

Online Copy



[REDACTED]
FLAT 10 267 EVERSOLT STREET
LONDON
NW1 1BA

123 Mini Current Account

☎ Telephone Banking, enquiries or lost or stolen cards 0800 9 123 123, open 24 hours a day 7 days a week.

To help us maintain and improve our customer service we may monitor or record your calls.

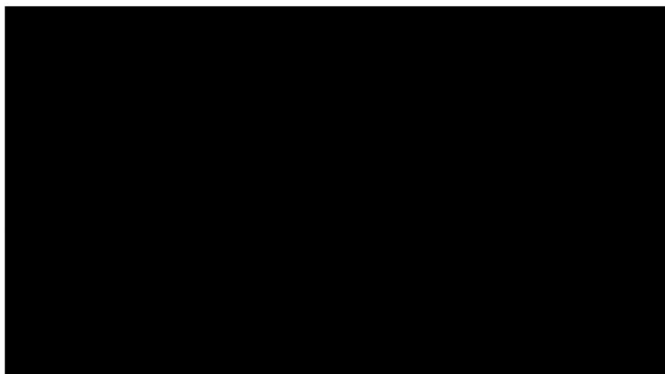
For the hard of hearing and/or speech impaired, Text Relay service available 18001 0800 9 123 123

🌐 Online Banking service and information available at www.santander.co.uk

✉ Santander, 9 Nelson Street, Bradford, West Yorkshire, BD1 5AN.



Your account summary for 18th Oct 2016 to 16th Nov 2017



News and information

Current account alerts

By 2 February 2018, we will be automatically registering current accounts to receive text message or email alerts about unarranged overdrafts fees. This is to help you prevent or minimise fees. These, and other alerts, can be turned on or off easily via Online Banking, over the phone or in your local branch.

Protect yourself against fraud and scams

It's very important to keep your banking details private and secure. To find out more visit santander.co.uk/uk/help-support/security-centre

1. **Never** share a Santander One Time Passcode (OTP) with another person, not even a Santander employee.
2. **Never** download software onto your computer or other devices following or during a cold call.
3. **Never** enter your online banking details after clicking on a link in an email or message.

If you're ever asked to do any of these, refuse and contact us immediately.

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FLAT 10 267 EVERSOLT STREET
LONDON
NW1 1BA

Your TV Licence allows television receivers to be installed and used at the premises specified and at the other places detailed, subject to the terms and conditions stated.

The licence is issued by TV Licensing on behalf of the BBC under The Communications Act 2003.

Terms and conditions of the TV Licence

About your TV Licence.

This licence lets you use and install TV receiving equipment at the licensed place. You are covered to:

- a) watch and record programmes as they're being shown on TV or live on an online TV service, including programmes streamed over the internet and satellite programmes from outside the UK, and
- b) watch or download BBC programmes on demand, including catch up TV, on BBC iPlayer.

This can be on any device, including TVs, desktop computers, laptops, mobile phones, tablets, games consoles, digital boxes, DVD, Blu-ray and VHS recorders, or anything else.

You and anyone who normally lives here with you can:

- Use and install TV receiving equipment here at the licensed place.
- Use and install TV receiving equipment in vehicles, boats and caravans (except non-touring caravans when someone is watching or recording TV at the licensed place).
- Use TV receiving equipment anywhere on any device powered solely by its own internal batteries.

You and anyone who normally works here with you can:

- Use and install TV receiving equipment here at the licensed place.
- Use and install TV receiving equipment in vehicles, boats or caravans used for business purposes.

This licence does not cover areas occupied solely by tenants, lodgers or paying guests.

The licence might also not cover areas that are self-contained, areas covered by separate legal arrangements or areas of business premises used for a different purpose. Please contact us to find out more.

Other conditions.

We can cancel or change your licence. If we cancel it, we will let you know. If we change the licence conditions, we will publish a general notice on the BBC website and, if we consider it appropriate, in other national media. Our Officers may visit to check our records and inspect your TV receiving equipment. You don't have to let them in. Your TV receiving equipment must not cause unreasonable interference to radio or TV reception.

Even if you have a black and white TV, you need a colour licence to record programmes. This is because DVD, VHS and digital box recorders record in colour. A black and white licence is only valid if you use a digital box that can't record TV programmes.



[Redacted]
267 Eversholt Street
LONDON
NW1 1BA



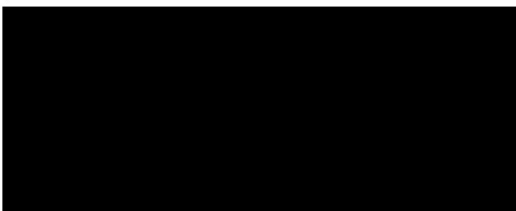
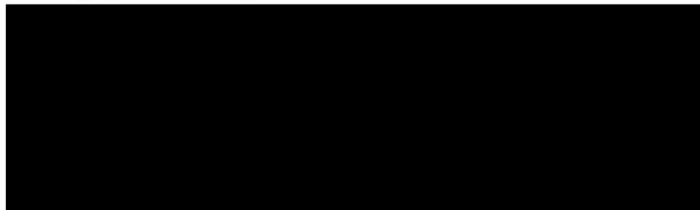
Your new bill and payment plan.



For the supply of water and wastewater services to:
Flat 10, 267 Eversholt Street, LONDON, NW1 1BA from
01 April 2017 to 31 March 2018.

Question about your bill?
thameswater.co.uk/billhelp
Want paperless bills?
thameswater.co.uk/register
Struggling to pay?
thameswater.co.uk/helpaying

Your payment arrangements have been changed



If your bank details have changed or you wish to change your Direct Debit details
visit thameswater.co.uk/direct

COVER DETAILS

FEATURES OF MY 24/7 APP

MAKE A CLAIM

COVER SCHEDULE

PAYMENT PLAN

CERTIFICATE OF COVER

COVER HOLDER

Flat 10
Address 267 Eversholt Street
London,
NW1 1BA

COVER INFORMATION

Claim Limits Refer to terms and conditions

PERIOD OF COVER

Cover Start 27/01/2017

SCHEDULE OF COVER

All Home Emergency (Plumbing & Drainage, Electrics, Home Security and Pest Control)

Important

* We only offer products from 24/7 Home Assist Ltd

* You will not receive advice or a recommendation from us

* We have provided you with product information enabling you to make your choice about how to proceed

Please note that it is in your interest to advise us immediately of any personal changes or amendments in the cover we have arranged for you. If you fail to do this, your cover may not protect you in the event of a claim.

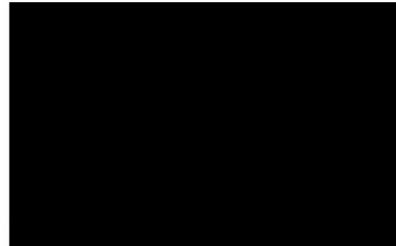
A breach of any terms and conditions will be viewed as a serious matter by us and could jeopardise the continuance of cover or the acceptance of a claim. Please take time to familiarise yourself with all the terms and conditions.

In order to validate your Service Contract, please ensure you complete the eligibility questions on <https://247homeassist.co.uk> and click My Account. Failure to do so can invalidate any future claims.

25 February 2017
This is not a tax invoice



S M J Groups
Flat 10
267 Eversholt Street
London
NW1 1BA



Your electricity statement

For 31 December 2016 to 25 February 2017

Latest meter reading

Electricity	25 February 2017	Our reading	24001
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Understand your npower statement

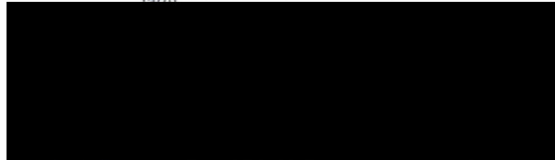
For a better understanding of your npower statement go to npower.com/bill

Could you pay less?

It's easy to switch to the best tariff online. Just go to npower.com/cheapesttariff to find out how.

Remember - it might be worth thinking about switching your tariff or supplier. Below are the cheapest tariffs we have available for you today and you can find details of your current tariff in "Your energy charges and tariff information" section. Your personal projection is calculated based on your estimated usage for the next 12 months and your tariff prices. VAT and any announced price changes are included, Warm Home Discounts are excluded. If your tariff has an end date, then our standard prices are used after that.

Personal Projection	The cheapest option similar to your current tariff	The cheapest option from all of our tariffs
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npower is now part of the E.ON group of companies. E.ON provide energy solutions in the UK and may be able to provide a cheaper energy tariff for you. You can check out if they have cheaper tariffs available by visiting eonenergy.com/compare or calling 0333 202 4729. Exit fees may apply. Switching tariffs could mean a significant change to your terms and conditions and some tariffs have eligibility criteria. For example, you may need to change your payment method or manage your account online. Some tariffs are available for a limited time only.

Compare tariffs and access your personal energy information and usage, by scanning this QR code with your smartphone.

