#### Job Profile

Job Title: Head of Service for Integrated Youth Support Service (IYSS) Job Grade: Level 6 Zone 2 Salary Range: £72,636 - £88,257

#### **About Camden**

'Camden is listening to everyone, including you. We're giving a platform to people inside and outside our community. Because, we're not just home to the UK's fast-growing economy. We're home to the most important conversations happening today. And we're making radical social change a reality, so that nobody gets left behind. Camden is an amazing place to grow up, to learn and to live. It is unique and diverse, offering all the amazing assets of a global city with world-renowned museums, universities, parks and open spaces that our young people can gain so much from for the very best childhood and route into adult life.

Here's where you can help be a part of our vision for young people in the borough.

This role sits within the Supporting People Directorate and has a vital part to play to ensure that help and support are provided for young people at the earliest and most appropriate opportunity to avoid the escalation of need.

### About the role

This is a leadership post, to develop and deliver services to the very highest standards, within the context of a Resilient Families Framework, Education Strategy (Building Back Stronger), Area SEND Strategy and Youth Justice Action Plan.

The head of service will often work in a multi-agency context with officers drawn from across the directorate, other council services, police, community safety teams, schools and training providers, Youth Justice Board for England and Wales, MOPAC, partners in the voluntary and community sectors and service users, ensuring that appropriate professional networks and processes are in place to deliver services for young people.

The key purpose of this role is to ensure the delivery of an innovative and contemporary service for young people in Camden which promotes aspiration and supports effective transition to adulthood, providing support to those young people who are vulnerable and need additional support– with a clear focus on early intervention and youth justice services.

#### Example outcomes that this role will deliver:

- Lead service delivery of high quality services across partners, specialist and or geographical areas in line with relevant national and local drivers to ensure young people in Camden have opportunities to engage in positive activities and recreation, developing leadership qualities plus positive behaviour and relationships.
- Lead the commissioning, coordination and assessment of service delivery ensuring compliance with external requirements.

- Ensure effective service delivery and performance of services in accordance with legislation, regulations and standards, good practice guidelines and to deliver agreed outcomes.
- Provide effective leadership and management of a team of staff from a multi- agency background.
- To provide the guidance, direction and management for IYSS which includes:
  - Youth Early Help
  - Youth offending
  - Connexions
  - Forward substance misuse service
  - Evolve Service
- The development of well-functioning and clear relationships with youth forums, ensuring their voice is reflected in decision making.
- To collate and use data to inform service planning and the evaluation of effectiveness of practice.

## About you

- Experience as a senior manager within a service for children and young people
- Experience of taking a leading role for a strategic area of work in a local authority
- Educated to at least degree level or equivalent Youth Work qualifications and those appropriate to YOS and the Youth Justice system.
- An up to date working knowledge and understanding of the law as it relates to young people in social care, education, training, youth employment and the criminal justice system
- Well-developed negotiation skills and ability to exercise judgement in situations which can be highly emotive.
- To minimise anxiety for parents/carers of children and young people through excellent, timely and transparent clear communication about statutory processes
- To effectively deploy staff to achieve all statutory and internally set deadlines, reviewing roles, and providing access to workforce development opportunities appropriately, ensuring all staff are performing at a level appropriate for the role and that systems are in place to monitor and evaluate performance

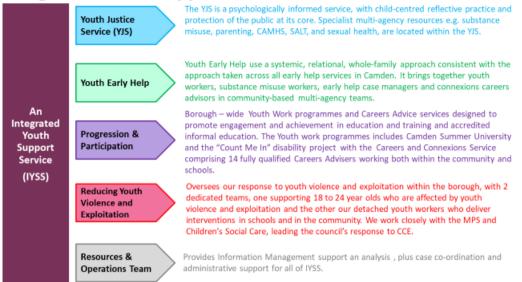
## Work Environment:

- The post is based in open plan offices situated at 5 Pancras Square and at The Crowndale Centre where agile working is the norm.
- It involves travel to meetings at different venues within and outside the borough.

## People Management Responsibilities:

• The post will have 6 direct reports and a total staff team of 121

# Integrated Youth Support Service.



### **Relationships:**

• The post involves developing and maintaining positive relationships with a wide range of people including officers from across the directorate, other council services, police, community safety teams, headteachers and training providers, Youth Justice Board for England and Wales, MOPAC, partners in the voluntary and community sectors and service users,

### Over to you

• We're ready to welcome your ideas, your views, and your rebellious spirit. Help us redefine how we're supporting people, and we'll redefine what a career can be. If that sounds good to you, we'd love to talk to you.

### Is this role Politically Restricted?

• Some posts at Camden are politically restricted, which means individuals holding these posts cannot have active political role. For a list of all politically restricted roles at Camden click here.

## **Diversity & Inclusion**

• We want Camden Council to be a great place to work and to ensure that our communities are represented across our workforce. A vital part of this is ensuring we are a truly inclusive organisation that encourages diversity in all respects, including diversity of thinking.