

## **Evolve Case Manager Job Profile**

**Job Title: Evolve Case Manager (Reducing Youth Violence and Exploitation Service)**

**Job Grade: Level 3 Zone 2**

**Salary Range: £36,984 - £42,526**

### **About Camden**

Camden is listening to everyone, including you. We're giving a platform to people inside and outside our community. Because, we're not just home to the UK's fast-growing economy. We're home to the most important conversations happening today. And we're making radical social change a reality, so that nobody gets left behind. Here's where you can help decide a better future for us all. The Reducing Youth Violence and Exploitation Service is part of the Camden Integrated Youth Support Service within the Early Intervention and Prevention Directorate. The Reducing Youth Violence and Exploitation Service is committed to supporting young people's successful transition into adulthood.

### **About the role**

The Evolve Team sit within the Reducing Violence and Exploitation Service, with their main aim being to engage and provide targeted interventions and support to young people aged 17.5-25 who are entrenched in, affected by or are at risk of becoming involved in youth violence, gangs and exploitation. Case Managers undertake accurate assessments using a range of assessment tools with regards to ensuring that appropriate planning and adequate support, assistance and provisions are put in place for each young person. They work in a range of settings in both the community and custody and maintain a clear focus on the prevention of young people's participation in gang activity, violence and other group offending. The Evolve team works in a creative, dynamic and young person led manner, not bound by time constraints. The team keep cases open for as long as the young person feels support is necessary and tailor interventions to the individual's needs. In addition, the case manager will provide information and advice to professionals and key stakeholders about the resources and services available to young people and young adults in Camden in relation to youth violence, gang disruption and prevention and associated issues such as substance misuse, mental health and contextual safeguarding risks.

The successful candidate will have;

- A wide range of experience of working with young people and adults involved in gangs, youth violence and exploitation
- Demonstrable experience of managing risk and vulnerability in the community as well as custody
- Experience of undertaking needs assessments and developing a holistic package of support based on identified needs

## **About you**

- A relevant professional qualification (or at least to NVQ level 3 and experience in a fieldwork setting) or substantial experience working with vulnerable young people and young adults in this or a related field
- Knowledge and understanding of criminal justice legislation and guidance with a specific reference to young people and young adults
- Knowledge of the risk factors for young people / young adults associated to negative outcomes together with an awareness of the challenges linked to transition arrangements in relation to youth violence and exploitation.
- Has a good knowledge and understanding of how vulnerability, grooming and exploitation starts and escalates
- Understanding of the issues that impact on the lives of young people, particularly vulnerable and disadvantaged groups, and have a good knowledge of the risk and protective factors that impact on crime, anti-social behaviour and drug misuse
- An ability to plan, review and evaluate interventions that respond to risk factors
- Ability to form positive relationships with challenging young people and their families
- Ability to communicate in a way which meets the needs of diverse audiences and advocates for service users when appropriate
- Proven ability in establishing effective working relationships and partnerships within a multi-agency environment and ability to communicate effectively with difference audiences, verbally and in writing and an ability to write clear and concise reports to fixed timescales.
- Experience of direct work with high risk young people/ adults, their families in a formal and informal networks i.e. one to one, group work and outreach

## **Work Environment:**

- The post holder would be based primarily in Camden offices however due to the nature of the work would be expected to be based in a number of locations to best serve the needs of young people including in the community and custody.
- The post holder will manage a case load of young people and young adults who may have concurrent mental health, social and criminal justice concerns.
- Home visiting is a requirement of working with young people/ adults and their families. The public contact element this role involves regularly coming into contact with people, some of whom may at times display challenging behaviour
- There is a requirement to be able to work flexibly and outside normal office hours when required and be flexible and adaptable to ensure consistent provision of service.

## **People Management Responsibilities:**

There are no people management responsibilities within this role.

## **Relationships:**

This role sits within Reducing Violence and Exploitation Service and requires the post holder to work closely with a number of key partnership agencies both internal and externally. These include but are not limited to; Youth Justice Services, Police, Social Services, ETE

Providers, Housing, CAMHS, Probation and Voluntary Sector Organisations.

### **Over to you**

We're ready to welcome your ideas, your views, and your rebellious spirit. Help us redefine how we're supporting people, and we'll redefine what a career can be. If that sounds good to you, we'd love to talk

### **Is this role Politically Restricted?**

Some posts at Camden are politically restricted, which means individuals holding these posts cannot have active political role. For a list of all politically restricted roles at Camden [click here](#).

### **Diversity & Inclusion**

We want Camden Council to be a great place to work and to ensure that our communities are represented across our workforce. A vital part of this is ensuring we are a truly inclusive organisation that encourages diversity in all respects, including diversity of thinking. We particularly welcome applications from Black, Asian and those of Other Ethnicities, LGBT+, disabled and neurodiverse communities to make a real difference to our residents so that equalities and justice remains at the heart of everything we do. Click [Diversity and Inclusion](#) for more information on our commitment.

### **Agile working**

At Camden we view work as an activity, not a place. We focus on performance, not presenteeism. We create trusting relationships, we embrace innovation rather than bureaucracy and we value people. Collaboration is the Camden way, silo working isn't.

At Camden we are proud to be one of Hire Me My Way's inaugural campaign supporters. Hire Me My Way is a national campaign led by Timewise, designed to increase the volume of good quality jobs that can be worked flexibly in the UK ([www.HireMeMyWay.org.uk](http://www.HireMeMyWay.org.uk)). Hire Me My Way aims to treble the number of available good quality flexible jobs to 1 million by 2020.

### **Asking for Adjustments**

Camden is committed to making our recruitment practices barrier-free and as accessible as possible for everyone. This includes making adjustments or changes for disabled people, neurodiverse people or people with long-term health conditions. If you would like us to do anything differently during the application, interview or assessment process, including providing information in an alternative format, please contact us on 020 7974 6655, at [resourcing@camden.gov.uk](mailto:resourcing@camden.gov.uk) or post to 5 Pancras Square, London, N1C 4AG