

## Noise Management Plan

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<b>Project:</b> 42 Earlham Street	<b>Job no:</b> 813382
<b>Client:</b> Red Bull Company Ltd	<b>Date:</b> March 2023

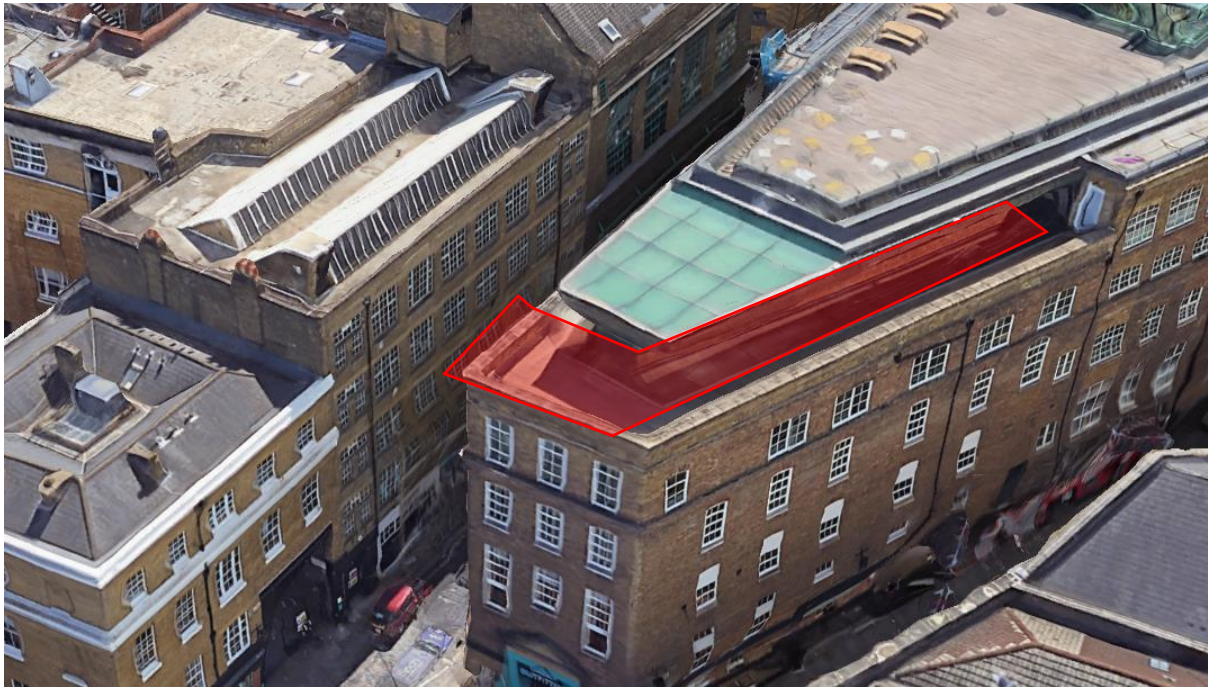
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### 1.0 Introduction

- 1.1 The purpose of this plan is to outline robust policies and procedures to minimise the potential noise impact on local residents from use of the fifth floor terrace for purposes other than maintenance, and to satisfy the requirements of the Local Authority.
- 1.2 A condition (4) was imposed on the original consent for the refurbishment works to state that the external area of the fifth floor should only be used for maintenance, however it is intended that the terrace is used for a breakout and entertaining space by the Red Bull Company. This application proposes the variation/removal of this condition.
- 1.3 This plan identifies the following critical components:
1. Potential noise sources
  2. Local nearest Noise Sensitive Location
  3. Noise controls
  4. Communication and complaints procedures
- 1.4 The noise management plan is considered a live document, which may be revised during the operation of the terrace, in order to create an acceptable balance between the requirements for a successful business use and the protection of local residents' amenity.

## 2.0 Site Context

- 2.1 The plan relates to the section of outside terrace space surrounding the existing fifth floor office. A parapet surrounds the terrace area, which is intended to be landscaped with a small outdoor seating area. The extent of the terrace is indicated in red on the image below.



Source: Google Earth

- 2.2 The majority of the buildings to the north of Earlham Street and the south of Shelton Street are 3 or 4 storeys high, with the London Film School, and adjacent building to the east, the only buildings exceeding this. Shelton Street, Earlham Road and Neal Street separate the proposal site to any neighbouring buildings by at least 9metres.

## 3.0 Potential noise sources

- 3.1 Potential noise sources identified relating to the use of the terrace are:

1. Noise from conversations
2. Noise outside of core working hours

- 3.2 This will be used for breakout space and entertaining space, during the warmer months only. It is anticipated that no more than 30 people will ever utilise the terrace at one time, and it is not likely that it will be used at weekends. The terrace will be used by staff mainly, with some occasional events.

#### **4.0 Surrounding Noise Sensitive Properties**

4.1 There are a mix of users and activity at ground floor of the area, including pubs, retail and restaurants. These are unlikely to be affected by the proposal as sound will not travel to street level. We do not understand that there are any residential properties immediately surrounding the proposal site that would be affected by conservation level noise at the fifth floor.

#### **5.0 Noise Controls**

- No external speakers will be used on the fifth floor terrace
- The terrace will not be used past the time of 9pm
- A Noise Complaint Policy will be followed by the applicant to record the date, time, name and cause and action of any neighbour complaints.

#### **6.0 Communication and Complaints Procedure**

6.1 The complaints procedure set out below will be followed. Noise complaints procedure:

1. Complaint received
2. Complaint logged and recorded
3. Verify the complaint relates to the use of the fifth floor terrace
4. Nominated noise monitoring supervisor informed
5. Action taken to remedy situation and reduce risk of reoccurrence
6. Action recorded and logged
7. Response back to complainant if requested