

Job profile

Job title: Community Partnerships Manager

Job grade: Level 4, Zone 2

Salary: £45,042 to £51,870

About North London Waste Authority (NLWA)

Our mission is to preserve resources and the environment for future generations by exemplary planning, innovation and communication in managing north London's waste.

We serve two million residents in seven boroughs and run communications and engagement campaigns to help them reduce their rubbish and recycle more. We campaign for government and industry action to reduce unnecessary single-use items, encourage reuse and repair and promote effective recycling.

To help tackle the climate emergency and to prevent rubbish going to landfill, we are building the greenest Energy Recovery Facility in the country and modern recycling facilities at the Edmonton EcoPark, through the [North London Heat and Power Project](#).

NLWA staff are employed by London Borough of Camden and benefit from Camden's recruitment, pension, and HR policies.

About the role

This is an exciting new role to manage community partnerships and improve social value outcomes, with a particular focus on the Authority's major capital projects. Our social value programme provides opportunities for local residents like apprenticeships and training, and funding for community groups. The post holder will develop, deliver and measure our approach to social value across capital projects and NLWA's day to day work. They will manage relationships with contractors and partners to ensure they deliver their social value objectives and identify new projects to support our residents. They will encourage innovation and partnership working between NLWA, community groups and contractors, and promote opportunities. They will develop and maintain relationships with senior officers, councillors and contractors. The post holder will ensure best value for money outcomes and manage the reporting of progress and results to senior officers, members and other internal and external stakeholders.

About you

You have experience of working with community groups or developing community partnerships

You have strong project planning management skills

You can develop partnerships and build good relationships with stakeholders

You can use creativity and problem solving to deliver social value for residents and measure impact

You can provide advice and recommendations to project boards, senior officers and elected officials

You have political awareness and sound judgement

People Management Responsibilities:

The post holder will agree resources required with the Communications and Engagement Lead and oversee the work of staff drawn from NLWA teams and third party advisors. The post holder may therefore define priorities, set objectives, and manage the workload of staff. The role will be expected to embrace the ethos of a self-managed team, where resources are used flexibly to deliver agreed priority areas of work.

The role will contribute towards sharing and developing knowledge within the team within a learning culture with a growth mind set.

Relationships:

The post holder will be responsible for building effective and coherent partnerships with contractors, councils, internal teams and community groups. They will be expected to identify and grow networks to ensure our residents are aware of opportunities provided by the Authority's projects. The role sits within the External Relations team at NLWA and is also part of the North London Heat and Power Project team – a partnership of advisors, contractors and NLWA staff.

Work Environment:

NLWA staff are contracted to work 36 hours a week and we have a hybrid working policy which allows for some home working and flexibility around hours. The main NLWA office is at Tottenham Hale, two minutes from the Tube station with great service and amenity links close by. You will spend some time at the EcoPark site in Edmonton and be expected to make connections with local groups, attending meetings and events around north London as required. Flexibility is required in working hours with occasional evening and weekend meetings, including community/stakeholder events, but these will be planned in advance and time off in lieu will be given.