Claim Reference:

334667

MILLWOOD KANE LIMITED 30 PRESTON HILL KENTON HARROW HA3 9SD

Date:

27/05/2015

Direct Line: Textphone:

020 7974 5950 020 7974 6866

Fax:

020 7974 5817

Dear MILLWOOD KANE LIMITED

Re: MISS G W BERHE FLAT 7 9 LANGTRY ROAD LONDON NW8 0AJ

## **Award of Benefit**

# **Housing Benefit Notification**

The above named tenant has been awarded housing benefit which I will pay to you direct. However, if your tenant is overpaid benefit, you may have to pay some money back to the Council.

Your tenant is entitled to weekly benefit as follows:

£255.50 per week from 16/02/2015 to 05/04/2015

£255.50 per week from 06/04/2015 to 30/04/2015

#### **How You Will Be Paid**

Benefit will be paid by 4 weekly in arrears into your bank account.

Your tenants benefit payment of £2,701.00 for 16/02/2015 to 30/04/2015 will be paid on 28/06/2015.

The government's housing benefit rules allow the Council to claim back overpaid housing benefit from the person it was paid to. Also, if you have been overpaid benefit for one of your tenant's, I can make deductions from any housing benefit that I pay to you for any of your other tenants. If I decide to do this, I will tell you about it on your schedule of payments. The law says that you cannot treat any deductions made from the housing benefit of any of your other tenants as rent arrears.

Please either contact us or one of the advice agencies listed below for advice about your tenant's claim Citizens Advice Bureaux

141a Robert Street NW1 3QT, Tel: 0300 330 0646

2 Prince of Wales Road NW5 3LQ, Tel: 0300 330 0646

3rd Floor Holborn Library, 32/38 Theobalds Road WC1X 9PA, Tel: 0300 330 0646

Housing Options and Advice Service (drop in service)

5 Pancras Square, N1C 4AG, Tel: 020 7974 5801, Fax: 020 7974 8861

#### **Further Information**

If you would like more information, or a more detailed explanation of how this decision was made, please phone 020 7974 5950 or write to the address at the top of this letter.



Claim Reference: 334667

MILLWOOD KANE LIMITED 30 PRESTON HILL KENTON HARROW HA3 9SD

Date: 27/05/2015
Direct Line: 020 7974 5950
Textphone: 020 7974 6866

Textphone: 020 7974 6866 Fax: 020 7974 5817

Dear MILLWOOD KANE LIMITED

Re: MISS G W BERHE FLAT 7 9 LANGTRY ROAD LONDON NW8 0AJ

# **Award of Benefit**

# **Housing Benefit Notification**

The above named tenant has been awarded housing benefit which I will pay to you direct. However, if your tenant is overpaid benefit, you may have to pay some money back to the Council. Your tenant is entitled to weekly benefit as follows:

£255.50 per week from 16/02/2015 to 05/04/2015

£255.50 per week from 06/04/2015 to 30/04/2015

#### **How You Will Be Paid**

Benefit will be paid by 4 weekly in arrears into your bank account.

Your tenants benefit payment of £2,701.00 for 16/02/2015 to 30/04/2015 will be paid on 28/06/2015.

The government's housing benefit rules allow the Council to claim back overpaid housing benefit from the person it was paid to. Also, if you have been overpaid benefit for one of your tenant's, I can make deductions from any housing benefit that I pay to you for any of your other tenants. If I decide to do this, I will tell you about it on your schedule of payments. The law says that you cannot treat any deductions made from the housing benefit of any of your other tenants as rent arrears.

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## If you disagree

If you disagree with this decision you can:

- Write to the benefits section and ask for a detailed statement as to how we arrived at the decision shown in this letter.
- Write to the benefits section within one month of the date of this letter and ask us to reconsider our decision. We will look at your claim again and write to you.
- · Write to the benefits section within one month of the date of this letter making a formal appeal. We will review our decision. If we cannot change the decision in your favour, your appeal will be passed directly to the independent Appeals Service.

Asking for a statement or for us to reconsider our decision does not take away your right to submit a formal appeal.

For more information about your choices please contact the benefits section on 020 7974 5950.

Please note that if the landlord is not an individual, for example a company or agent, the person who signs the request must be properly authorised to act on the landlord's behalf.

# Changes in your tenant's circumstances

You should read this letter carefully and let me know if there is anything wrong.

You must tell me immediately if your tenant moves out. Failure to do so is an offence and you may be responsible for repayment of any overpayment.

If you become aware of any change to your tenant's circumstances that you think may affect their benefit, you must let me know immediately.

# **Important Notice**

Repayments of overpaid benefit

Although we know that the vast majority of our customers are honest and law-abiding citizens, the Council reserves the right to accept repayments of overpaid benefit "without prejudice" to any action, including criminal proceedings, that the Council may decide to take in appropriate cases

#### Payment direct to a landlord

Please note that if benefit is paid directly to a landlord we have the power to offset any money due to the landlord against any overpayment owed by that landlord. We can do this even if the overpayment is in respect of another tenant. In these cases, the tenant's rent liability will have been discharged to the full value of the Housing Benefit entitlement. It is a breach of the relevant Act to seek to recover these monies from the tenant.

Your sincerely

Claim Reference:

334667

MILLWOOD KANE LIMITED 30 PRESTON HILL KENTON HARROW HA3 9SD

Date:

17/06/2015

Direct Line: Textphone:

020 7974 5950 020 7974 6866

Fax:

020 7974 5817

Dear MILLWOOD KANE LIMITED

Re: MISS G W BERHE FLAT 7 9 LANGTRY ROAD LONDON NW8 0AJ

# **Award of Benefit**

# **Housing Benefit Notification**

The above named tenant has been awarded housing benefit which I will pay to you direct. However, if your tenant is overpaid benefit, you may have to pay some money back to the Council. Your tenant is entitled to weekly benefit as follows:

£255.50 per week from 01/05/2015 to 24/05/2015

£238.66 per week from 25/05/2015

#### **How You Will Be Paid**

Benefit will be paid by 4 weekly in arrears into your bank account.

Your tenants benefit payment of £2,069.30 for 01/05/2015 to 28/06/2015 will be paid on 28/06/2015. £954.64 will then be paid every 4 weeks.

The government's housing benefit rules allow the Council to claim back overpaid housing benefit from the person it was paid to. Also, if you have been overpaid benefit for one of your tenant's, I can make deductions from any housing benefit that I pay to you for any of your other tenants. If I decide to do this, I will tell you about it on your schedule of payments. The law says that you cannot treat any deductions made from the housing benefit of any of your other tenants as rent arrears.

Please either contact us or one of the advice agencies listed below for advice about your tenant's claim Citizens Advice Bureaux

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2 Prince of Wales Road NW5 3LQ, Tel: 0300 330 0646

3rd Floor Holborn Library, 32/38 Theobalds Road WC1X 9PA, Tel: 0300 330 0646

Housing Options and Advice Service (drop in service)

5 Pancras Square, N1C 4AG, Tel: 020 7974 5801, Fax: 020 7974 8861

#### **Further Information**

If you would like more information, or a more detailed explanation of how this decision was made, please phone 020 7974 5950 or write to the address at the top of this letter.

## If you disagree

If you disagree with this decision you can:

- Write to the benefits section and ask for a detailed statement as to how we arrived at the decision shown in this letter.
- Write to the benefits section within one month of the date of this letter and ask us to reconsider our decision. We will look at your claim again and write to you.
- · Write to the benefits section within one month of the date of this letter making a formal appeal. We will review our decision. If we cannot change the decision in your favour, your appeal will be passed directly to the independent Appeals Service.

Asking for a statement or for us to reconsider our decision does not take away your right to submit a formal appeal.

For more information about your choices please contact the benefits section on 020 7974 5950.

Please note that if the landlord is not an individual, for example a company or agent, the person who signs the request must be properly authorised to act on the landlord's behalf.

# Changes in your tenant's circumstances

You should read this letter carefully and let me know if there is anything wrong.

You must tell me immediately if your tenant moves out. Failure to do so is an offence and you may be responsible for repayment of any overpayment.

If you become aware of any change to your tenant's circumstances that you think may affect their benefit, you must let me know immediately.

## **Important Notice**

Repayments of overpaid benefit

Although we know that the vast majority of our customers are honest and law-abiding citizens, the Council reserves the right to accept repayments of overpaid benefit "without prejudice" to any action, including criminal proceedings, that the Council may decide to take in appropriate cases

Payment direct to a landlord

Please note that if benefit is paid directly to a landlord we have the power to offset any money due to the landlord against any overpayment owed by that landlord. We can do this even if the overpayment is in respect of another tenant. In these cases, the tenant's rent liability will have been discharged to the full value of the Housing Benefit entitlement. It is a breach of the relevant Act to seek to recover these monies from the tenant.

Your sincerely



Claim Reference: 334667

MILLWOOD KANE LIMITED 30 PRESTON HILL KENTON HARROW HA3 9SD

Date:

21/07/2015

Direct Line: Textphone:

020 7974 5950 020 7974 6866

Fax:

020 7974 5817

Dear MILLWOOD KANE LIMITED

Re: MISS G W BERHE FLAT 7 9 LANGTRY ROAD LONDON NW8 0AJ

# Change of Benefit

## Housing Benefit Notification

I have changed your above named tenant's housing benefit. Your tenant is now entitled to housing benefit as follows:

£238.66 per week from 25/05/2015 to 28/06/2015

£241.16 per week from 29/06/2015

#### How You Will Be Paid

Benefit will be paid by 4 weekly in arrears into your bank account.

Your tenants benefit payment of £964.64 for 29/06/2015 to 26/07/2015 will be paid on 26/07/2015. £964.64 will then be paid every 4 weeks.

The government's housing benefit rules allow the Council to claim back overpaid housing benefit from the person it was paid to. Also, if you have been overpaid benefit for one of your tenant's, I can make deductions from any housing benefit that I pay to you for any of your other tenants. If I decide to do this, I will tell you about it on your schedule of payments. The law says that you cannot treat any deductions made from the housing benefit of any of your other tenants as rent arrears.

Please either contact us or one of the advice agencies listed below for advice about your tenant's claim Citizens Advice Bureaux

141a Robert Street NW1 3QT, Tel: 0300 330 0646

2 Prince of Wales Road NW5 3LQ, Tel: 0300 330 0646

3rd Floor Holborn Library, 32/38 Theobalds Road WC1X 9PA, Tel: 0300 330 0646

Housing Options and Advice Service (drop in service)

5 Pancras Square, N1C 4AG, Tel: 020 7974 5801, Fax: 020 7974 8861

# **Further Information**

If you would like more information, or a more detailed explanation of how this decision was made, please phone 020 7974 5950 or write to the address at the top of this letter.

# If you disagree with this decision you can:

- Write to the benefits section and ask for a detailed statement as to how we arrived at the decision shown in this letter.
- Write to the benefits section within one month of the date of this letter and ask us to reconsider our decision. We will look at your claim again and write to you.
  - Write to the benefits section within one month of the date of this letter making a formal appeal. We will review our decision. If we cannot change the decision in your favour, your appeal will be passed directly to the independent Appeals Service.

Asking for a statement or for us to reconsider our decision does not take away your right to submit a formal appeal.

For more information about your choices please contact the benefits section on 020 7974 5950.

Please note that if the landlord is not an individual, for example a company or agent, the person who signs the request must be properly authorised to act on the landlord's behalf.

# Changes in your tenant's circumstances

You should read this letter carefully and let me know if there is anything wrong.

You must tell me immediately if your tenant moves out. Failure to do so is an offence and you may be responsible for repayment of any overpayment.

If you become aware of any change to your tenant's circumstances that you think may affect their benefit, you must let me know immediately.

Your sincerely

Privaté Claims Team Benefits Service

NOON WE CAN WORK



MILLWOOD KANE LIMITED 30 PRESTON HILL KENTON HARROW

Claim Reference:

334667

Date:

18/11/2015

Telephone: Textphone:

020 7974 5950 020 7974 6866

Fax:

020 7974 5817

Dear MILLWOOD KANE LIMITED

Re: MISS G W BERHE FLAT 7 9 LANGTRY ROAD LONDON NW8 0AJ

# **Change of Benefit**

HA3 9SD

# **Housing Benefit Notification**

I have changed your above named tenant's housing benefit. Your tenant is now entitled to housing benefit as follows:

£243.80 per week from 14/10/2015

#### **How You Will Be Paid**

Benefit will be paid by 4 weekly in arrears into your bank account.

Your tenant's benefit payment of £987.65 will be paid on 13/12/2015. This is £975.20 for 16/11/2015 to 13/12/2015 plus £12.45 for 14/10/2015 to 15/11/2015. £975.20 will then be paid every 4 weeks.

The government's housing benefit rules allow the Council to claim back overpaid housing benefit from the person it was paid to. Also, if you have been overpaid benefit for one of your tenant's, I can make deductions from any housing benefit that I pay to you for any of your other tenants. If I decide to do this, I will tell you about it on your schedule of payments. The law says that you cannot treat any deductions made from the housing benefit of any of your other tenants as rent arrears.

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Housing Options and Advice Service (drop in service)

5 Pancras Square, N1C 4AG, Tel: 020 7974 5801, Fax: 020 7974 8861

#### **Further Information**

If you would like more information, or a more detailed explanation of how this decision was made, please phone 020 7974 5950 or write to the address at the top of this letter.

# If you disagree

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Asking for a statement or for us to reconsider our decision does not take away your right to submit a formal appeal.

For more information about your choices please contact the benefits section on 020 7974 5950.

Please note that if the landlord is not an individual, for example a company or agent, the person who signs the request must be properly authorised to act on the landlord's behalf.

# Changes in your tenant's circumstances

You should read this letter carefully and let me know if there is anything wrong.

You must tell me immediately if your tenant moves out. Failure to do so is an offence and you may be responsible for repayment of any overpayment.

If you become aware of any change to your tenant's circumstances that you think may affect their benefit, you must let me know immediately.

Your sincerely



MILLWOOD KANE LIMITED 30 PRESTON HILL KENTON HARROW HA3 9SD

Claim Reference: 334667

Date:

28/03/2016

Telephone: Textphone:

020 7974 5950 020 7974 6866

Fax:

020 7974 5817

Dear MILLWOOD KANE LIMITED

Re: MISS G W BERHE FLAT 7 9 LANGTRY ROAD LONDON NW8 0AJ

## **Housing Benefit Notification**

I have worked out your above named tenant's housing benefit again from 04/04/2016 to take account of new year benefit levels.

Your tenant is now entitled to housing benefit as follows:

£243.80 per week from 04/04/2016

#### How You Will Be Paid

Benefit will be paid by 4 weekly in arrears into your bank account.

The government's housing benefit rules allow the Council to claim back overpaid housing benefit from the person it was paid to. Also, if you have been overpaid benefit for one of your tenant's, I can make deductions from any housing benefit that I pay to you for any of your other tenants. If I decide to do this, I will tell you about it on your schedule of payments. The law says that you cannot treat any deductions made from the housing benefit of any of your other tenants as rent arrears.

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Housing Options and Advice Service (drop in service)

5 Pancras Square, N1C 4AG, Tel: 020 7974 5801, Fax: 020 7974 8861

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You must tell me immediately if your tenant moves out. Failure to do so is an offence and you may be responsible for repayment of any overpayment.

If you become aware of any change to your tenant's circumstances that you think may affect their benefit, you must let me know immediately.

Your sincerely



MILLWOOD KANE LIMITED 30 PRESTON HILL KENTON HARROW HA3 9SD Claim Reference: 334667

Date:

05/03/2017

Telephone: Textphone:

020 7974 5950 020 7974 6866

Fax:

020 7974 5817

Dear MILLWOOD KANE LIMITED

Re: MISS G W BERHE FLAT 7 9 LANGTRY ROAD LONDON NW8 0AJ

#### **Housing Benefit Notification**

I have worked out your above named tenant's housing benefit again from 03/04/2017 to take account of new year benefit levels.

Your tenant is now entitled to housing benefit as follows:

£243.80 per week from 03/04/2017

## **How You Will Be Paid**

Benefit will be paid by 4 weekly in arrears into your bank account.

The government's housing benefit rules allow the Council to claim back overpaid housing benefit from the person it was paid to. Also, if you have been overpaid benefit for one of your tenant's, I can make deductions from any housing benefit that I pay to you for any of your other tenants. If I decide to do this, I will tell you about it on your schedule of payments. The law says that you cannot treat any deductions made from the housing benefit of any of your other tenants as rent arrears.

This notification may not include changes you have reported to us during March. You may have received a notification letter about these changes prior to receiving this letter.

Please either contact us or one of the advice agencies listed below for advice about your tenant's claim Citizens Advice Bureaux

141a Robert Street NW1 3QT, Tel: 0300 330 0646

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3rd Floor Holborn Library, 32/38 Theobalds Road WC1X 9PA, Tel: 0300 330 0646

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#### **Further Information**

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#### If you disagree

If you disagree with this decision you can:



MILLWOOD KANE LIMITED 30 PRESTON HILL KENTON HARROW HA3 9SD

Claim Reference: 334667

Date: Telephone: 06/10/2017 020 7974 5950 020 7974 6866

Textphone: Fax:

020 7974 5817

Dear MILLWOOD KANE LIMITED

Re: MISS G W BERHE FLAT 7 9 LANGTRY ROAD LONDON NW8 0AJ

#### **Change of Benefit**

## **Housing Benefit Notification**

I have changed your above named tenant's housing benefit. Your tenant is now entitled to housing benefit as follows:

£239.09 per week from 05/10/2015 to 13/10/2015

£241.73 per week from 14/10/2015 to 03/04/2016

£236.53 per week from 04/04/2016 to 02/04/2017

£236.53 per week from 03/04/2017

#### **How You Will Be Paid**

Benefit will be paid by 4 weekly in arrears into your bank account.

Your tenant's benefit payment of £891.72 will be paid on 15/10/2017. This is £946.12 for 18/09/2017 to 15/10/2017 less £54.40 which will be used to reduce your overpayment.

The government's housing benefit rules allow the Council to claim back overpaid housing benefit from the person it was paid to. Also, if you have been overpaid benefit for one of your tenant's, I can make deductions from any housing benefit that I pay to you for any of your other tenants. If I decide to do this, I will tell you about it on your schedule of payments. The law says that you cannot treat any deductions made from the housing benefit of any of your other tenants as rent arrears.

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2 Prince of Wales Road NW5 3LQ, Tel: 0300 330 0646

3rd Floor Holborn Library, 32/38 Theobalds Road WC1X 9PA, Tel: 0300 330 0646

Housing Options and Advice Service (drop in service)

5 Pancras Square, N1C 4AG, Tel: 020 7974 5801, Fax: 020 7974 8861

#### **Further Information**

If you would like more information, or a more detailed explanation of how this decision was made, please phone 020 7974 5950 or write to the address at the top of this letter.

#### If you disagree

If you disagree with this decision you can:

- · Write to the benefits section and ask for a detailed statement as to how we arrived at the decision shown in this letter.
- Write to the benefits section within one month of the date of this letter and ask us to reconsider our decision. We will look at your claim again and write to you.
- Write to the benefits section within one month of the date of this letter making a formal appeal. We will review our decision. If we cannot change the decision in your favour, your appeal will be passed directly to the independent Appeals Service.

Asking for a statement or for us to reconsider our decision does not take away your right to submit a formal appeal.

For more information about your choices please contact the benefits section on 020 7974 5950.

Please note that if the landlord is not an individual, for example a company or agent, the person who signs the request must be properly authorised to act on the landlord's behalf.

# Changes in your tenant's circumstances

You should read this letter carefully and let me know if there is anything wrong.

You must tell me immediately if your tenant moves out. Failure to do so is an offence and you may be responsible for repayment of any overpayment.

If you become aware of any change to your tenant's circumstances that you think may affect their benefit, you must let me know immediately.

Your sincerely



MILLWOOD KANE LIMITED 30 PRESTON HILL KENTON HARROW HA3 9SD

Claim Reference: 334667

Date: Telephone: 06/10/2017

Textphone:

020 7974 5950 020 7974 6866

Fax:

020 7974 5817

Dear MILLWOOD KANE LIMITED

Re: MISS G W BERHE FLAT 7 9 LANGTRY ROAD LONDON NW8 0AJ

#### **Overpayment of Housing Benefit**

## **Overpayment of Housing Benefit**

You have been receiving payments of housing benefit for MISS G W BERHE.

Because there has been a change in your tenant's circumstances, more benefit was paid than they were entitled to. Details of how the overpayment has been worked out are given below.

Period of the	No of	Wee ben	ekly housing nefit	Ove amou	erpayment unt
overpayment 05/10/2015 to 13/10/2015	weeks 1 wks, 2 dys	Previous £241.16	Revised £239.09	Weekly £2.07	Period total £2.66
14/10/2015 to 03/04/2016	24 wks, 5 dys	£243.80	£241.73	£2.07	£51.16
04/04/2016 to 02/04/2017	52 weeks	£243.80	£236.53	£7.27	£378.04
03/04/2017 to 17/09/2017	24 weeks	£243.80	£236.53	£7.27	£174.48
Total overpayment Amount outstanding		£606.34 £606.34			

I have decided that I must ask you to pay back the overpayment from 05/10/2015 to 17/09/2017.

This overpayment will be recovered from ongoing benefit as follows:

Payments will be reduced by £13.60 per week from 18/09/2017, until the overpayment has been cleared.

If this arrangement causes difficulty, please phone the Credit Control team on 020 7974 6959.

Please either contact us or one of the advice agencies listed below for advice about your tenant's claim

Citizens Advice Bureaux

141a Robert Street NW1 3QT, Tel: 0300 330 0646

2 Prince of Wales Road NW5 3LQ, Tel: 0300 330 0646

3rd Floor Holborn Library, 32/38 Theobalds Road WC1X 9PA, Tel: 0300 330 0646

Housing Options and Advice Service (drop in service)

5 Pancras Square, N1C 4AG, Tel: 020 7974 5801, Fax: 020 7974 8861

#### Further Information

If you would like more information, or a more detailed explanation of how this decision was made, please phone 020 7974 5950 or write to the address at the top of this letter.

If you disagree with the amount of the overpayment or whether it should be recovered from you, you can:

- Write to the benefits section and ask for a detailed statement as to how we arrived at the decision shown in this letter.
- Write to the benefits section within one month of the date of this letter and ask us to reconsider our decision. We will consider your comments and write to you.
- Write to the benefits section within one month of the date of this letter making a formal appeal. We will review our decision. If we cannot change the decision in your favour, your appeal will be passed directly to the independent HM Courts and Tribunals Service.

Asking for a statement or for us to reconsider our decision does not take away your right to submit a formal appeal.

For more information about your choices please contact the benefits section on 020 7974 5950.

Please note that if the landlord is not an individual, for example a company or agent, the person who signs the request must be properly authorised to act on the landlord's behalf.

#### Changes in your tenant's circumstances

You should read this letter carefully and let me know if there is anything wrong.

You must tell me immediately if your tenant moves out. Failure to do so is an offence and you may be responsible for repayment of any overpayment.

If you become aware of any change to your tenant's circumstances that you think may affect their benefit, you must let me know immediately.

Please note that repayments of overpaid benefit will be accepted 'without predjudice' to any further action, including criminal proceedings that may be taken in your case.

Your sincerely



MILLWOOD KANE LIMITED 30 PRESTON HILL KENTON HARROW HA3 9SD Claim Reference: 3

334667

Date:

02/11/2017

Telephone: Textphone:

020 7974 5950 020 7974 6866

Fax:

020 7974 5817

Dear MILLWOOD KANE LIMITED

Re: MISS G W BERHE FLAT 7 9 LANGTRY ROAD LONDON NW8 0AJ

## **Overpayment of Housing Benefit**

#### **Overpayment of Housing Benefit**

You have been receiving payments of housing benefit for MISS G W BERHE.

Because there has been a change in your tenant's circumstances, more benefit was paid than they were entitled to. Details of how the overpayment has been worked out are given below.

Period of the	No of	Weekly housing benefit		Overpayment amount	
overpayment 05/06/2017 to 15/10/2017	weeks 19 weeks	Previous £236.53	Revised £233.41	Weekly £3.12	Period total £59.28
Total overpayment Amount outstanding		£59.28 £59.28			

I have decided that I must ask you to pay back the overpayment from 05/06/2017 to 15/10/2017.

I told you about another overpayment some time ago. £551.94 is still outstanding and is being recovered by reducing your payments. Recovery of the overpayment(s) above will start once recovery of your previous overpayment has finished.

This overpayment will be recovered from ongoing benefit as follows:

Payments will be reduced by £13.60 per week from 16/10/2017, until the overpayment has been cleared.

If this arrangement causes difficulty, please phone the Credit Control team on 020 7974 6959.

Please either contact us or one of the advice agencies listed below for advice about your tenant's claim Citizens Advice Bureaux

141a Robert Street NW1 3QT, Tel: 0300 330 0646 2 Prince of Wales Road NW5 3LQ, Tel: 0300 330 0646

3rd Floor Holborn Library, 32/38 Theobalds Road WC1X 9PA, Tel: 0300 330 0646

Housing Options and Advice Service (drop in service) 5 Pancras Square, N1C 4AG, Tel: 020 7974 5801, Fax: 020 7974 8861

#### Further Information

If you would like more information, or a more detailed explanation of how this decision was made, please phone 020 7974 5950 or write to the address at the top of this letter.

If you disagree with the amount of the overpayment or whether it should be recovered from you, you can:

- Write to the benefits section and ask for a detailed statement as to how we arrived at the decision shown in this letter.
- Write to the benefits section within one month of the date of this letter and ask us to reconsider our decision. We will consider your comments and write to you.
- Write to the benefits section within one month of the date of this letter making a formal appeal. We will review our decision. If we cannot change the decision in your favour, your appeal will be passed directly to the independent HM Courts and Tribunals Service.

Asking for a statement or for us to reconsider our decision does not take away your right to submit a formal appeal.

For more information about your choices please contact the benefits section on 020 7974 5950.

Please note that if the landlord is not an individual, for example a company or agent, the person who signs the request must be properly authorised to act on the landlord's behalf.

## Changes in your tenant's circumstances

You should read this letter carefully and let me know if there is anything wrong.

You must tell me immediately if your tenant moves out. Failure to do so is an offence and you may be responsible for repayment of any overpayment.

If you become aware of any change to your tenant's circumstances that you think may affect their benefit, you must let me know immediately.

Please note that repayments of overpaid benefit will be accepted 'without predjudice' to any further action, including criminal proceedings that may be taken in your case.

Your sincerely



MILLWOOD KANE LIMITED 30 PRESTON HILL KENTON HARROW HA3 9SD

Claim Reference: 334667

Date:

02/11/2017

Telephone: Textphone:

020 7974 5950 020 7974 6866

Fax:

020 7974 5817

Dear MILLWOOD KANE LIMITED

Re: MISS G W BERHE FLAT 7 9 LANGTRY ROAD LONDON NW8 0AJ

#### **Change of Benefit**

## **Housing Benefit Notification**

I have changed your above named tenant's housing benefit. Your tenant is now entitled to housing benefit as follows:

£233.41 per week from 05/06/2017

# How You Will Be Paid

Benefit will be paid by 4 weekly in arrears into your bank account.

Your tenant's benefit payment of £879.24 will be paid on 12/11/2017. This is £933.64 for 16/10/2017 to 12/11/2017 less £54.40 which will be used to reduce your overpayment.

The government's housing benefit rules allow the Council to claim back overpaid housing benefit from the person it was paid to. Also, if you have been overpaid benefit for one of your tenant's, I can make deductions from any housing benefit that I pay to you for any of your other tenants. If I decide to do this, I will tell you about it on your schedule of payments. The law says that you cannot treat any deductions made from the housing benefit of any of your other tenants as rent arrears.

Please either contact us or one of the advice agencies listed below for advice about your tenant's claim Citizens Advice Bureaux

141a Robert Street NW1 3QT, Tel: 0300 330 0646 2 Prince of Wales Road NW5 3LQ, Tel: 0300 330 0646

3rd Floor Holborn Library, 32/38 Theobalds Road WC1X 9PA, Tel: 0300 330 0646

Housing Options and Advice Service (drop in service)

5 Pancras Square, N1C 4AG, Tel: 020 7974 5801, Fax: 020 7974 8861

#### **Further Information**

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If you disagree with this decision you can:

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- Write to the benefits section within one month of the date of this letter and ask us to reconsider our decision. We will look at your claim again and write to you.
- Write to the benefits section within one month of the date of this letter making a formal appeal. We will review our decision. If we cannot change the decision in your favour, your appeal will be passed directly to the independent Appeals Service.

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You must tell me immediately if your tenant moves out. Failure to do so is an offence and you may be responsible for repayment of any overpayment.

If you become aware of any change to your tenant's circumstances that you think may affect their benefit, you must let me know immediately.

Your sincerely



MILLWOOD KANE LIMITED 30 PRESTON HILL KENTON HARROW HA3 9SD

Claim Reference: 334667

Date: Telephone: 04/03/2018 020 7974 5950

Textphone:

Fax:

020 7974 6866 020 7974 5817

Dear MILLWOOD KANE LIMITED

Re: MISS G W BERHE FLAT 7 9 LANGTRY ROAD LONDON NW8 0AJ

## **Housing Benefit Notification**

I have worked out your above named tenant's housing benefit again from 02/04/2018 to take account of new year benefit levels.

Your tenant is now entitled to housing benefit as follows:

£233.77 per week from 02/04/2018

#### How You Will Be Paid

Benefit will be paid by 4 weekly in arrears into your bank account.

The government's housing benefit rules allow the Council to claim back overpaid housing benefit from the person it was paid to. Also, if you have been overpaid benefit for one of your tenant's, I can make deductions from any housing benefit that I pay to you for any of your other tenants. If I decide to do this, I will tell you about it on your schedule of payments. The law says that you cannot treat any deductions made from the housing benefit of any of your other tenants as rent arrears.

This notification may not include changes you have reported to us during March. You may have received a notification letter about these changes prior to receiving this letter.

Please either contact us or one of the advice agencies listed below for advice about your tenant's claim Citizens Advice Bureaux

141a Robert Street NW1 3QT, Tel: 0300 330 0646

2 Prince of Wales Road NW5 3LQ, Tel: 0300 330 0646

3rd Floor Holborn Library, 32/38 Theobalds Road WC1X 9PA, Tel: 0300 330 0646

Housing Options and Advice Service (drop in service)

5 Pancras Square, N1C 4AG, Tel: 020 7974 5801, Fax: 020 7974 8861

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- Write to the benefits section within one month of the date of this letter and ask us to reconsider our decision. We will look at your claim again and write to you.
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If you become aware of any change to your tenant's circumstances that you think may affect their benefit, you must let me know immediately.

Your sincerely

MICAMIHB19\PR1\Rec:463\Pg:1

Our opening hours are: 9am to 5pm Monday to Friday.

MILLWOOD KANE LIMITED

30 PRESTON HILL

KENTON HARROW HA3 9SD



Benefits Service PO Box 784 REDHILL RH1 9JA e-mail: benefits@camden.gov.uk www.camden.gov.uk

Claim Reference:

334667

Date:

27/02/2019 020 7974 5950

Telephone: Textphone:

020 7974 6866

Fax:

020 7974 5817

Dear MILLWOOD KANE LIMITED

Re: MISS G W BERHE FLAT 7 9 LANGTRY ROAD LONDON NW8 0AJ

# **Housing Benefit Notification**

I have worked out your above named tenant's housing benefit again from 01/04/2019 to take account of new year benefit levels.

Your tenant is now entitled to housing benefit as follows:

£233.77 per week from 01/04/2019

#### **How You Will Be Paid**

Benefit will be paid by 4 weekly in arrears into your bank account.

The government's housing benefit rules allow the Council to claim back overpaid housing benefit from the person it was paid to. Also, if you have been overpaid benefit for one of your tenant's, I can make deductions from any housing benefit that I pay to you for any of your other tenants.

If I decide to do this, I will tell you about it on your schedule of payments. The law says that you cannot treat any deductions made from the housing benefit of any of your other tenants as rent arrears.

This notification may not include changes you have reported to us during March. You may have received a notification letter about these changes prior to receiving this letter.

Please either contact us or one of the advice agencies listed below for advice about Housing Benefit

Citizens Advice Bureaux

141a Robert Street NW1 3QT, Tel: 0300 330 1157 2 Prince of Wales Road NW5 3LQ, Tel: 0300 330 1157

Housing Options and Advice Service (drop in service)

5 Pancras Square, N1C 4AG, Tel: 020 7974 5801, Fax: 020 7974 8861

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Asking for a statement or for us to reconsider our decision does not take away your right to submit a formal appeal.

For more information about your choices please contact the benefits section on 020 7974 5950.

Please note that if the landlord is not an individual, for example a company or agent, the person who signs the request must be properly authorised to act on the landlord's behalf.

# Changes in your tenant's circumstances

You should read this letter carefully and let me know if there is anything wrong.

You must tell me immediately if your tenant moves out. Failure to do so is an offence and you may be responsible for repayment of any overpayment.

If you become aware of any change to your tenant's circumstances that you think may affect their benefit, you must let me know immediately.

Your sincerely



MILLWOOD KANE LIMITED 30 PRESTON HILL KENTON HARROW HA3 9SD Claim Reference: 334667

Date:

29/07/2019

Telephone:

020 7974 5950

Textphone:

020 7974 6866

Dear MILLWOOD KANE LIMITED

Re: MISS G W BERHE FLAT 7 9 LANGTRY ROAD LONDON NW8 0AJ

## **Notification of Suspension of Benefit**

You have been receiving payments of housing benefit for your tenant, MISS G W BERHE. I have suspended their claim from 01/07/2019. This means that no payment will be made to you for any period after that date.

If you require more information, please contact your tenant. I will write to you again when I have made a final decision.

# **Further Information**

Please either contact us or one of the advice agencies listed below for advice about Housing Benefit Citizens Advice Bureaux

141a Robert Street NW1 3QT, Tel: 0300 330 1157 2 Prince of Wales Road NW5 3LQ, Tel: 0300 330 1157 Housing Options and Advice Service (drop in service)

5 Pancras Square, N1C 4AG, Tel: 020 7974 5801, Fax: 020 7974 8861

## Changes in your tenant's circumstances

You should read this letter carefully and let me know if there is anything wrong.

You must tell me immediately if your tenant moves out. Failure to do so is an offence and you may be responsible for repayment of any overpayment.

If you become aware of any change to your tenant's circumstances that you think may affect their benefit, you must let me know immediately.

Your sincerely

Our opening hours are: 9am to 5pm Monday to Friday.



Benefits Service PO Box 784 REDHILL RH1 9JA e-mail: benefits@camden.gov.uk www.camden.gov.uk

MILLWOOD KANE LIMITED 30 PRESTON HILL KENTON HARROW HA3 9SD

Schedule Date:

19/08/2019

Payment Produced:

16/08/19

Payee Reference:

1253873

Batch Number:

39567

Cheque Number:

BT0003

Dear MILLWOOD KANE LIMITED

£419.76 has been credited to your bank account. Details are on the following pages.

# Changes in your tenant's circumstances

You should read this letter carefully and let me know if there is anything wrong.

You must tell me immediately if your tenant moves out. Failure to do so is an offence and you may be responsible for repayment of any overpayment.

If you become aware of any change to your tenant's circumstances that you think may affect their benefit, you must let me know immediately.

Your sincerely

**Benefits Service** 

	FLAT 7, 9 LANGTRY ROAD, NW8 0AJ
Claim	334667 MISS G W BERHE

Rent Ref

Adj 0.00 -54.40 Claim Total	Total Payment:
Payment 474.16 0.00	
Payment Period 22/07/2019 to 18/08/2019 08/07/2019 to 21/07/2019	

Total 474.16 -54.40 419.76

£419.76



MILLWOOD KANE LIMITED 30 PRESTON HILL KENTON HARROW HA3 9SD Claim Reference: 334667

Date:

14/08/2019

Telephone: Textphone:

020 7974 5950 020 7974 6866

Dear MILLWOOD KANE LIMITED

Re: MISS G W BERHE FLAT 7 9 LANGTRY ROAD LONDON NW8 0AJ

# **Overpayment of Housing Benefit**

# **Overpayment of Housing Benefit**

You have been receiving payments of housing benefit for MISS G W BERHE.

Because there has been a change in your tenant's circumstances, more benefit was paid than they were entitled to. Details of how the overpayment has been worked out are given below.

Period of the	No of	Weekly housing benefit	Overpayment amount	
overpayment 08/07/2019 to 21/07/2019	weeks 2 weeks	Previous Revised £233.77 £118.54	Weekly Period total £115.23 £230.46	
Total overpayment Amount outstanding		£230.46 £230.46		

I have decided that I must ask you to pay back the overpayment from 08/07/2019 to 21/07/2019.

This overpayment will be recovered from ongoing benefit as follows:

Payments will be reduced by £13.60 per week from 19/08/2019, until the overpayment has been cleared.

If this arrangement causes difficulty, please phone the Credit Control team on 020 7974 6959.

Please either contact us or one of the advice agencies listed below for advice about Housing Benefit Citizens Advice Bureaux

141a Robert Street NW1 3QT, Tel: 0300 330 1157 2 Prince of Wales Road NW5 3LQ, Tel: 0300 330 1157 Housing Options and Advice Service (drop in service)

5 Pancras Square, N1C 4AG, Tel: 020 7974 5801, Fax: 020 7974 8861

## **Further Information**

If you would like more information, or a more detailed explanation of how this decision was made, please phone 020 7974 5950 or write to the address at the top of this letter.

If you disagree with the amount of the overpayment or whether it should be recovered from you, you can:

- Write to the benefits section and ask for a detailed statement as to how we arrived at the decision shown in this letter.
- Write to the benefits section within one month of the date of this letter and ask us to reconsider our decision. We will consider your comments and write to you.
- Write to the benefits section within one month of the date of this letter making a formal appeal. We will review our decision. If we cannot change the decision in your favour, your appeal will be passed directly to the independent HM Courts and Tribunals Service.

Asking for a statement or for us to reconsider our decision does not take away your right to submit a formal appeal.

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## Changes in your tenant's circumstances

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You must tell me immediately if your tenant moves out. Failure to do so is an offence and you may be responsible for repayment of any overpayment.

If you become aware of any change to your tenant's circumstances that you think may affect their benefit, you must let me know immediately.

Please note that repayments of overpaid benefit will be accepted 'without predjudice' to any further action, including criminal proceedings that may be taken in your case.

Your sincerely



MILLWOOD KANE LIMITED 30 PRESTON HILL KENTON HARROW HA3 9SD Claim Reference: 334667

Date: Telephone: 14/08/2019

Textphone:

020 7974 5950 020 7974 6866

Dear MILLWOOD KANE LIMITED

Re: MISS G W BERHE FLAT 7 9 LANGTRY ROAD LONDON NW8 0AJ

## Change of Benefit

## **Housing Benefit Notification**

I have changed your above named tenant's housing benefit. Your tenant is now entitled to housing benefit as follows:

£233.77 per week from 01/07/2019 to 07/07/2019

£118.54 per week from 08/07/2019

## **How You Will Be Paid**

Benefit will be paid by 4 weekly in arrears into your bank account.

Your tenant's benefit payment of £839.52 will be paid on 15/09/2019. This is £948.32 for 22/07/2019 to 15/09/2019 less £108.80 which will be used to reduce your overpayment.

The government's housing benefit rules allow the Council to claim back overpaid housing benefit from the person it was paid to. Also, if you have been overpaid benefit for one of your tenant's, I can make deductions from any housing benefit that I pay to you for any of your other tenants. If I decide to do this, I will tell you about it on your schedule of payments. The law says that you cannot treat any deductions made from the housing benefit of any of your other tenants as rent arrears.

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# Changes in your tenant's circumstances

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You must tell me immediately if your tenant moves out. Failure to do so is an offence and you may be responsible for repayment of any overpayment.

If you become aware of any change to your tenant's circumstances that you think may affect their benefit, you must let me know immediately.

Your sincerely



MILLWOOD KANE LIMITED 30 PRESTON HILL KENTON HARROW HA3 9SD Claim Reference: 334667

Date: Telephone:

31/10/2019 020 7974 5950

Textphone:

020 7974 6866

Dear MILLWOOD KANE LIMITED

Re: MISS G W BERHE FLAT 7 9 LANGTRY ROAD LONDON NW8 0AJ

# **Overpayment of Housing Benefit**

# **Overpayment of Housing Benefit**

You have been receiving payments of housing benefit for MISS G W BERHE.

Because there has been a change in your tenant's circumstances, more benefit was paid than they were entitled to. Details of how the overpayment has been worked out are given below.

Period of the	No of	Weekly housing benefit	Overpayment amount	
overpayment	weeks	Previous Revised	Weekly Period total	
07/10/2019 to 13/10/2019	1 weeks	£118.54 £115.10	£3.44 £3.44	
Total overpayment Amount outstanding		£3.44 £3.44		

I have decided that I must ask you to pay back the overpayment from 07/10/2019 to 13/10/2019.

I told you about another overpayment some time ago. £67.26 is still outstanding and is being recovered by reducing your payments. Recovery of the overpayment(s) above will start once recovery of your previous overpayment has finished.

This overpayment will be recovered from ongoing benefit as follows:

Payments will be reduced by £13.60 per week from 14/10/2019, until the overpayment has been cleared.

If this arrangement causes difficulty, please phone the Credit Control team on 020 7974 6959.

Please either contact us or one of the advice agencies listed below for advice about Housing Benefit Citizens Advice Bureaux

Tel: 0300 330 1157

Housing Options and Advice Service (drop in service)

5 Pancras Square, N1C 4AG, Tel: 020 7974 5801, Fax: 020 7974 8861

**Further Information** 

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You should read this letter carefully and let me know if there is anything wrong.

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If you become aware of any change to your tenant's circumstances that you think may affect their benefit, you must let me know immediately.

Please note that repayments of overpaid benefit will be accepted 'without predjudice' to any further action, including criminal proceedings that may be taken in your case.

Your sincerely



MILLWOOD KANE LIMITED 30 PRESTON HILL KENTON HARROW Claim Reference:

334667

Date:

31/10/2019

Telephone:

020 7974 5950

Textphone:

020 7974 6866

Dear MILLWOOD KANE LIMITED

Re: MISS G W BERHE FLAT 7 9 LANGTRY ROAD LONDON NW8 0AJ

# **Change of Benefit**

HA3 9SD

# **Housing Benefit Notification**

I have changed your above named tenant's housing benefit. Your tenant is now entitled to housing benefit as follows:

£115.10 per week from 07/10/2019

#### How You Will Be Paid

Benefit will be paid by 4 weekly in arrears into your bank account.

Your tenant's benefit payment of £406.00 will be paid on 10/11/2019. This is £460.40 for 14/10/2019 to 10/11/2019 less £54.40 which will be used to reduce your overpayment.

The government's housing benefit rules allow the Council to claim back overpaid housing benefit from the person it was paid to. Also, if you have been overpaid benefit for one of your tenant's, I can make deductions from any housing benefit that I pay to you for any of your other tenants. If I decide to do this, I will tell you about it on your schedule of payments. The law says that you cannot treat any deductions made from the housing benefit of any of your other tenants as rent arrears.

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Housing Options and Advice Service (drop in service)

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shown in this letter.

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Your sincerely



MILLWOOD KANE LIMITED 30 PRESTON HILL KENTON HARROW HA3 9SD

Claim Reference: 334667

Date: 03/12/2019
Telephone: 020 7974 5950
Textphone: 020 7974 6866

Dear MILLWOOD KANE LIMITED

Re: MISS G W BERHE FLAT 7 9 LANGTRY ROAD LONDON NW8 0AJ

# **Change of Benefit**

# **Housing Benefit Notification**

I have changed your above named tenant's housing benefit. Your tenant is now entitled to housing benefit as follows:

£120.76 per week from 04/11/2019

## How You Will Be Paid

Benefit will be paid by 4 weekly in arrears into your bank account.

Your tenants benefit payment of £472.40 will be paid on 08/12/2019.

This is £483.04 for 11/11/2019 to 08/12/2019 plus £5.66 for 04/11/2019 to 10/11/2019. I am reducing this payment by £16.30 to recover overpaid benefit.

£483.04 will then be paid every 4 weeks.

The government's housing benefit rules allow the Council to claim back overpaid housing benefit from the person it was paid to. Also, if you have been overpaid benefit for one of your tenant's, I can make deductions from any housing benefit that I pay to you for any of your other tenants.

If I decide to do this, I will tell you about it on your schedule of payments. The law says that you cannot treat any deductions made from the housing benefit of any of your other tenants as rent arrears.

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You should read this letter carefully and let me know if there is anything wrong.

You must tell me immediately if your tenant moves out. Failure to do so is an offence and you may be responsible for repayment of any overpayment.

If you become aware of any change to your tenant's circumstances that you think may affect their benefit, you must let me know immediately.

Your sincerely



MILLWOOD KANE LIMITED 30 PRESTON HILL KENTON HARROW HA3 9SD

Claim Reference: 334667

Date:

02/03/2020

Telephone: Textphone:

020 7974 5950 020 7974 6866

Dear MILLWOOD KANE LIMITED

Re: MISS G W BERHE FLAT 7 9 LANGTRY ROAD LONDON NW8 0AJ

# **Award of Benefit**

# **Housing Benefit Notification**

The above named tenant has been awarded Housing Benefit which I will pay to you direct. However, if your tenant is overpaid benefit, you may have to pay some money back to the Council. Your tenant is entitled to weekly benefit as follows:

£116.87 per week from 26/01/2020 to 24/02/2020

£132.38 per week from 25/02/2020

# How You Will Be Paid

Benefit will be paid by 4 weekly in arrears into your bank account.

Your tenant's benefit payment of £1,019.52 will be paid on 29/03/2020. This is £1,143.86 for 26/01/2020 to 29/03/2020 less £124.34 which will be used to reduce your overpayment.

The government's Housing Benefit rules allow the Council to claim back overpaid Housing Benefit from the person it was paid to. Also, if you have been overpaid benefit for one of your tenant's, I can make deductions from any Housing Benefit that I pay to you for any of your other tenants. If I decide to do this, I will tell you about it on your schedule of payments. The law says that you cannot treat any deductions made from the Housing Benefit of any of your other tenants as rent arrears.

Please either contact us or one of the advice agencies listed below for advice about Housing Benefit Citizens Advice Bureaux Tel: 0300 330 1157

Housing Options and Advice Service (drop in service)

5 Pancras Square, N1C 4AG, Tel: 020 7974 5801, Fax: 020 7974 8861

# **Further Information**

If you would like more information, or a more detailed explanation of how this decision was made, please phone 020 7974 5950 or write to the address at the top of this letter.

# If you disagree

If you disagree with this decision you can:

Our opening hours are: 9am to 5pm Monday to Friday. Camden

Benefits Service PO Box 784 REDHILL RH19JA e-mail: benefits@camden.gov.uk

www.camden.gov.uk

MILLWOOD KANE LIMITED 30 PRESTON HILL KENTON **HARROW** HA3 9SD

Claim Reference: 334667

Date: Telephone: 04/03/2020

Textphone:

020 7974 5950 020 7974 6866

Dear MILLWOOD KANE LIMITED

Re: MISS G W BERHE FLAT 7 9 LANGTRY ROAD LONDON NW8 0AJ

#### **Housing Benefit Notification**

I have worked out your above named tenant's Housing Benefit again from 06/04/2020 to take account of new year benefit levels.

Your tenant is now entitled to Housing Benefit as follows:

£136.68 per week from 06/04/2020

#### **How You Will Be Paid**

Benefit will be paid by 4 weekly in arrears into your bank account.

The government's Housing Benefit rules allow the Council to claim back overpaid Housing Benefit from the person it was paid to. Also, if you have been overpaid benefit for one of your tenant's, I can make deductions from any Housing Benefit that I pay to you for any of your other tenants.

If I decide to do this, I will tell you about it on your schedule of payments. The law says that you cannot treat any deductions made from the Housing Benefit of any of your other tenants as rent arrears.

This notification may not include changes you have reported to us during March. You may have received a notification letter about these changes prior to receiving this letter.

Please either contact us or one of the advice agencies listed below for advice about Housing Benefit

Citizens Advice Bureaux Tel: 0300 330 1157

Housing Options and Advice Service (drop in service) 5 Pancras Square, N1C 4AG, Tel: 020 7974 5801, Fax: 020 7974 8861

# **Further Information**

If you would like more information, or a more detailed explanation of how this decision was made, please phone 020 7974 5950 or write to the address at the top of this letter.

# If you disagree

If you disagree with this decision you can:

FDMICAMILL20VPRZ/Rec;297/Pg:1



Claim Reference:

334667

MILLWOOD KANE LIMITED 30 PRESTON HILL KENTON HARROW HA3 9SD

Date:

16/04/2020

Telephone:

020 7974 5950

Textphone:

020 7974 6866

Dear MILLWOOD KANE LIMITED

Re: MISS G W BERHE FLAT 7 9 LANGTRY ROAD LONDON NW8 0AJ

# Change of Benefit

#### **Housing Benefit Notification**

I have changed your above named tenant's Housing Benefit. Your tenant is now entitled to Housing Benefit as follows:

£149.68 per week from 06/04/2020

#### How You Will Be Paid

Benefit will be paid by 4 weekly in arrears into your bank account.

Your tenant's benefit payment of £527.02 will be paid on 26/04/2020. This is £581.42 for 30/03/2020 to 26/04/2020 less £54.40 which will be used to reduce your overpayment.

The government's Housing Benefit rules allow the Council to claim back overpaid Housing Benefit from the person it was paid to. Also, if you have been overpaid benefit for one of your tenant's, I can make deductions from any Housing Benefit that I pay to you for any of your other tenants. If I decide to do this, I will tell you about it on your schedule of payments. The law says that you cannot treat any deductions made from the Housing Benefit of any of your other tenants as rent arrears.

Please either contact us or one of the advice agencies listed below for advice about Housing Benefit Citizens Advice Bureaux

Tel: 0300 330 1157

Housing Options and Advice Service (drop in service)

5 Pancras Square, N1C 4AG, Tel: 020 7974 5801, Fax: 020 7974 8861

#### **Further Information**

If you would like more information, or a more detailed explanation of how this decision was made, please phone 020 7974 5950 or write to the address at the top of this letter.

### If you disagree

If you disagree with this decision you can:

· Write to the benefits section and ask for a detailed statement as to how we arrived at the decision shown in this letter.



Claim Reference:

334667

MILLWOOD KANE LIMITED 30 PRESTON HILL KENTON HARROW HA3 9SD

Date:

23/06/2020

Telephone:

020 7974 5950

Textphone:

020 7974 6866

Dear MILLWOOD KANE LIMITED

Re: MISS G W BERHE FLAT 7 9 LANGTRY ROAD LONDON NW8 0AJ

# **Change of Benefit**

## **Housing Benefit Notification**

I have changed your above named tenant's Housing Benefit. Your tenant is now entitled to Housing Benefit as follows:

£163.69 per week from 08/06/2020

#### How You Will Be Paid

Benefit will be paid by 4 weekly in arrears into your bank account.

Your tenants benefit payment of £628.38 will be paid on 19/07/2020.

This is £654.76 for 22/06/2020 to 19/07/2020 plus £28.02 for 08/06/2020 to 21/06/2020. I am reducing this payment by £54.40 to recover overpaid benefit.

£654.76 will then be paid every 4 weeks.

The government's Housing Benefit rules allow the Council to claim back overpaid Housing Benefit from the person it was paid to. Also, if you have been overpaid benefit for one of your tenant's, I can make deductions from any Housing Benefit that I pay to you for any of your other tenants.

If I decide to do this, I will tell you about it on your schedule of payments. The law says that you cannot treat any deductions made from the Housing Benefit of any of your other tenants as rent arrears.

Please either contact us or one of the advice agencies listed below for advice about Housing Benefit Citizens Advice Bureaux

Tel: 0300 330 1157

Housing Options and Advice Service (drop in service)

5 Pancras Square, N1C 4AG, Tel: 020 7974 5801, Fax: 020 7974 8861

#### **Further Information**

If you would like more information, or a more detailed explanation of how this decision was made, please phone 020 7974 5950 or write to the address at the top of this letter.

#### If you disagree

If you disagree with this decision you can:

- Write to the benefits section and ask for a detailed statement as to how we arrived at the decision shown in this letter.
- Write to the benefits section within one month of the date of this letter and ask us to reconsider our decision. We will look at your claim again and write to you.
- Write to the benefits section within one month of the date of this letter making a formal appeal. We will review our decision. If we cannot change the decision in your favour, your appeal will be passed directly to the independent Appeals Service.

Asking for a statement or for us to reconsider our decision does not take away your right to submit a formal appeal.

For more information about your choices please contact the benefits section on 020 7974 5950.

Please note that if the landlord is not an individual, for example a company or agent, the person who signs the request must be properly authorised to act on the landlord's behalf.

# Changes in your tenant's circumstances

You should read this letter carefully and let me know if there is anything wrong.

You must tell me immediately if your tenant moves out. Failure to do so is an offence and you may be responsible for repayment of any overpayment.

If you become aware of any change to your tenant's circumstances that you think may affect their benefit, you must let me know immediately.

Your sincerely



MILLWOOD KANE LIMITED 30 PRESTON HILL KENTON HARROW HA3 9SD

Claim Reference: 334667

Date:

29/07/2020

Telephone: Textphone:

020 7974 5950 020 7974 6866

Dear MILLWOOD KANE LIMITED

Re: MISS G W BERHE FLAT 7 9 LANGTRY ROAD LONDON NW8 0AJ

# Overpayment of Housing Benefit

# **Overpayment of Housing Benefit**

You have been receiving payments of Housing Benefit for MISS G W BERHE.

Because there has been a change in your tenant's circumstances, more benefit was paid than they were entitled to. Details of how the overpayment has been worked out are given below.

Period of the	No of	Weekly Housinç Benefit	-	Overpayment amount	
overpayment 08/06/2020 to 05/07/2020	weeks 4 weeks	Previous Revi £163.69 £65.73	sed Weekly £97.96		
Total overpayment Amount outstanding		£391.84 £391.84			

I have decided that I must ask you to pay back the overpayment from 08/06/2020 to 05/07/2020.

I told you about another overpayment some time ago. £223.00 is still outstanding and is being recovered by reducing your payments. Recovery of the overpayment(s) above will start once recovery of your previous overpayment has finished.

This overpayment will be recovered from ongoing benefit as follows:

Payments will be reduced by £13.75 per week from 20/07/2020, until the overpayment has been cleared.

If this arrangement causes difficulty, please phone the Credit Control team on 020 7974 6959.

Please either contact us or one of the advice agencies listed below for advice about Housing Benefit Citizens Advice Bureaux

Tel: 0300 330 1157

Housing Options and Advice Service (drop in service)

5 Pancras Square, N1C 4AG, Tel: 020 7974 5801, Fax: 020 7974 8861



MILLWOOD KANE LIMITED 30 PRESTON HILL KENTON HARROW HA3 9SD

Claim Reference: 334667

Date:

29/07/2020

Telephone: Textphone: 020 7974 5950 020 7974 6866

Dear MILLWOOD KANE LIMITED

Re: MISS G W BERHE FLAT 7 9 LANGTRY ROAD LONDON NW8 0AJ

# **Change of Benefit**

# Housing Benefit Notification

I have changed your above named tenant's Housing Benefit. Your tenant is now entitled to Housing Benefit as follows:

£65.73 per week from 08/06/2020 to 05/07/2020

£180.57 per week from 06/07/2020

# How You Will Be Paid

Benefit will be paid by 4 weekly in arrears into your bank account.

Your tenants benefit payment of £701.04 will be paid on 16/08/2020.

This is £722.28 for 20/07/2020 to 16/08/2020 plus £33.76 for 06/07/2020 to 19/07/2020. I am reducing this payment by £55.00 to recover overpaid benefit.

£722.28 will then be paid every 4 weeks.

The government's Housing Benefit rules allow the Council to claim back overpaid Housing Benefit from the person it was paid to. Also, if you have been overpaid benefit for one of your tenant's, I can make deductions from any Housing Benefit that I pay to you for any of your other tenants. If I decide to do this, I will tell you about it on your schedule of payments. The law says that you cannot treat any deductions made from the Housing Benefit of any of your other tenants as rent arrears.

Please either contact us or one of the advice agencies listed below for advice about Housing Benefit Citizens Advice Bureaux

Tel: 0300 330 1157

Housing Options and Advice Service (drop in service)

5 Pancras Square, N1C 4AG, Tel: 020 7974 5801, Fax: 020 7974 8861

#### **Further Information**

If you would like more information, or a more detailed explanation of how this decision was made, please phone 020 7974 5950 or write to the address at the top of this letter.

Our opening hours are: 9am to 5pm Monday to Friday.



Benefits Service
PO Box 784
REDHILL
RH1 9JA
e-mail: benefits@camden.gov.uk
www.camden.gov.uk

MILLWOOD KANE LIMITED 30 PRESTON HILL KENTON HARROW HA3 9SD

Schedule Date:

12/08/2020

Payment Produced:
Payee Reference:

31/07/20 1253873

Batch Number:

40401

Cheque Number:

BT0005

Dear MILLWOOD KANE LIMITED

£33.76 has been credited to your bank account. Details are on the following pages.

## Changes in your tenant's circumstances

You should read this letter carefully and let me know if there is anything wrong.

You must tell me immediately if your tenant moves out. Failure to do so is an offence and you may be responsible for repayment of any overpayment.

If you become aware of any change to your tenant's circumstances that you think may affect their benefit, you must let me know immediately.

Your sincerely

Benefits Service

£33.76

Rent Ref

FLAT 7, 9 LANGTRY ROAD, NW8 0AJ

Claim 334667 MISS G W BERHE

Claim Reference:

334667

MILLWOOD KANE LIMITED 30 PRESTON HILL KENTON HARROW HA3 9SD

Date:

07/09/2020

Telephone: Textphone:

020 7974 5950 020 7974 6866

Dear MILLWOOD KANE LIMITED

Re: MISS G W BERHE FLAT 7 9 LANGTRY ROAD LONDON NW8 0AJ

### **Cancellation of Housing Benefit**

The claim for your tenant, MISS G W BERHE, has been cancelled from 29/08/2020. No payments will be made after that date.

If, as a result of this change, your tenant has been overpaid benefit, I will write to you again to notify you of any recovery action that may be taken.

### Changes in your tenant's circumstances

You should read this letter carefully and let me know if there is anything wrong.

You must tell me immediately if your tenant moves out. Failure to do so is an offence and you may be responsible for repayment of any overpayment.

If you become aware of any change to your tenant's circumstances that you think may affect their benefit, you must let me know immediately.

Your sincerely



MILLWOOD KANE LIMITED 30 PRESTON HILL KENTON HARROW HA3 9SD

Claim Reference:

334667

Date:

07/09/2020

Telephone: Textphone:

020 7974 5950 020 7974 6866

Dear MILLWOOD KANE LIMITED

Re: MISS G W BERHE FLAT 7 9 LANGTRY ROAD LONDON NW8 0AJ

### **Award of Benefit**

# **Housing Benefit Notification**

The above named tenant has been awarded Housing Benefit which I will pay to you direct. However, if your tenant is overpaid benefit, you may have to pay some money back to the Council. Your tenant is entitled to weekly benefit as follows:

£280.00 per week from 29/08/2020 to 11/09/2020

#### How You Will Be Paid

Benefit will be paid by 4 weekly in arrears into your bank account.

Your tenant's benefit payment of £818.48 will be paid on 13/09/2020. This is £869.55 for 17/08/2020 to 11/09/2020 less £51.07 which will be used to reduce your overpayment.

The government's Housing Benefit rules allow the Council to claim back overpaid Housing Benefit from the person it was paid to. Also, if you have been overpaid benefit for one of your tenant's, I can make deductions from any Housing Benefit that I pay to you for any of your other tenants. If I decide to do this, I will tell you about it on your schedule of payments. The law says that you cannot treat any deductions made from the Housing Benefit of any of your other tenants as rent arrears.

Please either contact us or one of the advice agencies listed below for advice about Housing Benefit Citizens Advice Bureaux

Tel: 0300 330 1157

Housing Options and Advice Service (drop in service)

5 Pancras Square, N1C 4AG, Tel: 020 7974 5801, Fax: 020 7974 8861

#### **Further Information**

If you would like more information, or a more detailed explanation of how this decision was made, please phone 020 7974 5950 or write to the address at the top of this letter.

#### If you disagree

If you disagree with this decision you can:

- Write to the benefits section and ask for a detailed statement as to how we arrived at the decision shown in this letter.
- Write to the benefits section within one month of the date of this letter and ask us to reconsider our decision. We will look at your claim again and write to you.
- Write to the benefits section within one month of the date of this letter making a formal appeal. We will review our decision. If we cannot change the decision in your favour, your appeal will be passed directly to the independent Appeals Service.

Asking for a statement or for us to reconsider our decision does not take away your right to submit a formal appeal.

For more information about your choices please contact the benefits section on 020 7974 5950.

Please note that if the landlord is not an individual, for example a company or agent, the person who signs the request must be properly authorised to act on the landlord's behalf.

#### Changes in your tenant's circumstances

You should read this letter carefully and let me know if there is anything wrong.

You must tell me immediately if your tenant moves out. Failure to do so is an offence and you may be responsible for repayment of any overpayment.

If you become aware of any change to your tenant's circumstances that you think may affect their benefit, you must let me know immediately.

#### **Important Notice**

Repayments of overpaid benefit

Although we know that the vast majority of our customers are honest and law-abiding citizens, the Council reserves the right to accept repayments of overpaid benefit "without prejudice" to any action, including criminal proceedings, that the Council may decide to take in appropriate cases

Payment direct to a landlord

Please note that if benefit is paid directly to a landlord we have the power to offset any money due to the landlord against any overpayment owed by that landlord. We can do this even if the overpayment is in respect of another tenant. In these cases, the tenant's rent liability will have been discharged to the full value of the Housing Benefit entitlement. It is a breach of the relevant Act to seek to recover these monies from the tenant.

Your sincerely

# Terpsi Adamou

From:

Sent:	14 September 2020 15:27
To:	Terpsi Adamou
Subject:	Re: HB rent payments
Hi Trepsi,	
Hope this email finds	you well.
	b and I registered to universal Credit. The rent will be paid by Universal Credit around 5th or 6th eanwhile, Camden Housing Benefit will pay you two weeks rent for the transactional period.
If you have any quest	tions please contact me on: 07710550376.
Kind Regards	
Ghenet	
On Mon, Sep 14, 202	0 at 11:41 AM Terpsi Adamou < <a href="mailto:terpsi@millwoodkane.com">terpsi@millwoodkane.com</a> > wrote:
Dear Ms Ghenet,	
Hope you are well.	
Today we received a	a letter from Camden Council Housing advising us that Housing Benefit has been cancelled.
Please let us know it making rent paymer	f you will be paying all the rent directly to us or are you now with Universal credit, will they be nts to us?
Kind regards,	
Terpsi	

Ghenet Woldu <ghenetwoldu86@gmail.com>