



Ruby GmbH – Seidlstraße 5 – 80335 München

Charlotte Meynell
Senior Planning Officer
London Borough of Camden
5 Pancras Square
London
N1C 4AG

18 VINE HILL & 15 -29 EYRE STREET HILL, LONDON EC1R 5DZ
PERMISSION REF. 2018/6016/P
MANAGEMENT STRATEGY - WHEELCHAIR USERS ENTRANCE & CHECK-IN

Dear Charlotte,

We, Ruby Hospitality UK Limited, confirm that we will include the following statement regarding our guest arrival and check-in process in our Operation and Management Strategy for our Ruby Stella Hotel, 15-28 Eyre Steet Hill:

The hotel will have trained staff in attendance in the entrance & reception area at all times. The staff are in attendance to assist all patrons when entering the hotel, particularly those in wheelchairs, where seating & tables are provided adjacent to the entrance & check-in desk for the staff to greet them.

As with the reception, the bar area will have trained staff in attendance at all times. Table service is available to all patrons, particularly for those in wheelchairs. A variety of seats are provided throughout the bar area, with sufficient adjacent transfer space.

Yours sincerely,

Sascha Krause, Group Manager Openings

HK, 30/06/23

A large black rectangular redaction box covering the signature of Sascha Krause.

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