

Job Profile Noise and Pollution Environmental Health officer /Pollution Officer

Job Title: Noise and Pollution Team Leader

Job Grade: Level 4 Zone 2

Salary Range: £47,394 - £54,222

About Camden

In Camden we are building somewhere everyone can thrive, by making our borough the best place to live, work, study and visit. We're home to UK's fast-growing economy and we're making radical social change a reality, so that nobody gets left behind. Camden is flourishing and is a vibrant place to live and work with a prestigious entertainment industry and a dynamic approach to the modernisation of the environment. Our aim is to enable citizens to live and work in a properly regulated, safe, pleasant, and peaceful environment. The Noise and Pollution team plays a key role in the prevention and regulation of pollution incorporating pollution associated with residential noise, construction and development, licensed premise, environmental permitting and contaminated land.

About the role

The team's focus is to protect citizens from the negative impacts of noise and pollution to enable them to live and work in a properly regulated, safe, pleasant, and peaceful environment.

Operating with Camden's daytime noise and pollution team this team leader role incorporates the wide-ranging management and regulation relating to noise, nuisance and pollution including but not limited to construction/licensed premises/people noise/planning applications/environmental pollution and contaminated land.

You will be responsible for the overall people management of staff within the team including HR processes, work allocation, providing sound and professional support and advice and training to officers, ensuring that service decisions comply with relevant legislation, policies and guidance.

You will initiate, propose and support the delivery of service improvements and strategic developments in line with Camden procurement and other corporate policies and guidance, as appropriate. You will take a lead role and personal responsibility for supporting officers with complex and high profile case resolution, which will require routine and unplanned site visits to investigate, negotiate, and mediate between parties and where necessary use the full range of enforcement powers including court and committee attendance to deliver positive outcomes to citizens.

You will be responsible for providing accurate information and advice and responding to stakeholder enquiries including member enquiries, formal complaints, freedom of information requests, consultation requests and other formal information requests, in line with Camden's policies and timelines.

You will be required to prepare and present briefings, reports, procedures, website updates etc, to the environmental health manager, members, and relevant Council bodies, ensuring that relevant officers and departments are consulted, that comments are incorporated, and decisions implemented within identified timescales. This will include leading on the identification, design and delivery of projects that reduce risks and impacts of pollution.

You will support the environmental health manager with the maintenance and development of service level agreements, procurement processes and contract management where other services/providers deliver on behalf of the service.

You will provide cover for the environmental health manager and other team leaders in the service as required.

The role is based in an enabled and empowered team-focused service where all officers are expected to work flexibly to meet evolving services demands. You will work as one team to assist in the development of a culture where knowledge and experience is shared, and responsibility for making decisions on complex issues is shared where appropriate. This will include deputising providing cover for managers in the services as appropriate.

About you

The successful candidate will demonstrate the following:

Essential: hold a BSc/MSc or Diploma in Environmental Health and hold the EHRB Certificate of Registration or equivalent /

- Essential: hold competency in noise and statutory nuisances and knowledge of contaminated land with recent experience of delivery and training for role requirements
- Desirable: hold additional relevant qualifications such as an MSc/Dip in Environmental Acoustics
- Desirable: hold a recognised management qualification
- Ability to take responsibility for a defined service area or outcome and to deliver it in a high quality effective manner.
- Experience or capability/knowledge of working with a team of professional officers in their development and performance to deliver service objectives.
- Have a detailed knowledge/understanding of the legislative framework relevant to noise and statutory nuisances, planning, licensing, contaminated land and environmental permitting in order to:
 - Identify and secure innovative interventions in the investigation of complaints and other enquiries.
 - Prepare and write clear reports, specifications and other documentation relevant to legislation, procurement and service of notices.
 - Effectively monitor the progress of works/actions required by informal/formal action.
 - Report and recommend enforcement action for failure to comply with requirements of legislation and statutory notices.
 - Attend court, prepare and give evidence as required; and participate in PACE interviews.
- Ability to analyse business data to inform service improvement, strategic decision-making and resource deployment to achieve service and Camden objectives.
- A high degree of political awareness, including experience of working with publicly elected representatives.
- Experience of working collaboratively with internal and external partners to identify innovative and creative approaches to service objectives.
- Ability to take an organised approach to own workload whilst dealing with conflicting priorities and ensuring a customer service focused approach.
- Proven ability to deliver service improvements and adapt plans in response to change.
- Demonstrate excellence in customer care and understanding of the role of local government in supporting residents and businesses to access high quality services.
- Demonstrate diagnostic complex problem-solving skills.
- Demonstrate your involvement in managing, organising and coordinating projects, and identify how this has led to a successful outcome.
- Demonstrate ability to lead on data management using management information systems, including retrieval and preparation of data for government

- and/or local performance reports.
- Experience of and ability to manage sensitive intelligence and information securely.
- Proven experience of providing advice on complex cases and act as a mentor for training purposes

The role will be based in an enabled and empowered team focussed service where all officers are expected to work as one team to assist in the development of a culture where knowledge and experience is shared and responsibility for making decisions on complex issues is shared, where appropriate.

Work Environment:

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- The role will be based primarily in our offices at 5 Pancras Square with a mixture of office based work at 5 Pancras Square, site visits/inspections and attendance at external meetings.
- The postholder will be required to work flexibly to deliver the role as needed and attend out of hours meetings/visits/events such as committee and community meetings for which reasonable notice will usually be given.
- The post holder will be expected to work independently and with minimal supervision, and will be seen to apply sound judgement and a commitment to delivering excellence and a high quality service to community of Camden.
- The post holder is required to work in a busy and demanding office environment with competing demands and priorities, working flexibly to meet individual and service objectives.
- The post holder will work in an agile way in line with the Council's flexible and paperless work environment, prioritising their own work within the empowered and enabled team culture, recognising and utilising the expertise of others where appropriate.

People Management Responsibilities:

The post holder will be required to deliver line management duties of up to 10 FTE specialist environmental health/pollution officers

Relationships

Reports to the Environmental Health Manager. This post-holder will be expected to build and sustain effective partnership relationships with colleagues and a range of stakeholders (internal and external to the Council) acting as a point of expertise on complex matters, which support the delivery of outcomes and meet the services priorities. Key contacts are likely to include:

- Local and national businesses / business representatives
- Cabinet members and ward councillors
- Directorates and services and teams across the Council and across any contracted services
- Other local authorities, especially within London
- Government agencies including Environment Agency, Health and Safety Executive, UK Health Security Agency,
- Local community groups
- Police
- Courts

Over to you

We're ready to welcome your ideas, your views, and your rebellious spirit. Help us redefine how we're supporting people, and we'll redefine what a career can be. If that sounds good to you, we'd love to talk

Is this role Politically Restricted?

Some posts at Camden are politically restricted, which means individuals holding these posts cannot have active political role. For a list of all politically restricted roles at Camden [click here](#).

Diversity & Inclusion

At Camden, we value and celebrate difference and encourage diversity in all respects. Our diverse workforce ensures we represent our communities to the best of our ability and enables us to make better decisions. Because of this, we particularly welcome applications from Black, Asian and other ethnic groups, those who identify as LGBT+, neurodiverse and disabled people. Click [Diversity and Inclusion](#) for more information on our commitment.

Agile working

At Camden we view work as an activity, not a place. We focus on performance, not presenteeism. We create trusting relationships, we embrace innovation rather than bureaucracy and we value people. Collaboration is the Camden way, silo working isn't.

At Camden we are proud to be one of Hire Me My Way's inaugural campaign supporters. Hire Me My Way is a national campaign led by Timewise, designed to increase the volume of good quality jobs that can be worked flexibly in the UK (www.HireMeMyWay.org.uk). Hire Me My Way aims to treble the number of available good quality flexible jobs to 1 million by 2020.

Asking for Adjustments

Camden is committed to making our recruitment practices barrier-free and as accessible as possible for everyone. This includes making adjustments or changes for disabled people, neurodiverse people or people with long-term health conditions. If you would like us to do anything differently during the application, interview or assessment process, including providing information in an alternative format, please contact us on 020 7974 6655, at resourcing@camden.gov.uk or post to 5 Pancras Square, London, N1C 4AG,