need knowledge of commissioning and/or care provision gained through practical experience.

For this role you will be required to manage staff including support, supervision, performance management and professional development.

The ideal candidate will have experience of transformation and service development, coproducing services and developing outcome measures with key stakeholders including local residents.

Excellent communication skills with experience of writing reports and presenting reports to a range of stakeholders including senior managers and elected members. You will also contribute to the development of Council policy and strategies.

You will have experience of project management and ideally hold a project management qualification which includes delivery of agreed outcomes within specified timescales. You will have the ability to manage portfolio budgets and ensure the effective use of resources and delivery of savings targets where applicable.

You will have the ability to analyse and interpret complex data and facts and use this knowledge creatively to consider commissioning options and support decision making. You will have demonstrable experience in negotiation with providers.

Technical Knowledge and Experience:

- Extensive experience and knowledge of commissioning in either an ICB or Local Authority environment
- Experience in commissioning for outcomes
- Evidence based practice in commissioning

- Ability to lead and to work collaboratively with a range of people including residents and senior managers in a complex political multi-agency environment.
- Excellent written and verbal communication, presentation, negotiation and influencing skills.
- Excellent project management skills.
- Ability to use IT systems and conventional systems to manage statistical information and to produce reports for others.
- Sound knowledge and skills around data analysis and demand modelling.
- Sound knowledge of local government financial systems
- Ability to adapt approach to changing circumstances.
- Evidence of a commitment to, and an understanding of, diversity and equal opportunities issues and how to implement in practice.
- Flexible and able to work on several projects concurrently, the ability to prioritise and organise workload and maintain the pace across different work streams.
- Experience of working in a social care, health or other relevant public sector agency.
- Experience of working in a political environment.
- Experience of working collaboratively and in partnerships across agencies to deliver improved outcomes for residents.
- Experience of writing and presenting policy and strategy to inform others about relevant issues and recommend appropriate future action.
- Experience of successful project management and delivery of agreed outcomes and improved performance within specified timescales.
- Experience of budget monitoring

People Management Responsibilities:

Responsible for a number of team members with matrix management responsibilities.

Relationships;

The post holder will be required to:-

Present highly complex information about projects, initiatives and services to a wide range of stakeholders including service users and their families, providers, Directors, elected members, clinicians and social care teams

Develop a constructive relationship and dialogue with representatives of resident, carer and patient groups to help develop appropriate and responsive services.

Nurture key relationships and maintain networks internally and externally, including national networks and support collaborative working across all relevant partners.

Work Environment:

The post holder will be based in an office environment with some working from home each week. The post holder may be required to attend evening meetings or other out-of-hours events on occasion; reasonable notice will be given under these circumstances.

Over to you

We're ready to welcome your ideas, your views, and your rebellious spirit. Help us redefine how we're supporting people, and we'll redefine what a career can be. If that sounds good to you, we'd love to talk

Is this role Politically Restricted?

Some posts at Camden are politically restricted, which means individuals holding these posts cannot have active political role. For a list of all politically restricted roles at Camden click [here](#).

Diversity & Inclusion

At Camden, we value and celebrate difference and encourage diversity in all respects. Our diverse workforce ensures we represent our communities to the best of our ability and enables us to make better decisions. Because of this, we particularly welcome applications from Black, Asian and those of other non-white ethnicities, those who identify as LGBT+, neurodiverse and disabled people.

Agile working

At Camden we view work as an activity, not a place. We focus on performance, not presenteeism. We create trusting relationships; we embrace innovation rather than bureaucracy and we value people. Collaboration is the Camden way, silo working isn't. At Camden we are proud to be one of Hire Me My Way's inaugural campaign supporters. Hire Me My Way is a national campaign led by Timewise, designed to increase the volume of good quality jobs that can be worked flexibly in the UK (www.HireMeMyWay.org.uk). Hire Me My Way aims to treble the number of available good quality flexible jobs to 1 million by 2020.

Asking for Adjustments

Camden is committed to making our recruitment practices barrier-free and as accessible as possible for everyone. This includes making adjustments or changes for disabled people, neurodiverse people or people with long-term health conditions. If you would like us to do anything differently during the application, interview or assessment process, including providing information in an alternative format, please contact us on 020 7974 6655, at resourcing@camden.gov.uk or post to 5 Pancras Square, London, N1C 4AG