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PRIVATE AND CONFIDENTIAL

FLAT 2 267 EVERSHOLT STREET LONDON NW1 1BA



Barclays Bank UK PLC Leicester LE87 2BB

Tel: 0345 605 2345\*

Open 24 hours

06 November 2022



Your loan repayment instalments are being amended.

We have calculated that your repayment instalments will become

payable Monthly.

We will amend the amount of your Direct Debit, so you don't need to do anything. The new repayment amount will be effective from your repayment date 20 November 2022.

If you'd like any more information or like to discuss this change, please call your Business Relationship Manager or Telephone Banking on the above number.

This letter should be read in conjunction with your loan documentation.

Yours sincerely,

Your Barclays Team

You can get this in Braille, large print or audio by contacting any Barclays branch to advise us of your requirements.

requirements.

\*Calls to 0800 numbers are free from UK land lines and personal mobiles, otherwise call charges may apply. Please check with your service provider To maintain a quality service we may monitor or record phone calls.

Barclays Bank UK PLC is authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority (Financial Services Register No. 759676). Barclays Bank UK PLC adheres to the Standards of Lending Practice which is monitored and enforced by the Lending Standards Board. Further details can be found at www.lendingstandardsboard.org.uk. Barclays Bank UK PLC is a member of the British Bankers' Association. Barclays Bank UK PLC Registered in England. Registered no. 9740322. Registered Office: 1 Churchill Place, London E14 5HP.

## The Direct Debit Guarantee

This Guarantee is offered by all Banks and Building Societies that accept instructions to pay Direct Debits. If there are any changes to the amount, date or frequency of your Direct Debit Barclays Bank UK will notify you 3 working days in advance of your account being debited, or as otherwise agreed. If you request Barclays Bank UK to collect a payment, confirmation of the amount and date will be given to you at the time of the request.

If an error is made in the payment of your Direct Debit, by Barclays Bank UK or your Bank or Building Society you are entitled to a full and immediate refund of the amount paid from your Bank or Building Society. If you receive a refund you are not entitled to, you must pay it back when Barclays Bank UK asks you to. You can cancel a Direct Debit at any time by simply contacting your Bank or Building Society. Written confirmation may be required. Please also notify us.