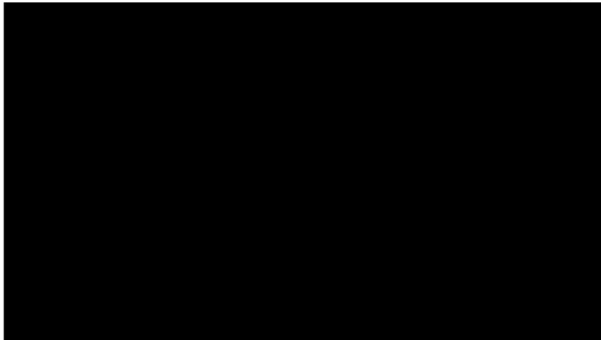


FLAT 10 267 EVERSOLT STREET
LONDON
NW1 1BA

Summary 11 October 2018



How to contact us

Call Freephone 0800 368 7155 from within the UK.
Call (from outside the UK) +44 800 368 7155
Monday to Sunday 8am to 6:30pm

Period: from 16 September 2018 to 11 October 2018

Account Activity	
Date	Description
17/09/18	APPLEKIOSKS

Summary of Balances - Retail Purchases

BALANCE	Annual Interest Rate	Interest Included Above	Purchase Amount	Outstanding Balance
Purchases	21.9%	£0.00		£0.00

Summary of Balances - Promotional Purchases

BALANCE	Annual Interest Rate	Interest Included Above	Purchase Amount	Amount Due	Outstanding Balance	Expiry Date
0% p.a Purchase Promotion	0.0%	£0.00	£169.00	£0.00	£169.00	19/01/19

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Monday to Sunday 8am - 6.30pm
Fax: 020 8080 6518

If you have a visual impairment, we can provide statements in large print, Braille or on audio cassette. Please call us to let us know your preferences.

Complaint Resolution

We hope you will never have cause to complain, but if you have a problem with your agreement or the service, please try to resolve it with us first. If you are not happy with the way in which we handled your complaint or the result you may be able to complain to the Financial Ombudsman Service. We can provide details of how to contact the Ombudsman.

Need help?

Log in at [paypal.com/uk](https://www.paypal.com/uk) and visit the help centre.

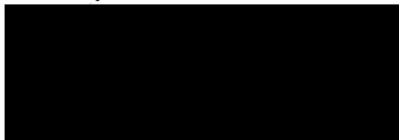
Changed your information?

If you have recently moved or changed your personal details, we need to know as soon as possible so we can contact you if we have any concerns. Until we can contact you, we may temporarily freeze your account to prevent any suspected fraudulent activity. Go to [paypal.com/uk](https://www.paypal.com/uk) and log in to your account to update your details.

Allocation of Payments

When we receive a payment which isn't for the total current balance, we will apply your payment to any monthly instalments due on instalment plans first and then in the order as specified in your Credit Agreement with us.

Summary of Default Fees



Making Payments - choose your way to pay

Single Payment: You can make a single payment at any time either online or by phone.

Online: Go to [paypal.com/uk](https://www.paypal.com/uk) and log in to your account to make a payment from your PayPal balance, or a bank account or debit card linked to your PayPal account.

Phone: You can pay using a debit card by calling us on 0800 368 7155

You can set up a Direct Debit to be paid monthly from a bank account you've linked to your PayPal account. To set this up, log into your account at [paypal.com/uk](https://www.paypal.com/uk) and follow the instructions on the Make a Payment page. Payments will be taken on your due date.

Your payments must reach us on or before the due date shown on your statement. Provided you make a payment before midnight, it will reflect on your account the same day.

Managing Your Money

If you are finding it difficult to make any payment, please call PayPal Customer Service and we will do our best to help you. The organisations below should also be able to answer your questions and suggest suitable courses of action:

Citizens Advice:

- England and Wales www.citizensadvice.org.uk
- Northern Ireland (Advice NI) www.adviceni.net
- Scotland (Citizens Advice Scotland) www.cas.org.uk

Or try the following:

Payplan: call 0800 917 7823 or visit www.payplan.com

StepChange Debt Charity: call 0800 138 1111 or visit www.stepchange.org

National Debtline: call 0808 808 4000 or visit www.nationaldebtline.co.uk

Other help organisations may charge a fee for advice, so do check before you approach them.

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Deemed authorised and regulated by the Financial Conduct Authority. The nature and extent of consumer protections may differ from those for firms based in the UK. Details of the Temporary Permissions Regime, which allows EEA-based firms to operate in the UK for a limited period while seeking full authorisation, are available on the Financial Conduct Authority's website.


FLAT 10 267 EVERSOLT STREET
LONDON
NW1 1BA

Your TV Licence allows television receivers to be installed and used at the premises specified and at the other places detailed, subject to the terms and conditions stated.

The licence is issued by TV Licensing on behalf of the BBC under The Communications Act 2003.

Terms and conditions of the TV Licence

About your TV Licence.

This licence lets you use and install TV receiving equipment at the licensed place. You are covered to:

- a) watch and record programmes as they're being shown on TV or live on an online TV service, including programmes streamed over the internet and satellite programmes from outside the UK, and
- b) watch or download BBC programmes on demand, including catch up TV, on BBC iPlayer.

This can be on any device, including TVs, desktop computers, laptops, mobile phones, tablets, games consoles, digital boxes, DVD, Blu-ray and VHS recorders, or anything else.

You and anyone who normally lives here with you can:

- Use and install TV receiving equipment here at the licensed place.
- Use and install TV receiving equipment in vehicles, boats and caravans (except non-touring caravans when someone is watching or recording TV at the licensed place).
- Use TV receiving equipment anywhere on any device powered solely by its own internal batteries.

You and anyone who normally works here with you can:

- Use and install TV receiving equipment here at the licensed place.
- Use and install TV receiving equipment in vehicles, boats or caravans used for business purposes.

This licence does not cover areas occupied solely by tenants, lodgers or paying guests.

The licence might also not cover areas that are self-contained, areas covered by separate legal arrangements or areas of business premises used for a different purpose. Please contact us to find out more.

Other conditions.

We can cancel or change your licence. If we cancel it, we will let you know. If we change the licence conditions, we will publish a general notice on the BBC website and, if we consider it appropriate, in other national media. Our Officers may visit to check our records and inspect your TV receiving equipment. You don't have to let them in. Your TV receiving equipment must not cause unreasonable interference to radio or TV reception.

Even if you have a black and white TV, you need a colour licence to record programmes. This is because DVD, VHS and digital box recorders record in colour. A black and white licence is only valid if you use a digital box that can't record TV programmes.



[Redacted]
267 Eversholt Street
LONDON
NW1 1BA



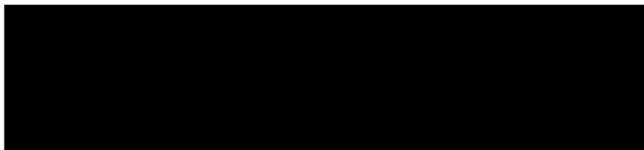
Your new bill and payment plan.



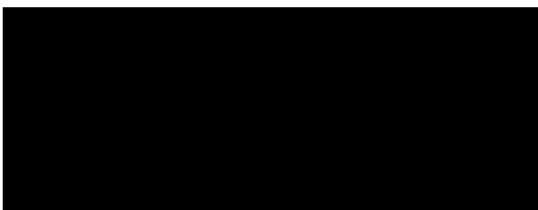
For the supply of water and wastewater services to:
Flat 10, 267 Eversholt Street, LONDON, NW1 1BA from
01 April 2018 to 31 March 2019.

Question about your bill?
thameswater.co.uk/billhelp
Want paperless bills?
thameswater.co.uk/register
Struggling to pay?
thameswater.co.uk/helpaying

Your payment arrangements have been changed



Your Direct Debit details



If your bank details have changed or you wish to change your Direct Debit details
visit thameswater.co.uk/direct

COVER DETAILS

FEATURES OF MY 24/7 APP

MAKE A CLAIM

COVER SCHEDULE

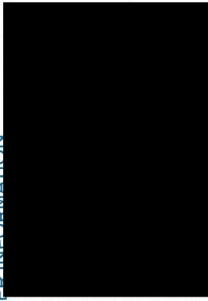
PAYMENT PLAN

CERTIFICATE OF COVER

COVER HOLDER

[Redacted]
Flat ID
Address 267 Eversholt Street
London,
NW1 1BA

COVER INFORMATION



Claim Limits Refer to terms and conditions

PERIOD OF COVER

Cover Start 27/01/2018

SCHEDULE OF COVER

All Home Emergency (Plumbing & Drainage, Electrics, Home Security and Pest Control)

Important

- * We only offer products from 24/7 Home Assist Ltd
- * You will not receive advice or a recommendation from us
- * We have provided you with product information enabling you to make your choice about how to proceed

Please note that it is in your interest to advise us immediately of any personal changes or amendments in the cover we have arranged for you. If you fail to do this, your cover may not protect you in the event of a claim.

A breach of any terms and conditions will be viewed as a serious matter by us and could jeopardise the continuance of cover or the acceptance of a claim. Please take time to familiarise yourself with all the terms and conditions.

In order to validate your Service Contract, please ensure you complete the eligibility questions on <https://247homeassist.co.uk> and click My Account. Failure to do so can invalidate any future claims.



Occ The Occupier
Flat 10
 267 Eversholt Street
 London
 NW1 1BA

267790486790226 E 375400



Contact us if you have any questions about your summary
 Online: npower.com
 From landlines: 0800 073 3000
 From mobiles: 0330 100 3000
 We're open Mon-Fri 8am-8pm / Sat 8am-6pm

Summary Date: 12 February 2019

Energy supplied at
 Flat 10, 267 Eversholt Street, London, NW1 1BA

Dear Customer

Your annual electricity summary

12 February 2018 to 11 February 2019

This is important information about the electricity you use and your tariff. Having an annual summary can make it easier for you to manage the cost of energy in your home.

You can use this information to compare your current tariff with others that are available, either from us or from other suppliers. Switching tariffs could mean different terms and conditions. It's a good idea to keep this summary safe for your records.

Remember – it might be worth thinking about switching your tariff or supplier.

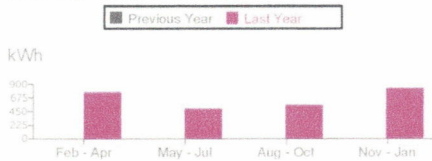
1/2

1 > Your electricity usage summary



How you compare

Your quarterly use throughout the year (including estimated readings)



Your personal projection for the next 12 months

Standard SC Electricity ROB - Electricity

£549.91

2 > Could you pay less?

Our cheapest similar tariff

Standard SC Electricity DD - Electricity

Save an estimated
 £38.68
 a year

Our cheapest overall tariff

Price Fix April 2020 Elec DD - Electricity

Save an estimated
 £41.73
 a year

For more information on your current tariff see overleaf.

To find out more about your options visit npower.com/cheapesttariff or call us on the number above and have your meter readings available.

Switching tariffs could mean a significant change to your terms and conditions and some tariffs have eligibility criteria. For example, you may need to change your payment method or manage your account online.

Some tariffs are available for a limited time only, therefore subject to change.