

## Job Profile

**Job Title: Senior Education & Enforcement officer**

**Job Grade: L4 Z1**

### **About Camden**

'Camden is building somewhere everyone can thrive, by making our borough the best place to live, work, study and visit. Because, we're not just home to UK's fast-growing economy. We're home to the most important conversations happening today. And we're making radical social change a reality, so that nobody gets left behind. Here's where you can help decide a better future for us all.

### **About the role**

The Senior Education & Enforcement Officer role helps to deliver a customer focused Education & Enforcement programme. The majority of the role is street based and requires the post-holders to carry out Education and Enforcement actions in relation to Environmental crimes to achieve compliance and behaviour change. They will also be required to manage their own casework through to prosecution and provide high quality and expert advice/guidance to Councillors, community groups, residents, businesses visitors to meet our priorities relating to recycling, commercial waste and environmental quality.

The role requires an action/outcome centred approach, experience and the ability to make decisions and be flexible, adaptable as well as thrive in an atmosphere of change and organisational challenges. You must also have the personal commitment to continuous improvement by being proactive and innovative and actively participate and promote a positive team ethos.

The role also requires a commitment to working over 7 days a week including weekends and evenings.

### **About you**

- Drive compliance on Enviro crime by participating in, and using innovation to drive Education & Enforcement projects using intelligence to help change behaviour, raise awareness to increase compliance through robust enforcement through to prosecutions.
- Minimise recycling contamination and drive up recycling participation by participating and using innovation to drive Education & Enforcement projects to help increase participation, compliance and lower contamination by working closely with partners.

- Develop strong external partnerships with our external partners, in order to deliver our objectives and common targets/goals together by gaining trust and support.

### **Skills and experience**

- Contract management experience.
- Environmental Crime enforcement knowledge
- Project management experience.
- The ability to cope with deadlines, conflicting demands and unexpected problems and high levels of work related pressure.
- Knowledge of relevant legislation for the role i.e. Environmental Protection Act 1990, Anti-Social behaviour Crime and Policing Act 2014.
- Excellent negotiation and conciliation skills based on practical experiences and the ability to inspire trust and confidence in a client-centred environment.
- Excellent interpersonal and communication skills.
- Experience of working with multiple stakeholders to ensure complete satisfaction.

### **Over to you**

We're ready to welcome your ideas, your views, and your rebellious spirit. Help us redefine how we're supporting people, and we'll redefine what a career can be. If that sounds good to you, we'd love to talk

### **Is this role Politically Restricted?**

Some posts at Camden are politically restricted, which means individuals holding these posts cannot have active political role. For a list of all politically restricted roles at Camden [click here](#).

### **Diversity & Inclusion**

At Camden, we value and celebrate difference and encourage diversity in all respects. Our diverse workforce ensures we represent our communities to the best of our ability and enables us to make better decisions. Because of this, we particularly welcome applications from Black, Asian and Ethnic Marginalised groups, those who identify as LGBT+, neurodiverse and disabled people. For further information on our commitment to Diversity and Inclusion please go to .....

### **Agile working**

At Camden we view work as an activity, not a place. We focus on performance, not presenteeism. We create trusting relationships, we embrace innovation rather than bureaucracy and we value people. Collaboration is the Camden way, silo working isn't.

At Camden we are proud to be one of Hire Me My Way's inaugural campaign supporters. Hire Me My Way is a national campaign led by Timewise, designed to increase the volume of good quality jobs that can be worked flexibly in the UK ([www.HireMeMyWay.org.uk](http://www.HireMeMyWay.org.uk)). Hire Me My Way aims to treble the number of available good quality flexible jobs to 1 million by 2020.

### **Asking for Adjustments**

Camden is committed to making our recruitment practices barrier-free and as accessible as possible for everyone. This includes making adjustments or changes for disabled people, neurodiverse people or people with long-term health conditions. If you would like us to do anything differently during the application, interview or assessment process, including providing information in an alternative format, please contact us on 020 7974 6655, at [resourcing@camden.gov.uk](mailto:resourcing@camden.gov.uk) or post to 5 Pancras Square, London, N1C 4AG,