

Good Work Brokerage Advisor (Good Work Camden)

Level 3, Zone 2

Camden is investing more in employment support to ensure that residents can access good work that enables them to live secure, sustainable and happy lives.

Through Good Work Camden, we're designing and delivering Job Hubs that provide accessible and relational employment support, testing innovative approaches to supporting residents, investing in our employment and skills partners and giving businesses the support they need to enhance their recruitment practices. It's an exciting time to join this work in Camden!

This is a key role within Good Work Camden and represents an opportunity to ensure that Camden residents are able to access the incredible range of opportunities within the borough and have a real impact.

Role purpose

We want everyone in Camden to lead good lives - and we know that being in good work is so often key to that. We want Camden residents to be in work that makes use of and develops their skills, gives them a sense of purpose and contribution, and pays them a good wage – in order for them to lead the life they want to lead.

Too many Camden residents struggle to get into good work and the implications of COVID-19 on our labour market is making finding and sustaining good work even more complex. Through Good Work Camden, Camden Council is making a significant investment to expand the quality and reach of the borough's employment support provision. Good Work Camden is investing in additional employment support that is community-based, relational and holistic.

We have developed Job Hubs in Gospel Oak and Regent's Park and have already achieved so much through the dedication of our amazing team. But we need to do more. We are therefore recruiting proactive, relational and tenacious people that have the ability to broker good quality opportunities for Camden residents – good work, exciting courses, scholarships and other opportunities. Camden is a borough of significant opportunity – we want to recruit Good Work Brokerage Advisors that are driven to connect residents with those opportunities.

If you are passionate about the impact that good work can have for people and motivated to secure opportunities that enable residents to thrive, the role of Good Work Brokerage Advisor could be the role for you!

Example outcomes or objectives that this role will deliver:

- To establish strong relationships with employers across the borough with a view to meeting their recruitment needs and to secure job opportunities, work experience and other opportunities for Camden residents
- To develop strong relationships with colleges, training providers and our diverse network of partner services to identify opportunities for Camden residents to progress into
- To develop a strong oversight of the range of opportunities available within the borough, including jobs, skills provision, work experience and specialist support
- To collaborate with Job Hub Advisors and other support staff to promote the full range of local opportunities and ensure that local people are well-placed to access them
- To work in collaboration with other brokers in Camden to ensure that we offer a coordinated service that is accessible and coherent for residents and our local partners
- To ensure that local people and partner services are aware of opportunities by working with colleagues to deliver events and produce impactful communications
- To work closely with residents and employers to creatively identify solutions to challenges at the point of recruitment, ensuring that we support residents into the work that is right for them
- To contribute to work to collect, monitor and use data to ensure that we are providing effective services that responds to the needs of residents and employers
- To consistently promote the values and principles of Good Work Camden and encourage local employers be more inclusive

About you

To be considered for this post, you should possess, and be able to demonstrate, all of the following:

- **You build great relationships:** you have excellent communication and interpersonal skills and are effective in working with employers, local employment and skills partners and residents
- **You are relational:** you have experience of working directly with residents in a demanding environment and provide welcoming and knowledgeable support
- **You can negotiate effectively:** you have the ability to have difficult conversations with persuasiveness and tactfulness
- **You understand the labour market:** you have a practical understanding of the barriers to employment and training experienced by residents and the labour market conditions that influence this
- **You can identify opportunities:** you have knowledge of current education, employment and training opportunities available to residents ranging in age from young people to senior citizens
- **You are experienced:** you hold a minimum Level 3 IAG qualification and/or at least 2 years' experience in a similar role
- **You are a collaborator:** you have familiarity with liaising and working with a number of individuals and/or partners to achieve effective outcomes that meet the needs of residents
- **You want to grow:** you have a desire for professional development with a commitment to participate in appropriate training
- **You are professional:** you have an understanding and awareness of data protection, risk management, safeguarding and confidentiality; and
- **You are dedicated to inclusion:** you have a commitment to, and understanding of, equal opportunities

People Management Responsibilities:

- The role does not have any direct line management responsibility
- There could be opportunities to line manage apprentices or people participating in the Kickstart scheme

Relationships:

- This role reports to a Job Hub Lead
- You will work closely with Job Hub Advisors that provide employment support to Camden residents
- You will build strong relationships with employers, council services, external partners and residents

Work Environment:

- Frequent co-location with other service(s) across the borough
- Regular time spent at 5 Pancras Square